

GM Homelessness Pressures: Temporary Accommodation – GM Action Plan

August 2024

Action Plan: Overview

Agreement for there to be a strategic response to the temporary accommodation crisis faced in Greater Manchester. **Adopted recommendations stem from Centre for Homelessness Impact, Smith Institute Report and APPG's suggestions to local and national government. Recommendations are categorised into the following themes:**

1

Data Management &
Insights

2

Strategic Initiatives &
Enhanced Collaboration

3

Temporary Accommodation
Housing Standards

4

New Housing Supply

5

Coproduction & Lived
Experience Inclusion

6

Workforce Development

1 Action Area: Data Management & Insights

Recommendations: Implementation of a 'data excellence' initiative In-depth temporary accommodation spend analysis

Ownership

March '24



**Homelessness & Migration
Housing Needs Group (LA's)
TA Task & Finish Group
Strategy/Research/Economy**

Objectives

★
Understand the distribution of spend across accommodation types (B&B, Nightly Rate)

★
Identification of high expenditure areas and potential cost saving opportunities

★
Understanding of geographical spend distribution in Greater Manchester

★
Identification of key suppliers and their contribution to overall spend

Suggested Approach



Phase 1 - Establishment of data collection parameters



Phase 3 – Analysis, mapping, reporting and evaluation



Phase 2 – Initial review of data and quality assurance



Phase 4 – Adoption of recommendations and continuous improvement

Outcomes



Understanding of TA expenditure landscape in Greater Manchester & cost saving opportunities



Evidence-based insights to guide policy direction, interventions & reform



Strategic analysis of spending trends to identify patterns & fluctuations



Determination of key factors driving increased costs (demand, availability & market trends)

2 Action Area: Strategic Initiatives & Enhanced Collaboration

Recommendations: Reinforce collaboration on existing protocols Charter Mark for Temporary Accommodation

Ownership

April '24



**Homelessness & Migration
Housing Needs Group (LA's)
Changing Futures
Housing Strategy**

Objectives

★
Strengthen
communication
channels amongst Local
Authorities

★
Political support for
enhancing Temporary
Accommodation
housing quality

★
Out of area
placement policies

★
Improved visibility
and efficiency in
Temporary
Accommodation
placements

Suggested Approach



Assessment of existing
protocols and update
as appropriate



Workshops for
stakeholder input



Agreement on Out of
Borough placement
criteria (rents,
incentives)



Development of
agreed set of
accommodation &
management
standards

Outcomes



Renewed
commitments from
key stakeholders



Out of Borough
placement protocol
and framework
(Temporary
Accommodation
Charter Mark)



Information
Governance
Protocols

3 Action Area: Temporary Accommodation Housing Standards

Recommendations: Development of temporary accommodation housing standards to improve quality

Ownership

Nov '24



Homelessness & Migration
Changing Futures
Housing Strategy

Objectives



Minimum standards on property conversions to TA and move-on housing



Enhanced standards for TA that align with existing assurance frameworks (GLC)



Temporary Accommodation standards with Lived Experience insights

Suggested Approach



Collaborate with households with lived experience of homelessness to co-design and refine standards for TA



Work with Good Landlord Charter Coordinating Group to develop standards for Specialist Rented Housing.



Work with Locality Homelessness Partnership to develop TA Action Groups (or equivalent)

Outcomes



A defined set of specific standards for Temporary Accommodation



Temporary Accommodation standards with lived experience insights

4 Action Area: New Housing Supply

Recommendations: Address the challenge of balancing affordable housing needs with immediate pressures

Ownership

Nov '24



Homelessness & Migration
Capital Projects Delivery
Housing Strategy
CA Core Investment Team &
Changing Futures

Objectives

★
Leverage social investors
and access capital funding

★
Sustainable TA acquisition
models, including PRS
delivery vehicles & new
social housing supply

★
Low carbon sustainability
initiatives considered in
new housing models

Suggested Approach



Explore investment opportunities available to acquire PRS properties for longer-term use



Investigate avenues to increase the supply of social housing for temporary accommodation use



Assess good practises applied nationally and its feasibility for adoption in GM



Engagement of residents with lived experience in new housing development discussions for tailored solutions

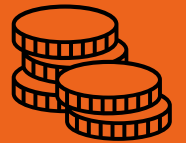
Outcomes



Policy response to temporary accommodation acquisitions



Low-carbon initiatives integrated into new acquisitions, and/or new housing models



Sustainable temporary accommodation delivery models (short, medium-long term)

5 Action Area: Coproduction & Lived Experience Inclusion

Recommendations: Involve those with lived experience in decision making Seek insights and recommendations

Ownership

Oct '24



Homelessness & Migration
Changing Futures
Homelessness Action Network

Objectives



Co production is central to key decision-making processes



Approaches are collaboratively designed



Approaches address diverse resident needs through collaboration

Suggested Approach



Person-Centred approach – prioritise the voices of those who have experienced homelessness



Community engagement forums where individuals can share their preferences & priorities regarding housing options



Quality assessment – involve residents to assess accommodation quality & ideas for improvements

Outcomes



Temporary Accommodation standards with lived experience insights



Lived experience feedback to inform decisions on new Temporary Accommodation housing supply

6 Action Area: Workforce Skills Development

Recommendations: Foster a learning network for Homelessness Professionals

Ownership

May '25



Homelessness & Migration
Changing Futures
Housing Strategy

Objectives



Regular knowledge
exchange sessions



Enhanced professional
development and staff
retention



Enhanced staff well-being
for better homelessness
assistance

Suggested Approach



Engage with
universities to
ascertain learning
opportunities to
enhance staff skills



Explore
opportunities to
become a 'pilot'
area for emerging
housing
professionalism
programmes



Use existing sharing
framework/groups
for learning &
sharing good
practise

Outcomes



Learning network for Local
Authorities



Professionalisation of
Housing Options
workforce