

## Standing Together 2022-25

### Priority 2, year 3 Progress Report: Reducing Harm and Offending

#### Executive Summary

- Arrest rates have increased by 7.9% on the previous 12 months. This is significantly lower than the 43.0% increase last year. This demonstrates a more stable picture on arrest rates.
- Outcome rates across all crime types are showing an improving picture. For example, neighbourhood crime solved rates are 5.5% compared to 4.6% last year, burglary is 7.8% compared to 6.2% last year, personal robbery is 9.5% compared to 7.8% last year.
- Domestic Abuse and Rape outcome rates continue to improve significantly. The outcome rate for domestic abuse solved crimes is 12.2% compared to 11% last year and for rape it is 9.9% compared to 6.8% last year.
- As indicated on the Police and Crime scorecard, the number of suspects ordered to be charged by the Crown Prosecution service has increased by 4.9% in the past year and GMP continue to focus on driving up file quality.
- Disruptions to tackle serious and organised crime are 211% higher in quarter 1 of 2024/25 compared to quarter 1 of 2023/24. This is partly as a result of improved recording. A new national system, has been implemented, supporting the standardisation of disruptions recorded. GMP has also focussed on increasing disruptions focussing on Prepare, Prevent and Protect. Pursue disruptions (enforcement) still account for over 60% of all disruptions.
- Drug seizures have increased by 52%, 527% for cannabis plants, and decreased slightly by 13.6% for cannabis, cocaine and heroin, and over the same period.
- Firearms seizures have increased by 35%.
- In June 2024, cash seizures comprised 38% of all asset seizure value. In addition, jewellery (14%), vehicles (21%), cigarettes (10%) and other assets (16%) contributed to the total assets seized.
- Operation Soteria – the National Police-led Programme to improve rape investigation and prosecution has been agreed as a Strategic Change Programme in GMP and work is ongoing to finalise a Transformation Plan. The conversion of reports to charges has increased from 4% to 7% and is above the England and Wales average of 6%.
- Greater Manchester Integrated Rehabilitative Services is GM's unique devolved approach to the commissioning of Rehabilitative Services. Since January 2022, 14,153 people on probation have been referred into the services, with 12,310 interventions commenced This is a comprehensive multi-million-pound 5-year programme.
- For the year ending 21/22 (the latest available data) the youth reoffending rate in GM was lower than the England and Wales average. For Greater Manchester this was 29.6% and for England and Wales 32.2%.
- As part of Greater Manchester's commitment to improving services for victims of crime, GMVS was refreshed, with a new provider Catch22 - delivering the service from September 2023. The services aim to enhance the practical and emotional support services available to all victims of crime and the service is co-located with Greater Manchester Police. The Number of referrals received from September 2023 to March 2024: 26241 referrals.
- Work has been on-going in the last 12 months to design and develop a digital portal and new website that transforms the way victims and survivors' access, engage, and interact with support services across Greater Manchester.

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- There has been a significant increase in the number of Community Sentence Treatment Requirements (CSTRs) under which offenders with drug, alcohol and mental needs are given the opportunity to receive treatment as an alternative to custody.
- In 2023/24, 1362 CSTRs were ordered in Greater Manchester, an increase of 32% compared with 2022/23 (n=1032).
- During 2023/24, 1163 individuals were released from prison with a treatment referral for substance use, of these 711 were successfully picked up by community treatment services. This 61% success rate compares favourably with the 50% national rate.

