

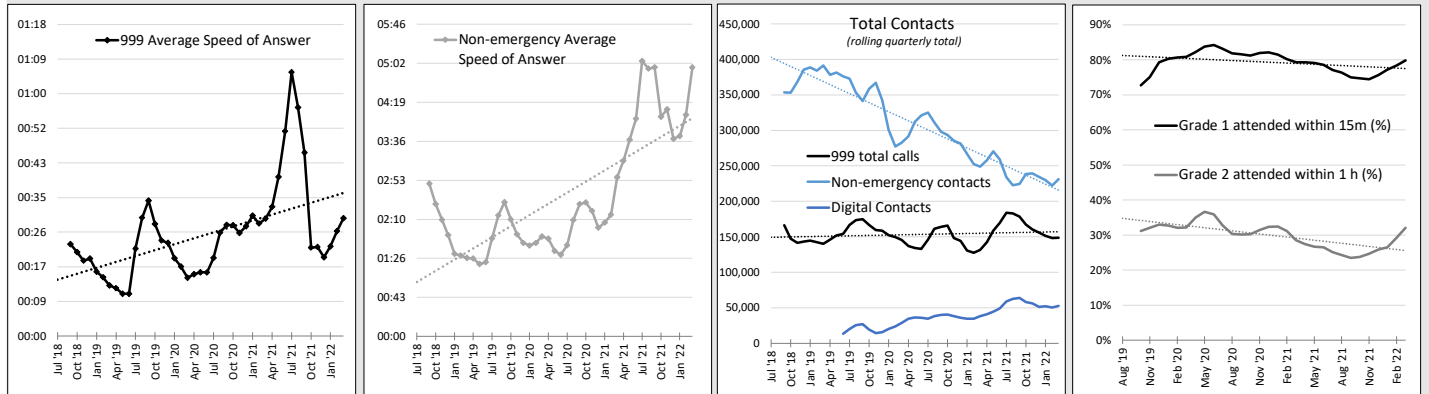
Greater Manchester Police and Crime Panel - Quarterly Scorecard

Priority 1: Keeping People Safe and Supporting Victims

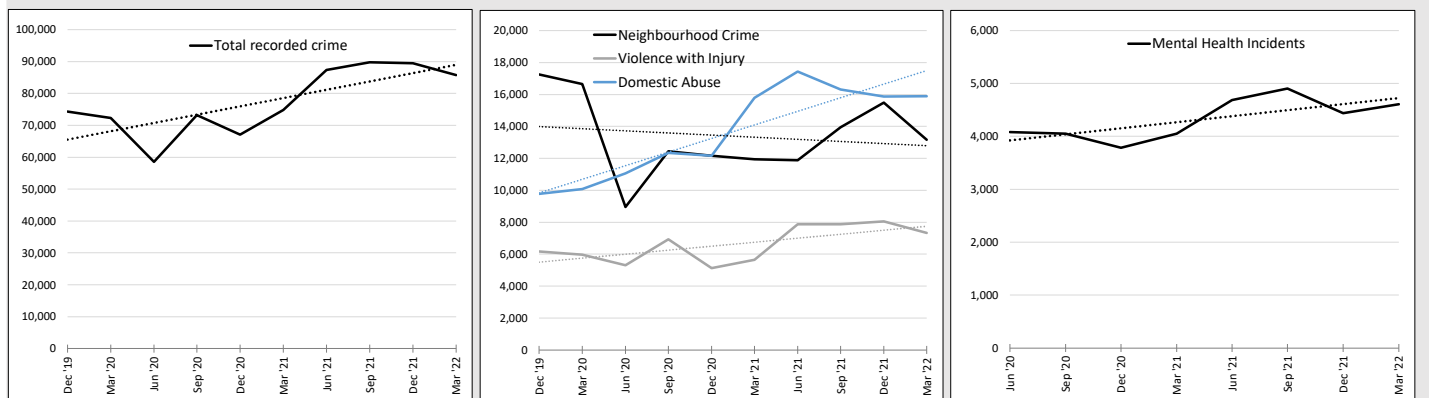
Key: Higher / rising
Lower / falling

Contact Centre Performance	Previous Quarter		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Average Speed of Answer: 999	00:00:20	Dec '21	00:00:29	Mar '22	-49.6%	Average for quarter
999 calls received	155,916	Dec '21	148,755	Mar '22	-4.6%	Total for quarter
Average Speed of Answer: non-emergency contacts	00:03:39	Dec '21	00:04:58	Mar '22	-36.2%	Average for quarter
Non-emergency contacts	234,323	Dec '21	231,167	Mar '22	-1.3%	All non-emergency phone contact (inc. 101 and 5050). Total for quarter
Digital contacts	51,517	Dec '21	52,388	Mar '22	1.7%	Live Chat, Single Online Home. Total for quarter

