

**MINUTES OF THE POLICE AND CRIME PANEL HELD ON TUESDAY 28 JANUARY 2020 AT  
CHURCHGATE HOUSE, MANCHESTER**

**PRESENT:**

Councillor Nadim Muslim	Bolton Council
Councillor Sharon Briggs	Bury Council
Councillor Nigel Murphy	Manchester City Council – (In the Chair)
Councillor Steve Williams	Oldham Council
Councillor Janet Emsley	Rochdale Council
Councillor David Lancaster	Salford City Council
Councillor Amanda Peers	Stockport Council
Councillor Warren Bray	Tameside Council
Councillor Mike Freeman	Trafford Council
Councillor Kevin Anderson	Wigan Council
Angela Lawrence MBE	Independent Member
Majid Hussain	Independent Member

**ALSO PRESENT:**

Baroness Beverley Hughes	GM Deputy Mayor
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**OFFICERS:**

Gwynne Williams	Deputy Monitoring Officer, GMCA
Clare Monaghan	Director Policing, Crime and Fire, GMCA
Laura Mercer	Principal (Victims and Vulnerability), GMCA
Jeanette Staley	Salford City Council & GM Police and Crime Policy Lead
Julie Walker	Civil Contingencies and Resilience Unit
Steve Annette	GMCA Governance and Scrutiny
CS Phil Davies	GMP

**PCP/01/20**

**APOLOGIES**

Apologies were received on behalf of Councillor Paula Boshell, Salford City Council, and Carolyn Wilkins, Chief Executive, Oldham Council and Lead Chief Executive, Police and Crime.

**PCP/02/20**

**CHAIRS ANNOUNCEMENTS AND URGENT BUSINESS**

The Chair announced that as agreed at a previous meeting of the Police and Crime Panel, members would receive a progress update on the Information Services Transformation Programme (iOPS) and in addition to this there would be an update on the Child Sexual Exploitation (CSE) Review

**PCP/03/20**

**INFORMATION SERVICES TRANSFORMATION PROGRAMME (iOPS)**

CS Phil Davies, GMP provided a verbal update in relation to the Information Services Transformation Programme, in particular the iOPS products. He reported that significant progress had been made since the Panel received an update at its meeting in November 2019. He reported that as at the beginning of December 2019, GMP formally exited the position of hyper-care with the supplier, which reduced the amount of technical support because a significant number of the high priority defects had been resolved, confidence was improving with the users and some of the efficiencies were being realised. Members were informed that significant 'patch' upgrades would be installed soon, that would improve the user experience for police officers, particularly in relation to management intelligence and crime. He added that in relation to call management, the 999 service was reaching national targets and there has been significant improvements in relation to the call management of the 101 service. He added that much effort had been made in relation to the Confidence Plan and that there was a continuing strong focus around training and engagement with frontline users and that the platform was now in place to ensure better data-sharing with partners and making more effective decisions.

There followed a general discussion and members made various comments and asked a variety of questions including; that data-sharing was very patchy across the districts and reassurance was sought that this would improve going forward. In response, Chief Superintendent Davies said that he hoped this would be resolved by April. A member said that it was important that data sets were not altered so that meaningful comparisons could be made. Chief Superintendent Davies said that it was a priority for GMP to ensure that all data was aligned and published as longer-term comparisons were vital moving forward.

The Chair thanked Chief Superintendent Davies for his update and the reassurances he had provided. He added that on behalf of the panel, he also wished to thank staff for their ongoing commitment.

**RESOLVED/-**

1. To note the update.

**PCP/04/20                      DECLARATIONS OF INTEREST**

Members were asked to declare any personal or prejudicial interests in relation to any of the items appearing on the agenda for the present meeting.

**PCP/05/20                      MINUTES OF THE POLICE AND CRIME PANEL HELD ON 14 NOVEMBER 2019**

The minutes of the meeting of the Police and Crime Panel held on 14 November 2019 were submitted.

**RESOLVED/-**

That the minutes of the meeting of the Police and Crime Panel held on 14 November 2019, be approved as a correct record, subject to the following corrections:

Minute Reference PCP/19/37, in relation to the recent passing of Councillor Steven Smith, should read ‘the recent passing of Councillor Steven Murphy, a former Chair of the GM Police Authority’.

Minute Reference PCP/19/39 - Councillor Mike Freeman declared a personal declaration in Item 6 – Police Precept Setting Process, but did take part in the discussion.