	You asked us to	Progress update and highlights	How is this being achieved and measured?
1.	Investigate, arrest, and prosecute more criminals.	<ul style="list-style-type: none"> <li>• Arrest rates have increased by 7.9% on the previous 12 months. This is significantly lower than the 43.0% increase last year. This demonstrates a more stable picture on arrest rates.</li> <li>• Lawful, proportionate, and ethical arrest remains a key focus in preventing and detecting crime and ensuring prosecution of offenders. The Force has started at a low baseline and given the population size and position as the 2<sup>nd</sup> largest Police Force in England Wales is now in line with the larger Metropolitan Forces and our MSG – most similar Group of Forces.</li> <li>• Children subject to arrest, represent 7% of all arrest figures in GMP, compared to 8% the previous year. The Child Centred Policing work continues to focus on how the police routinely interact, engage and support children and young people (C&amp;YP), including those who are victims, offenders, and witnesses. Positive results are being seen from the recent custody pilot at Cheadle Heath with more children being diverted away from custody, a reduction in use of force incidents and an increase in Liaison and Diversion referrals.</li> <li>• Outcome rates across all crime types are showing an improving picture. For example, neighbourhood crime solved rates are 5.5% compared to 4.6% last year, burglary is 7.8% compared to 6.2% last year, personal robbery is 9.5% compared to 7.8% last year.</li> <li>• Domestic Abuse and Rape outcome rates continue to improve significantly. The outcome rate for domestic abuse solved crimes is 12.2% compared to 11% last year and for rape it is 9.9% compared to 6.8% last year.</li> </ul>	<p>GMP Plan on a Page</p> <p>Police and Crime Panel Scorecard: arrest data</p>

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		<ul style="list-style-type: none"> <li>As indicated on the Police and Crime scorecard, the number of suspects ordered to be charged by the Crown Prosecution service has increased by 4.9% in the past year and GMP continue to focus on driving up file quality.</li> </ul>	
2.	Tackle organised crime.	<ul style="list-style-type: none"> <li>The Challenger Outcomes framework is now in operation, which provides an overview of the breadth of partner activity to tackle serious and organised crime being delivered, reported to the Executive Board on a quarterly basis.</li> <li>Plans are being developed for a new Challenger Strategy ahead of the expiration of the current strategy in 2025.</li> <li>Disruptions to tackle serious and organised crime are 211% higher in quarter 1 of 2024/25 compared to quarter 1 of 2023/24. This is partly as a result of improved recording. A new national system, has been implemented, supporting the standardisation of disruptions recorded. GMP has also focussed on increasing disruptions focussing on Prepare, Prevent and Protect. Pursue disruptions (enforcement) still account for over 60% of all disruptions.</li> <li>Drug seizures have increased by 52%, 527% for cannabis plants, and decreased slightly by 13.6% for cannabis, cocaine and heroin, and over the same period.</li> <li>Firearms seizures have increased by 35%.</li> <li>The way in which cash and asset seizures are recorded has changed, meaning that comparison with previous years is difficult.</li> <li>In June 2024, cash seizures comprised 38% of all asset seizure value. In addition, jewellery (14%), vehicles (21%), cigarettes (10%) and other assets (16%) contributed to the total assets seized.</li> <li>Focus on the development of 4P (Prepare, Prevent, Pursue, Protect) plans against all SOC threats continues. This includes delivering CPD to Neighbourhood and Partnership Inspectors on districts so that they are able to take responsibility for some threats, including vulnerabilities (e.g. a place where certain activity is happening), or lower-level organised crime groups to support the development of intelligence and localised responses.</li> <li>The Clear, Hold, Build model of local response to serious and organised crime is in the process of being rolled out to key locations in each of the GM Districts.</li> </ul>	<p>SOC Outcomes Framework is in place, reporting against the 4P plan to tackles SOC in GM.</p> <p>Implementation of new disruption recording system, enabling a more standardised approach to be taken with effective two-way communication with staff recording disruptions</p>

