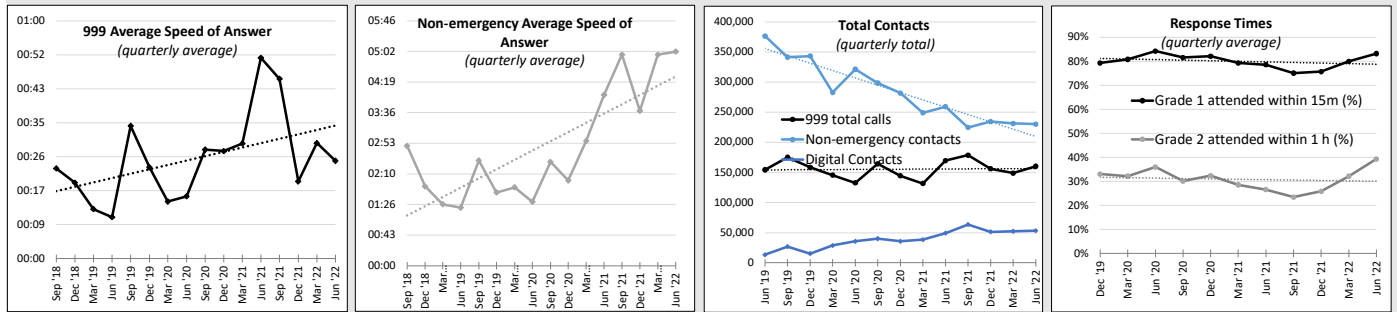


Greater Manchester Police and Crime Panel - Quarterly Scorecard

Priority 1: Keeping People Safe and Supporting Victims

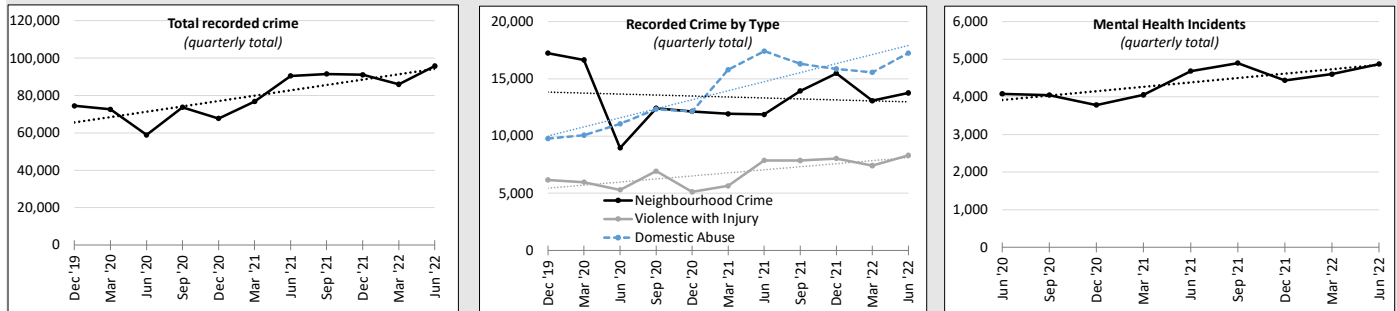
Contact Centre Performance	Previous Year		Latest Quarter		% Change	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Average Speed of Answer: 999	00:00:51	Jun '21	00:00:25	Jun '22	-51.3%	Average for quarter. +85% higher than England & Wales average and +43% higher than most similar forces. Note that comparison data includes network line connection time before transfer to police
999 calls received	169,568	Jun '21	160,185	Jun '22	-5.5%	Total for quarter
Average Speed of Answer: non-emergency contacts	00:04:01	Jun '21	00:05:02	Jun '22	25.3%	Average for quarter
Non-emergency contacts	259,129	Jun '21	230,016	Jun '22	-11.2%	All non-emergency phone contact (inc. 101 and 5050). Total for quarter
Digital contacts	49,195	Jun '21	53,082	Jun '22	7.9%	Live Chat, Single Online Home. Total for quarter

Response Times	Previous Year		Latest Quarter		PPT Change	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Grade 1 Calls attended within 15 minutes	79%	Jun '21	83%	Jun '22	4.6%	Average for quarter
Grade 2 Calls attended within 1 hour	27%	Jun '21	39%	Jun '22	12.8%	Average for quarter



