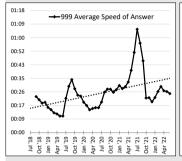
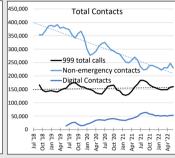
Greater Manchester Police and Crime Panel - Quarterly Scorecard

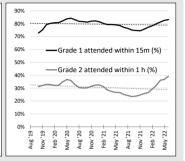
Greater Manchester Police and Chine Panel - Quarterly Scorecard									
Priority 1: Keeping People Safe and Supporting Victims					Higher / rising Lower / falling				
	Previous Year		Latest Quarter						
Contact Centre Performance	Value Quarter ending Va		Value	Quarter ending	% Change	Data Notes			
Average Speed of Answer: 999	00:00:51	Jun '21	00:00:25	Jun '22	-51.3%	Average for quarter. +85% higher than England & Wales average and +43% higher than most similar forces. Note that compariso data includes network line connection time before transfer to police			
999 calls received	169,568	Jun '21	160,185	Jun '22	-5.5%	Total for quarter			
Average Speed of Answer: non-emergency contacts	00:04:01	Jun '21	00:05:02	Jun '22	25.3%	Average for quarter			
Non-emergency contacts	259,129	Jun '21	230,016	Jun '22	-11.2%	All non-emergency phone contact (inc. 101 and 5050). Total for quarter			
Digital contacts	49,195	Jun '21	53,082	Jun '22	7.9%	Live Chat, Single Online Home. Total for quarter			

	Previous Year		Latest Quarter			
Response Times	Value	Quarter ending	Value	Quarter ending	PPT Change	Data Notes
Grade 1 Calls attended within 15 minutes	79%	Jun '21	83%	Jun '22	4.6%	Average for quarter
Grade 2 Calls attended within 1 hour	27%	Jun '21	39%	Jun '22	12.8%	Average for quarter

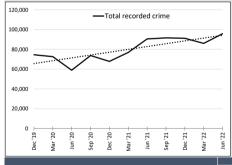


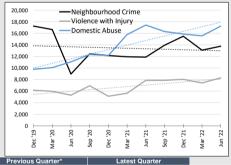


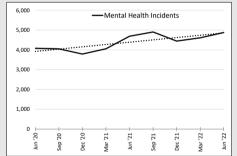




Crime Trends	Previous Year		Latest Quarter			
	Value	Quarter ending	Value	Quarter ending	% Change	Data Notes
Total recorded crime	90,466	Jun '21	95,747	Jun '22	5.8%	+41% higher than England & Wales average and +13% higher than most similar forces in year ending December 2021
Neighbourhood crime (Personal robbery, residential burglary, vehicle offences, theft from the person)	11,889	Jun '21	13,766	Jun '22	15.8%	+68% higher than England & Wales average and +44% higher than most similar forces in year ending December 2021
Violence with Injury	7,870	Jun '21	8,308	Jun '22	5.6%	+16% higher than England & Wales average and -6.7% lower than most similar forces in year ending December 2021
A&E attendances due to assault	1,359	Mar '21	2,077	Mar '21	52.8%	Does not include Wigan A&E
Firearms discharges	-	Jun '21	3	Jun '22	-	Previous year comparison currently unavailable
Domestic Abuse flagged crimes	17,430	Jun '21	17,244	Jun '22	-1.1%	Any crime with domestic flag
Mental health incidents reported to GMP	4,684	Jun '21	4,873	Jun '22	4.0%	Incident codes G17 and G36



