Half-Year Business Plan Review

31st January 2020
Introduction

• We set out our plans for 2019-20 in our Business Plan. This is the fourth year of delivery of Taking Charge as we continue our journey to achieve the fastest and greatest improvement of health and wellbeing of our city region;
• In the first half of year, we have seen encouraging results from continued delivery of our population health programmes including significant reductions in smoking rates – closing the gap between GM and the rest of England – and supporting more people to get active.
• Continued delivery of our Mental Health Strategy is translating into positive performance across NHS Constitution Standards – ahead of the rest of the country in many cases;
• We have maintained our strong grip on system finances and have recently delivered our Q3 target.
• Recognise that consistent delivery against Constitutional Standards remains a challenge. We have continued to put programmes of work in place to address this- including on Urgent Care; Elective Care and Cancer.
Population Health - Highlights

- We have reduced our rate of smokers by 2.2 percentage points, from 18.4% in 2016 to 16.2% in 2018. This represents around 46,500 fewer smokers;
- The proportion of people who smoke in GM is falling twice as fast as the England national rate – the gap has closed from 2.9 percentage points in 2016 to 1.8 in 2018;
- Significantly more GM smokers are attempting to quit: 42.2% in September 2019, compared to England average of 28.3%. National quit attempt rates have not passed 40% since 2007;
- 68,100 more people are active in GM since the Active Lives survey began in 2015/16;
- We are reducing rates of inactivity twice as fast as the national average. The gap between the regional and the national rate of people active has fallen to 1.9 percentage points, from 2.9 percentage points in 2015/16
Population Health - Highlights

Smoking Toolkit Study: Adult smokers (16+) who have attempted to quit in the last year

Greater Manchester

England

<table>
<thead>
<tr>
<th>Month</th>
<th>Greater Manchester</th>
<th>England</th>
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</thead>
<tbody>
<tr>
<td>Jul-18</td>
<td>37.5%</td>
<td>26.4%</td>
</tr>
<tr>
<td>Oct-18</td>
<td>35.5%</td>
<td>30.5%</td>
</tr>
<tr>
<td>Jan-19</td>
<td>39.8%</td>
<td>29.2%</td>
</tr>
<tr>
<td>Apr-19</td>
<td>37.6%</td>
<td>27.8%</td>
</tr>
<tr>
<td>Jul-19</td>
<td>42.2%</td>
<td>28.3%</td>
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11.1% gap
13.9% gap
Population Health - Highlights

Sport England Active Lives data:
Percentage of inactive adults (doing less than 30 minutes of activity a week)

Greater Manchester

England

Nov 15/16  May 16/17  Nov 16/17  May 17/18  Nov 17/18  May 18/19
Population Health - Highlights

• 68.2% of GM children are now starting school ready to learn and have a Good Level of Development – this represents a significant increase on the equivalent figure of 47.3% in 2013. However, we have recently seen our rate of progress slow;

• We are seeing particularly strong improvements for our disadvantaged children: gap in school readiness levels between national and GM children who receive free school meals has more than halved over the last three years;

• Focused Care has supported over 2,500 households with challenges such as mental health issues, alcohol addiction, drug addiction, domestic violence, social isolation, debt and unemployment;

• We are already exceeding the 90 90 90 targets in our work on HIV: 91% of people living with HIV are diagnosed; 97% of people diagnosed receiving treatment; and 94% of people being treated unable to pass on infection.
Population Health - Highlights

• We have made a clear commitment to playing our part in tackling climate change and promoting sustainable development. The Partnership declared a climate emergency in August 2019. We developed our first Sustainable Management Development Plan. We have made pledges to reduce our carbon footprint and cut air pollutant emissions;

• We have agreed that the Rapid Diagnostic Centres (RDCs) will initially be developed at Northern Care Alliance and Manchester Foundation Trust. The Cancer Alliance is on track to achieve the NHS objective to begin to see patients between January and March 2020;

• We agreed a £2m investment case for system wide health funding to support continuation of the emergency rough sleeper programme ‘A Bed Every Night’. This was in acknowledgement of the impact rough sleeping and homelessness has on both physical and mental health.
Transforming Care & Support – Highlights

• Our Local Care Organisations continue to mature. These are based on neighbourhoods of 30,000 to 50,000 with Primary Care Networks (PCN) at their Heart;

• Each GP Practice in GM is now part of a PCN;

• Each locality has continued to deliver the national priority of full population coverage of 7-day access and we see excellent ratings for the quality of primary care;

• We have continued implementation of our Mental Health Strategy including innovative services such as the GM Mentally Healthy Schools and Colleges Project and the University Students Service Pilot. We have shown strong performance against Mental Health standards.
## Mental Health – Performance against Constitution Standards