Crime Trends	Previous Year		Latest Quarter		% Change	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Total recorded crime	90,466	Jun '21	95,747	Jun '22	5.8%	+41% higher than England & Wales average and +13% higher than most similar forces in year ending December 2021
Neighbourhood crime (Personal robbery, residential burglary, vehicle offences, theft from the person)	11,889	Jun '21	13,766	Jun '22	15.8%	+68% higher than England & Wales average and +44% higher than most similar forces in year ending December 2021
Violence with Injury	7,870	Jun '21	8,308	Jun '22	5.6%	+16% higher than England & Wales average and -6.7% lower than most similar forces in year ending December 2021
A&E attendances due to assault	2,062	Jun '21	1,981	Jun '21	-3.9%	Does not include Wigan A&E
Firearms discharges	14	Jun '21	3	Jun '22	-78.6%	
Domestic Abuse flagged crimes	17,430	Jun '21	17,244	Jun '22	-1.1%	Any crime with domestic flag
Mental health incidents reported to GMP	4,684	Jun '21	4,873	Jun '22	4.0%	Incident codes G17 and G36

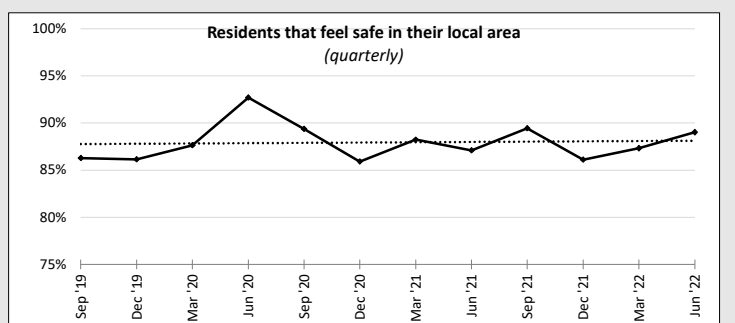
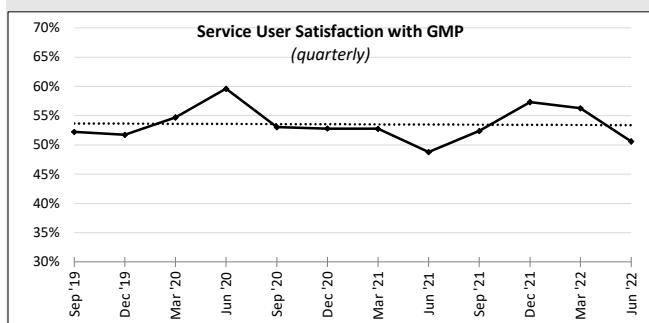
2021/22 saw a step-change in GMP's compliance with the National Crime Recording Standard. The most recent external independent assessment of crime recording accuracy by HMICFRS estimated GMP's compliance rate across all crime types (excluding fraud) at 90.6%. This is a significant improvement from 77.7% as reported in the Force's 2020 VSA assessment. As a result, latest crime figures may appear higher than expected compared to 2020.



Fire Service Performance	Previous Year		Latest Quarter		PPT Change	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Fire incidents attended	3,563	Jun '21	3,333	Jun '22	-6.5%	
Average response time to 'life risk' fire emergencies	00:07:15	Jun '21	00:07:15	Jun '22	0.0%	

Support for Victims	Previous Year		Latest Quarter		PPT Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Service User Satisfaction with GMP	48.8%	Jun '21	50.6%	Jun '22	1.8%	Survey data - sample size 3,250 per quarter