Response Times	Previous Quarter		Latest Quarter		PPT Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Grade 1 Calls attended within 15 minutes	76%	Dec '21	80%	Mar '22	4.2%	Average for quarter
Grade 2 Calls attended within 1 hour	26%	Dec '21	32%	Mar '22	6.3%	Average for quarter

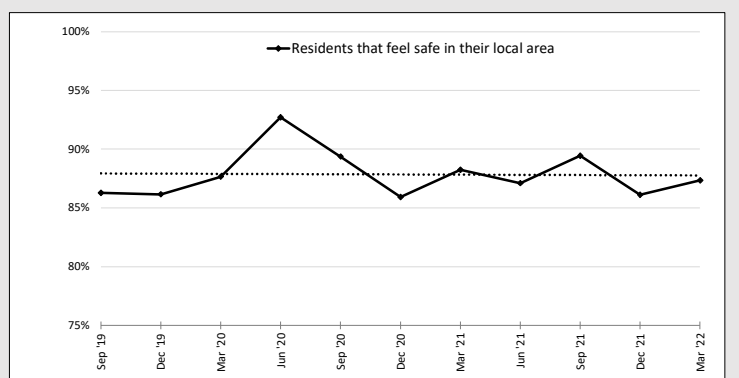
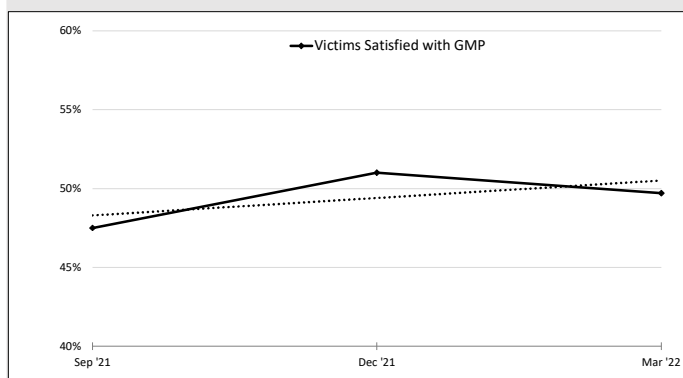


Police Recorded Crime and Incidents	Previous Quarter		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Total recorded crime	89,499	Dec '21	85,768	Mar '22	-4.2%	+41% higher than England & Wales average and +13% higher than most similar forces in year ending December 2021
Neighbourhood crime (Personal robbery, residential burglary, vehicle offences, theft from the person)	15,492	Dec '21	13,158	Mar '22	-15.1%	+68% higher than England & Wales average and +44% higher than most similar forces in year ending December 2021
Violence with Injury	8,047	Dec '21	7,324	Mar '22	-9.0%	+16% higher than England & Wales average and -6.7% lower than most similar forces in year ending December 2021
Domestic Abuse flagged crimes	15,870	Dec '21	15,883	Mar '22	0.1%	Any crime with domestic flag
Mental health incidents reported to GMP	4,439	Dec '21	4,605	Mar '22	3.7%	Incident codes G17 and G36



Support for Victims	Previous Quarter		Latest Quarter		PPT Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Victim Satisfaction with GMP	51.0%	Dec '21	49.7%	Mar '22	-1.3%	Survey data

Feelings of Safety	Previous Quarter		Latest Quarter		PPT Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Residents aged 16+ that feel very or fairly safe in their local area	86.1%	Dec '21	87.3%	Mar '22	1.2%	Survey data - sample size 3,250 per quarter