**PCP/06/20                      LEARNING FROM INCIDENTS FROM LOCAL AUTHORITIES – 2019**

Julie Walker, Strategic Resilience Lead, Civil Contingencies and Resilience Unit introduced a report that outlined the learning identified from major incidents in Greater Manchester during 2019, and provided a comprehensive update on key areas of activity, including an overview of emergency responses to civil emergencies and events, the Kerslake Arena Review, and local planning, training and exercising.

The Deputy Mayor in welcoming the report said that there was a lot of working happening at local level that was advising and informing the overarching Greater Manchester Resilience Forum that was in the process of developing a GM Resilience Strategy, which it was envisaged would be available for consultation towards the end of March. She added that the learning detailed within this paper would inform that strategy on account of the experiences that we have had and because of the Chief Resilience Officer’s connection to the global resilience cities network. It was noted that the Chief Resilience Officer was also strategic advisor to the Grenfell Enquiry, in recognition of her expertise. It would also provide a close insight to what was coming through the Grenfell enquiry, which will inform our strategy.

There followed a general discussion and members made various comments and asked a variety questions.

The Chair in receiving the report said that it was very pleasing to see that there was a great deal of multi-agency working and shared learning across GM. He thanked Julie Walker for her update and the Civic Contingencies and Resilience Team for all their efforts.

**RESOLVED/-**

1. To note the learning from local and national incidents and the work being put in place to develop resilience and support the response to future emergencies and planned events in Greater Manchester.
2. To support the development of a protocol for role of Leaders and City Mayors in emergencies.
3. To approve two additional reports in relation to civil contingencies on the development of community resilience in Greater Manchester from the Phase 1 report from the Grenfell Tower Inquiry.

**PCP/07/20 STANDING TOGETHER: PRIORITY 3 – STRENGTHENING COMMUNITIES AND PLACES**

The Deputy Mayor introduced a report that updated Members regarding progress against the commitments under priority three of the Standing Together Police and Crime Plan – Strengthening Communities and Places. She added that it was important to recognise that in achieving the priorities under this pillar, depended crucially on the work within localities and the report provided some examples of how these priorities were being delivered across GM.

Laura Mercer, Principal (Victims and Vulnerability), GMCA provided an overview of progress and activity across GM in relation to each commitment of the priority areas and how working in partnership locally was making a difference in communities.

The Chair said that the report very clearly demonstrated the positive impact made within our communities and suggested that moving forward it would be useful to share this information with scrutiny panels within our respective districts.

A member welcomed the report and said that there were many positive examples highlighted. She added that in terms of her authority it had made great gains through this plan in that it provided a focus on what needed to be done at a local level adding that it was not prescriptive that rather allowed flexibility at a local level to meet those priorities.

A member said that the GMP Travel unit had made a significant difference, and cited problems that had been an issue on the Bury/Altrincham corridor, and which had now been addressed and local residents were noticing the difference and feeling much safer.

The Deputy Mayor said that an event would be taking place on 13 February, whereby community safety managers, elected members and partners would be showcasing and speaking about some of the innovations happening across GM.

**RESOLVED/-**

1. That the progress made be noted.

**PCP/08/20**

**DECISIONS AND ACTIONS TAKEN BY THE DEPUTY MAYOR**

Consideration was given to a report which highlighted decisions made by the Deputy Mayor in the period from 31 October 2019 to 20 January 2020.

The Chair commented that the support given to The Arc project, to continue community support sessions for rough sleepers, had been very beneficial to the other services being provided.

**RESOLVED/-**

1. To note the report.

**PCP/09/20**

**CHILD SEXUAL EXPLOITATION REVIEW**

The Deputy Mayor provided a verbal update in relation to the Child Sexual Exploitation Review. She reported that the GM Mayor had commissioned the review following a television programme in which allegations were made about the failure of authorities and the police to protect mainly young women, and mainly those in the care of local authorities, from sexual exploitation, and failing to pursue perpetrators.

The Deputy Mayor said that the terms of reference for the review consisted of three strands; to look at former GMP officer Maggie Oliver's allegations in relation to Op Augusta in Manchester; to look at former sexual health worker, Sarah Rowbotham in relation to OP Span in Rochdale, and to look at what matters were like now in terms of the way we respond to allegations of sexual exploitation. She further added that the full scope of the review had not yet been concluded, however the necessary resources would be made available to complete the review.

The Chair and members said that it was important that this panel was kept informed on developments and therefore it should appear as a standing item on the panel agenda moving forward.

**RESOLVED/-**

1. To note the update.

**PCP/10/20**

**DATES OF FUTURE MEETINGS**

Friday 31 January 2020

Tuesday 24 March 2020