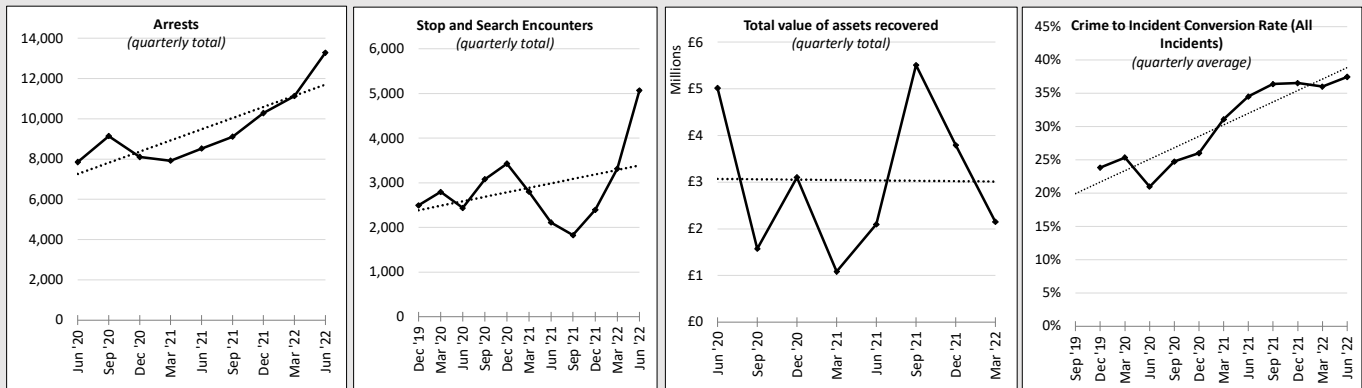
Feelings of Safety	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Residents aged 16+ that feel very or fairly safe in their local area	87.1%	Jun '21	89.0%	Jun '22	1.9%	Survey data - sample size 3,250 per quarter



Priority 2: Reducing Harm and Offending

Arrests, Stop and Search, and Seizures	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Arrests	8,521	Jun '21	13,284	Jun '22	55.9%	Total for quarter
Stop and search encounters	2,113	Jun '21	5,070	Jun '22	139.9%	Total for quarter
Total value of assets recovered by GMP	£1,085,799	Mar '21	£2,151,159	Mar '22	98.1%	Total for quarter

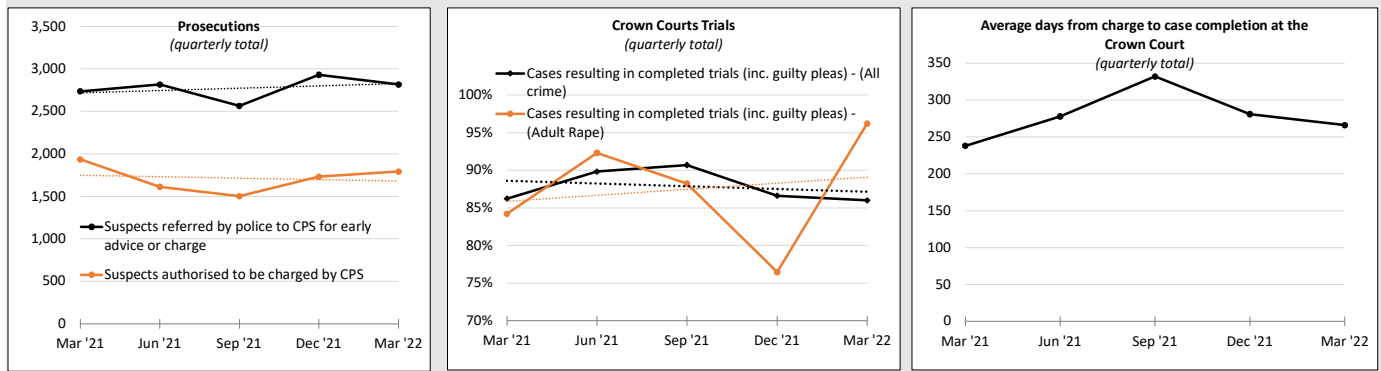
Crime Recording	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Incident to Crime Conversion rate	34.5%	Jun '21	37.5%	Jun '22	3.0%	Quarter average. Recorded incidents linked to recorded crimes



Drugs and Alcohol Related Deaths	Previous Year		Latest Quarter		% Change since last year	Data Notes
	Value	Period	Value	Period		
Deaths due to drug misuse per 100,000	6.8	2017 - 19	6.9	2018 - 20	2.1%	+38% higher than England average (5.0)
Alcohol related deaths per 100,000	15.7	2016 - 18	15.8	2017 - 19	0.8%	+45% higher than England average (10.9)