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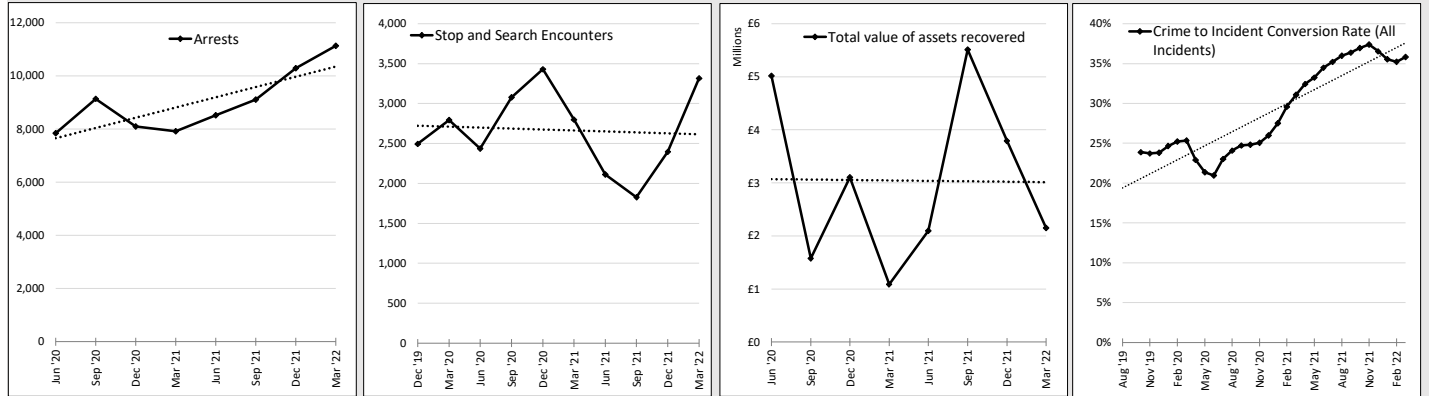
Priority 1: Keeping People Safe and Supporting Victims

Priority 2: Reducing Harm and Offending

Key:
Higher / rising
Higher / rising
Lower / falling

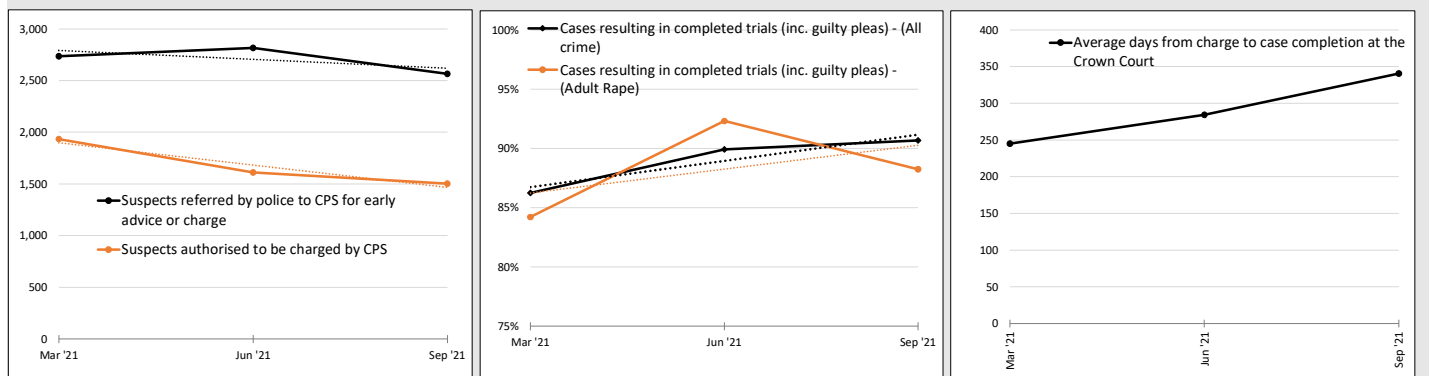
Arrests, Stop and Search, and Seizures	Previous Quarter		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Arrests	10,285	Dec '21	11,132	Mar '22	8.2%	Total for quarter
Stop and search encounters	2,395	Dec '21	3,317	Mar '22	38.5%	Total for quarter
Total value of assets recovered by GMP	£3,793,792	Dec '21	£2,151,159	Mar '22	-43.3%	Total for quarter