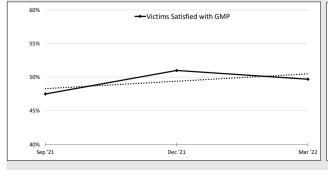


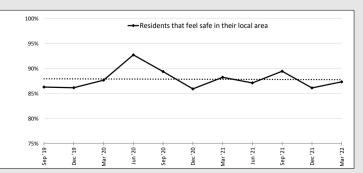


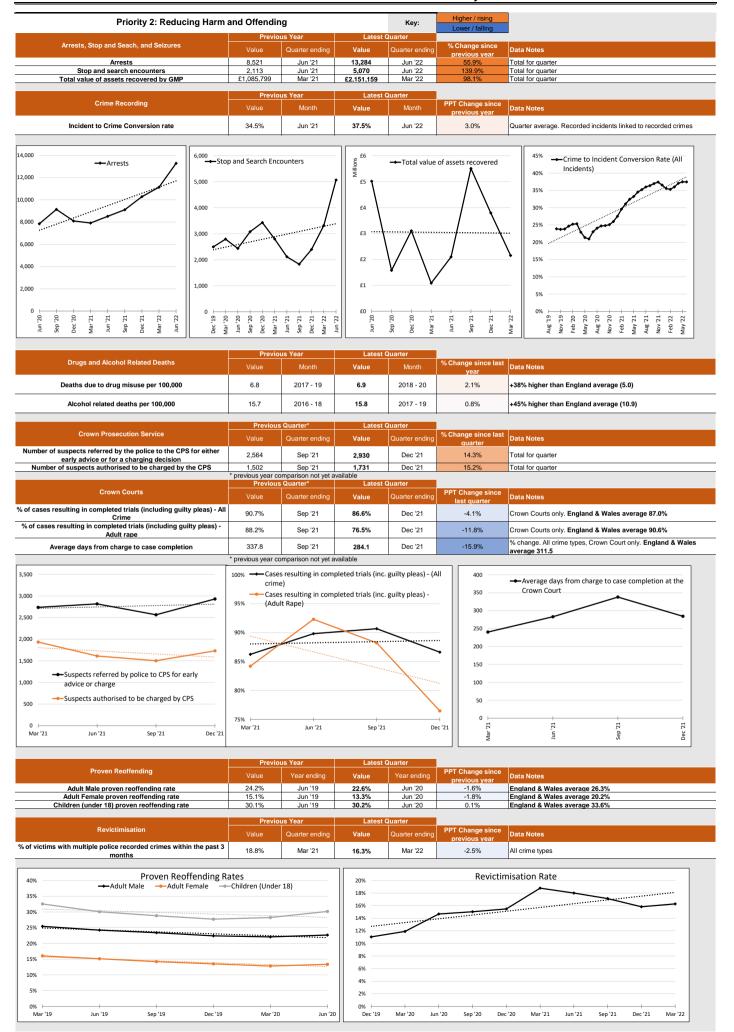
Fire Service Performance	Value	Quarter ending	Value	Quarter ending	PPT Change	Data Notes
Fire incidents attended	2,179	Dec '21	2,303	Mar '22	5.7%	
Average response time to 'life risk' fire emergencies	00:07:32	Dec '21	00:07:28	Mar '22	-0.9%	

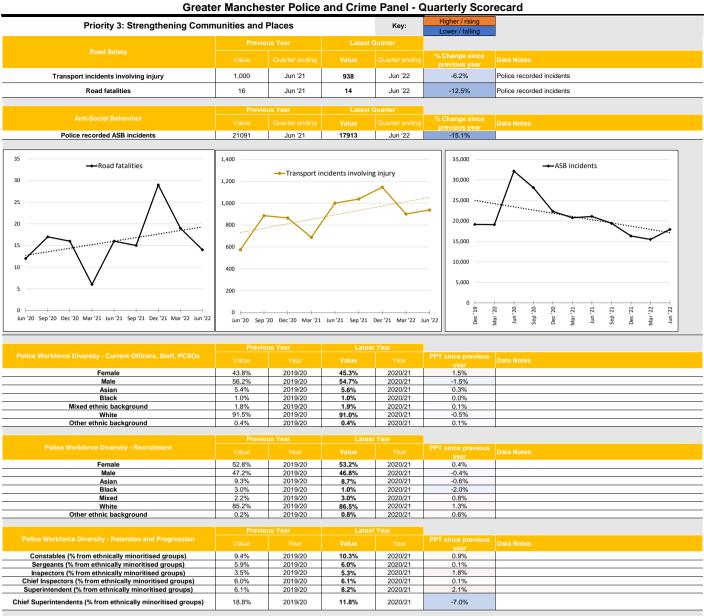
		•				
	Previous Quarter*		Latest Quarter			
Support for Victims	Value	Quarter ending	Value	Quarter ending	PPT Change since last quarter	Data Notes
Victim Satisfaction with GMP	51.0%	Dec '21	49.7%	Mar '22	-1.3%	Survey data
* previous year comparison not yet available						

	Previous Year		Latest Quarter			
Feelings of Safety	Value	Quarter ending	Value	Quarter ending	PPT Change since previous year	Data Notes
Residents aged 16+ that feel very or fairly safe in their local area	88.2%	Mar '21	87.3%	Mar '22	-0.9%	Survey data - sample size 3,250 per quarter









Indicator TBC