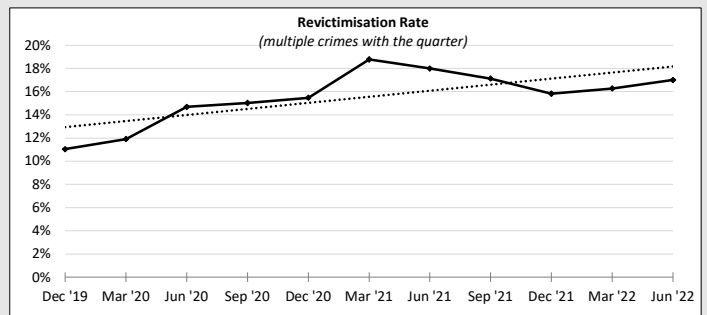
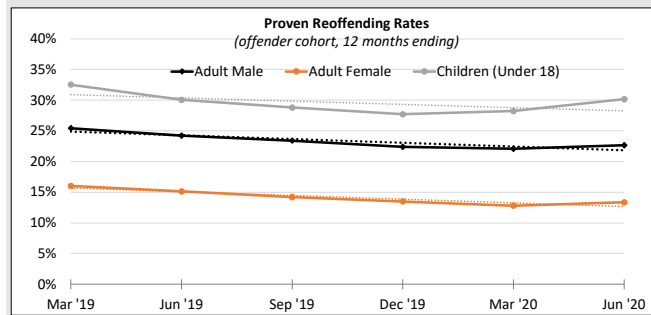
Crown Prosecution Service	Previous Year		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Number of suspects referred by the police to the CPS for either early advice or for a charging decision	2,736	Mar '21	2,816	Mar '22	2.9%	Total for quarter
Number of suspects authorised to be charged by the CPS	1,934	Mar '21	1,790	Mar '22	-7.4%	Total for quarter

Crown Courts	Previous Year		Latest Quarter		PPT Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
% of cases resulting in completed trials (including guilty pleas) - All Crime	86.2%	Mar '21	86.0%	Mar '22	-0.2%	Crown Courts only. England & Wales average 87.0%
% of cases resulting in completed trials (including guilty pleas) - Adult rape	84.2%	Mar '21	96.2%	Mar '22	12.0%	Crown Courts only. England & Wales average 90.6%
Average days from charge to case completion	238.0	Mar '21	266.0	Mar '22	11.8%	% change. All crime types, Crown Court only. England & Wales average 311.5



Proven Reoffending	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Year ending	Value	Year ending		
Adult Male proven reoffending rate	24.2%	Jun '19	22.6%	Jun '20	-1.6%	England & Wales average 26.3%
Adult Female proven reoffending rate	15.1%	Jun '19	13.3%	Jun '20	-1.8%	England & Wales average 20.2%
Children (under 18) proven reoffending rate	30.1%	Jun '19	30.2%	Jun '20	0.1%	England & Wales average 33.6%

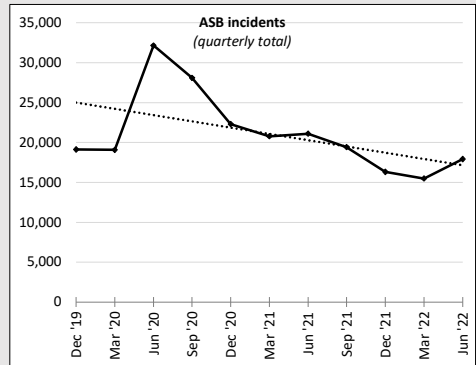
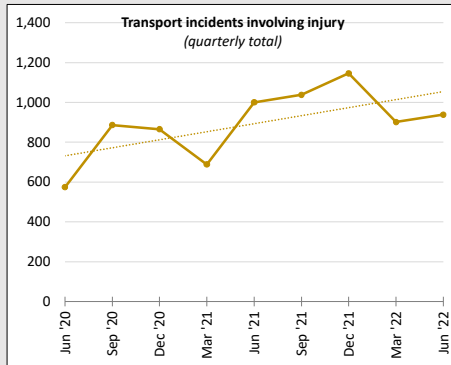
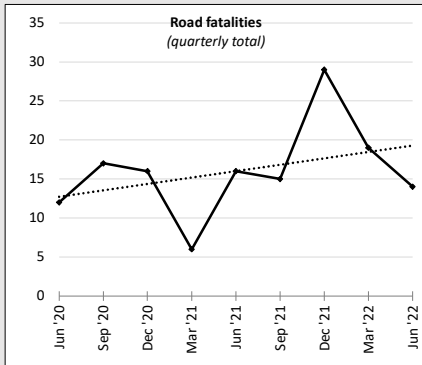
Revictimisation	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
% of victims with multiple police recorded crimes within the past 3 months	18.0%	Jun '21	17.0%	Jun '22	-1.0%	All crime types