Crime Recording	Previous Quarter		Latest Quarter		PPT Change since last quarter	Data Notes
	Value	Month	Value	Month		
Incident to Crime Conversion rate	36.5%	Dec '21	35.8%	Mar '22	-0.7%	Quarter average. Recorded incidents linked to recorded crimes



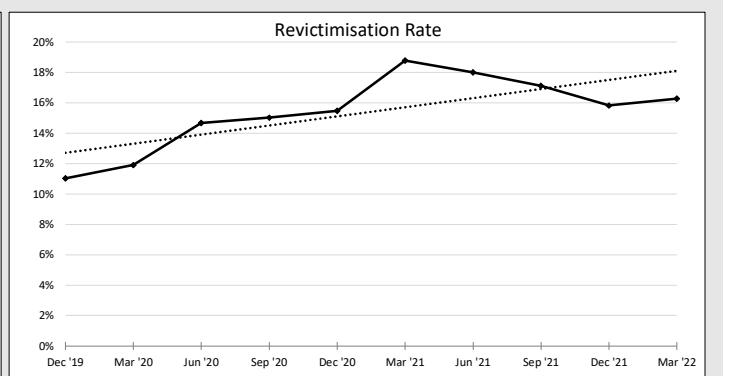
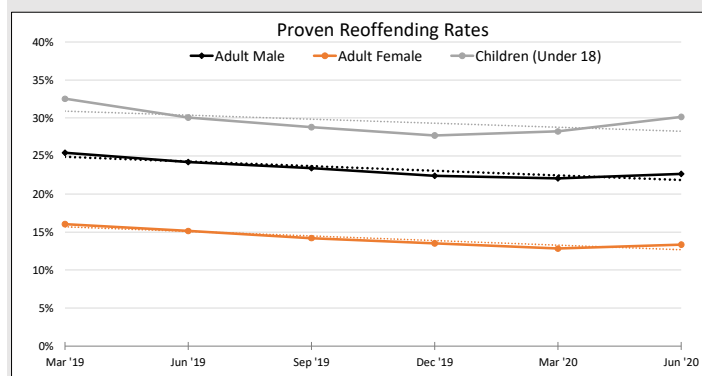
Crown Prosecution Service	Previous Quarter		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Number of suspects referred by the police to the CPS for either early advice or for a charging decision	2,816	Jun '21	2,564	Sep '21	-8.9%	Total for quarter
Number of suspects authorised to be charged by the CPS	1,611	Jun '21	1,502	Sep '21	-6.8%	Total for quarter

Crown Courts	Previous Quarter		Latest Quarter		PPT Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
% of cases resulting in completed trials (including guilty pleas) - All Crime	89.9%	Jun '21	90.7%	Sep '21	0.8%	Crown Courts only. England & Wales average 87.0%
% of cases resulting in completed trials (including guilty pleas) - Adult rape	92.3%	Jun '21	88.2%	Sep '21	-4.1%	Crown Courts only. England & Wales average 90.6%
Average days from charge to case completion	284.2	Jun '21	340.5	Sep '21	19.8%	% change. All crime types, Crown Court only. England & Wales average 311.5



Proven Reoffending	Previous Quarter		Latest Quarter		PPT Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Adult Male proven reoffending rate	22.1%	Mar '20	22.6%	Jun '20	0.6%	England & Wales average 26.3%
Adult Female proven reoffending rate	12.8%	Mar '20	13.3%	Jun '20	0.5%	England & Wales average 20.2%
Children (under 18) proven reoffending rate	28.2%	Mar '20	30.2%	Jun '20	1.9%	England & Wales average 33.6%

Revictimisation	Previous Quarter		Latest Quarter		PPT Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
% of victims with multiple police recorded crimes within the past 3 months	15.8%	Dec '21	16.3%	Mar '22	0.5%	All crime types