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Target</th>
<th>2019/20 Q1 (%)</th>
<th>2019/20 Q2 (%)</th>
<th>2019/20 Q3 (%)</th>
<th>2019/20 Q4 (%)</th>
<th>2020/21 Q1 (%)</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>CYP Access Rate</td>
<td>63,000 additional CYP (equivalent to 34%)</td>
<td>36.0%</td>
<td>37.6%</td>
<td>39.1%</td>
<td>40.2%</td>
<td>41.5%</td>
<td>41.8%</td>
</tr>
<tr>
<td>CYP Eating Disorder Waiting – Urgent 1 week</td>
<td>95% by 2020/21</td>
<td>90.7%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>91.1%</td>
</tr>
<tr>
<td>CYP Eating Disorder Waiting – Routine 4 week</td>
<td>95% by 2020/21</td>
<td>88.8%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>91.2%</td>
</tr>
<tr>
<td>IAPT Access Rate</td>
<td>22% by end of 2019/20, working towards 25% by 2020/21 Q1 = 4.94%</td>
<td>5.25%</td>
<td>5.11%</td>
<td>5.22%</td>
<td>5.10%</td>
<td>5.41%</td>
<td>5.27%</td>
</tr>
<tr>
<td>IAPT Recovery Rate</td>
<td>50% standard</td>
<td>51.2%</td>
<td>51.5%</td>
<td>51.4%</td>
<td>50.2%</td>
<td>50.0%</td>
<td>50.6%</td>
</tr>
<tr>
<td>IAPT Waiting Times – 6 weeks</td>
<td>75% referral to treatment</td>
<td>70.5%</td>
<td>69.9%</td>
<td>70.8%</td>
<td>70.5%</td>
<td>72.0%</td>
<td>75.90%</td>
</tr>
<tr>
<td>IAPT Waiting Times – 18 weeks</td>
<td>95% referral to treatment</td>
<td>93.4%</td>
<td>91.7%</td>
<td>92.5%</td>
<td>94.1%</td>
<td>94.9%</td>
<td>96.02%</td>
</tr>
<tr>
<td>EIP Waiting Times - MHSDS</td>
<td>56% of patients receives NICE concordant care within 2 weeks</td>
<td>73.5%</td>
<td>72.7%</td>
<td>72.4%</td>
<td>71.4%</td>
<td>70.9%</td>
<td>71.4%</td>
</tr>
<tr>
<td>Out of Area Placements Bed Days (inappropriate only)</td>
<td>Eliminate by 2020/21</td>
<td>470</td>
<td>390</td>
<td>725</td>
<td>730</td>
<td>605</td>
<td>620</td>
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Transforming Care & Support – Highlights

• GM continues to perform ahead of the rest of England in dementia diagnosis rates. We have the highest 65+ estimated diagnosis rate of all NHS areas - standing at 76.2% in October 2019;

• Good or Outstanding ratings for care homes in GM have now reached 80% of those inspected (up from 55%);

• Quarter 2 data shows 12,681 social prescribing referrals in the year to date against the annual ambition of 13,000, which represents significant progress;

• The GM Clinical Assessment Service is live across all localities and shows significant improvement in the time to first senior clinical contact for patients calling 999, and a reduction in the number of patients requiring an emergency ambulance response or A&E attendance. The CAS has improved hear and treat performance from 8.9% to 10.9%. This means around 400 fewer ambulance responses per month.
Transforming Care & Support – Highlights

- We recently launched the Greater Manchester Service Finder App. The App enables the public to seamlessly search through multiple service directories to find the most appropriate care to meet their needs;

- The Joint Commissioning Board approved the business case for Neuro-Rehabilitation services. Implementation has progressed with a plan to complete by April 2020. This is focusing on a transformation of community services across the localities which is critical in ensuring patients receiving ‘A’ rated inpatient stroke care do not lose that benefit when they go home;

- In the autumn of 2019 we launched our Elective Care programme. A Programme Board has been established with senior representation across the system. Priority specialities identified for the first phase are Ophthalmology, Dermatology and Gastroenterology.
Enabling Better Care – Highlights

- Continued delivery of Workforce Strategy – including first round of international radiographer interviews and offers made; increasing the use of the apprenticeship levy; and new neighbourhood roles;

- New Estates Prospectus developed and some positive national announcements – for example on North Manchester General Hospital;

- Deployment of the Integrated Digital Care Record is progressing across GM. Each locality is now using or working towards building a local integrated digital care record: more than 4,000 users actively using it each month to inform better care and treatment;

- Health Innovation Manchester continues to roll out GM and national innovations. It performs within the top quartile for both patient benefit and adoption and spread against national innovation projects and industry engagement measures.