Priority 3: Strengthening Communities and Places

Road Safety	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Transport incidents involving injury	1,000	Jun '21	938	Jun '22	-6.2%	Police recorded incidents
Road fatalities	16	Jun '21	14	Jun '22	-12.5%	Police recorded incidents

Anti-Social Behaviour	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Police recorded ASB incidents	21091	Jun '21	17913	Jun '22	-15.1%	



Police Workforce Diversity - Current Officers, Staff, PCSOs	Previous Year		Latest Year		PPT since previous year	Data Notes
	Value	Year	Value	Year		
Female	43.8%	2019/20	45.3%	2020/21	1.5%	Approx. 50% of Greater Manchester total population
Male	56.2%	2019/20	54.7%	2020/21	-1.5%	Approx. 50% of Greater Manchester total population
Asian	5.4%	2019/20	5.6%	2020/21	0.3%	Approx. 11% of Greater Manchester total population
Black	1.0%	2019/20	1.0%	2020/21	0.0%	Approx. 3% of Greater Manchester total population
Mixed ethnic background	1.8%	2019/20	1.9%	2020/21	0.1%	Approx. 3% of Greater Manchester total population
White	91.5%	2019/20	91.0%	2020/21	-0.5%	Approx. 82% of Greater Manchester total population
Other ethnic background	0.4%	2019/20	0.4%	2020/21	0.1%	Approx. 1% of Greater Manchester total population

Police Workforce Diversity - Recruitment	Previous Year		Latest Year		PPT since previous year	Data Notes
	Value	Year	Value	Year		
Female	52.8%	2019/20	53.2%	2020/21	0.4%	Approx. 50% of Greater Manchester total population
Male	47.2%	2019/20	46.8%	2020/21	-0.4%	Approx. 50% of Greater Manchester total population
Asian	9.3%	2019/20	8.7%	2020/21	-0.6%	Approx. 11% of Greater Manchester total population
Black	3.0%	2019/20	1.0%	2020/21	-2.0%	Approx. 3% of Greater Manchester total population
Mixed	2.2%	2019/20	3.0%	2020/21	0.8%	Approx. 3% of Greater Manchester total population
White	85.2%	2019/20	86.5%	2020/21	1.3%	Approx. 82% of Greater Manchester total population
Other ethnic background	0.2%	2019/20	0.8%	2020/21	0.6%	Approx. 1% of Greater Manchester total population

Police Workforce Diversity - Retention and Progression	Previous Year		Latest Year		PPT since previous year	Data Notes
	Value	Year	Value	Year		
Constables (% from ethnically minoritised groups)	9.4%	2019/20	10.3%	2020/21	0.9%	Approx. 18% of Greater Manchester total population
Sergeants (% from ethnically minoritised groups)	5.9%	2019/20	6.0%	2020/21	0.1%	Approx. 18% of Greater Manchester total population
Inspectors (% from ethnically minoritised groups)	3.5%	2019/20	5.3%	2020/21	1.8%	Approx. 18% of Greater Manchester total population
Chief Inspectors (% from ethnically minoritised groups)	6.0%	2019/20	6.1%	2020/21	0.1%	Approx. 18% of Greater Manchester total population
Superintendent (% from ethnically minoritised groups)	6.1%	2019/20	8.2%	2020/21	2.1%	Approx. 18% of Greater Manchester total population
Chief Superintendents (% from ethnically minoritised groups)	18.8%	2019/20	11.8%	2020/21	-7.0%	Approx. 18% of Greater Manchester total population

Carbon Reduction	Previous Quarter		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Indicator TBC						