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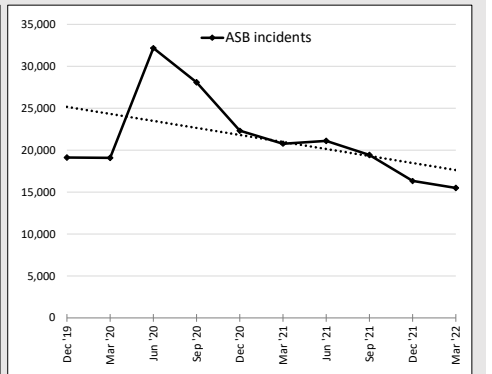
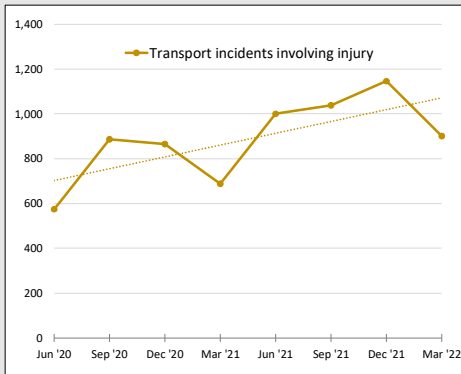
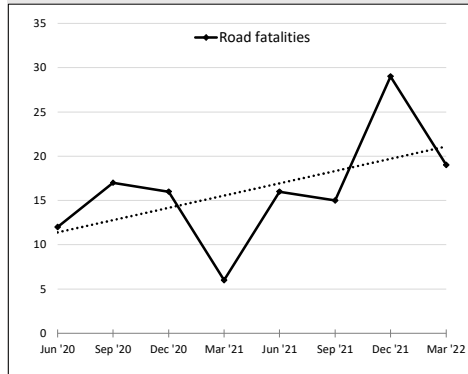
Priority 1: Keeping People Safe and Supporting Victims

Priority 3: Strengthening Communities and Places

Key:
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Road Safety	Previous Quarter		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Transport incidents involving injury	1,146	Dec '21	901	Mar '22	-21.4%	Police recorded incidents
Road fatalities	29	Dec '21	19	Mar '22	-34.5%	Police recorded incidents

Anti-Social Behaviour	Previous Quarter		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Police recorded ASB incidents	16311	Dec '21	15478	Mar '22	-5.1%	



Police Workforce Diversity - Current Officers, Staff, PCSOs	Previous Year		Latest Year		% Change since last year	Data Notes
	Value	Year	Value	Year		
Female						Data to be confirmed
Male						Data to be confirmed
Asian	551	2019/20	619	2020/21	12.3%	
Black	102	2019/20	111	2020/21	8.8%	
Mixed ethnic background	203	2019/20	207	2020/21	2.0%	
White		2019/20	10720	2020/21		Previous years data to be confirmed
Other ethnic background	42	2019/20	43	2020/21	2.4%	

Police Workforce Diversity - Recruitment	Previous Year		Latest Year		% Change since last year	Data Notes
	Value	Year	Value	Year		
Female						Data to be confirmed
Male						Data to be confirmed
Asian	96	2019/20	72	2020/21	-25.0%	Fewer officers were recruited in 2020/21
Black	28	2019/20	15	2020/21	-46.4%	Fewer officers were recruited in 2020/21
Mixed	32	2019/20	21	2020/21	-34.4%	Fewer officers were recruited in 2020/21
White		2019/20		2020/21		Data to be confirmed
Other ethnic background	7	2019/20	2	2020/21	-71.4%	Fewer officers were recruited in 2020/21

Police Workforce Diversity - Retention and Progression	Previous Year		Latest Year		PPT Change since last year	Data Notes
	Value	Year	Value	Year		
Constables (% from ethnically minoritised groups)	9.4%	2019/20	10.3%	2020/21	0.9%	
Sergeants (% from ethnically minoritised groups)	5.9%	2019/20	6.0%	2020/21	0.1%	
Inspectors (% from ethnically minoritised groups)	3.5%	2019/20	5.3%	2020/21	1.8%	
Chief Inspectors (% from ethnically minoritised groups)	6.0%	2019/20	6.1%	2020/21	0.1%	
Superintendent (% from ethnically minoritised groups)	6.1%	2019/20	8.2%	2020/21	2.1%	
Chief Superintendents (% from ethnically minoritised groups)	18.8%	2019/20	11.8%	2020/21	-7.0%	

Carbon Reduction	Previous Quarter		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Indicator TBC						