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		<ul style="list-style-type: none"> <li>• In March 2024, a significant media campaign supported proactive tackling of County Lines, including bus advertising on routes known to travel through known high county lines areas. This messaging was focused on supporting people who may be exploited into criminality.</li> <li>• Catch-22 are now fully operational in Greater Manchester as the rescue and support provider, commissioned by the Home Office, to support and safeguard young people identified as being exploited through county lines activity. They are working closely with existing partners, such as complex safeguarding and GMP, to enable identification and referral of young people into support. At the end of March 2024, 44 young people were open to Catch-22.</li> </ul>	
3.	Reduce high harm and repeat offending.	<ul style="list-style-type: none"> <li>• Comprehensive review of the operation of MARACs across GM undertaken and final report including recommendations for improvement to be produced July 2024.</li> <li>• Funding roll out of MATAC approach to perpetrator management first year funding delivered – second year funding agreed.</li> <li>• Domestic Abuse Arrangements review in GMP to be fully implemented later this year (2024).</li> <li>• Implementation of Domestic Abuse Protection Order (DAPO) pilot will be a staged roll out across GM starting September 2024 and be GM wide by summer 2025.</li> <li>• Development and delivery of GM perpetrator framework to start September 2024.</li> <li>• Review of the Encompass programme is being undertaken now. The Victims and Prisoners Act placed Operation Encompass into Law and puts a statutory obligation on police forces to share Operation Encompass notifications (concerning DA incidents) with schools</li> </ul> <p><b>Rape and Serious Sexual Offences:</b></p> <ul style="list-style-type: none"> <li>• Operation Soteria – the National Police-led Programme to improve rape investigation and prosecution has been agreed as a Strategic Change Programme in GMP and work is ongoing to finalise a Transformation Plan. The conversion of reports to charges has increased from 4% to 7% and is above the England and Wales average of 6%.</li> </ul>	<p>The GMCA GBV Board</p> <p>The GMCA GBV Executive</p> <p>Domestic Abuse Co-Ordinators</p> <p>MARAC/MATAC</p> <p>DAPO Steering Group</p> <p>GMP</p> <p>The Justice and Rehabilitation Executive</p> <p>Reducing Reoffending Reform Board</p>

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	<p><b>Reducing Reoffending:</b></p> <ul style="list-style-type: none"> <li>• GMCA and GM Probation jointly funded Reducing Reoffending Posts which are now permanent due to the volume and demand on reducing reoffending requirement. The posts focus on the reinvigoration of local Reducing Reoffending Boards in each area and the integration of rehabilitative services.</li> <li>• Greater Manchester Integrated Rehabilitative Services is GM's unique devolved approach to the commissioning of Rehabilitative Services. Since January 2022, 14,153 people on probation have been referred into the services, with 12,310 interventions commenced This is a comprehensive multi-million-pound 5-year programme which focuses on:             <ul style="list-style-type: none"> <li>• Education Training and Employment</li> <li>• Accommodation Support</li> <li>• Dependency and Recovery</li> <li>• Peer Support</li> <li>• Wellbeing Hubs</li> <li>• A Whole-System Approach to Women</li> </ul> </li> </ul> <p>GM Probation and the CA are in the process of reviewing existing GMIRS services through a SWOT analysis in anticipation of re-commissioning services.</p> <ul style="list-style-type: none"> <li>• Ongoing monitoring of the Neighbourhood Crime Integrated Offender Management Strategy aims to make communities safer by reducing reoffending. Focus is on a 'Fixed' cohort of persistent offenders defined by a high likelihood of re-offending score and a neighbourhood crime index offence such as burglary or robbery. In Greater Manchester the desistance rate (percentage who do not get charged with a further offence) of the Fixed cohort has been consistently better than the national average during 2023/24.</li> </ul> <p><b>Youth Justice Transformation</b></p> <ul style="list-style-type: none"> <li>• The Deputy Mayor continues to provide £495K per annum across the 10 local authorities to support the early help and intervention offer within Youth Justice. In 2023/24 there were a total of 1162 referrals across all areas.</li> </ul>	<p>The Justice and Rehabilitation Executive</p> <p>GMIRS Joint Contract Management</p> <p>Reducing Reoffending Reform Board</p> <p>The Justice and Rehabilitation Executive</p> <p>Youth Justice Transformation Board</p>
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		<ul style="list-style-type: none"> <li>The Deputy Mayor provides £43,453 funding per annum to Positive Steps for the delivery of the GM Resettlement consortium which supports improving the resettlement of young people, who have been in secure custody, back into their homes and communities and improving resettlement practices across the GM youth justice services. For the year ending 21/22 (the latest available data) the youth reoffending rate in GM was lower than the England and Wales average. For Greater Manchester this was 29.6% and for England and Wales 32.2%.</li> <li>To further support the work of the Resettlement Consortium and to improve outcomes for children and young people, the Deputy Mayor provides funding, alongside the Greater Manchester Director of Children’s Services, towards a Social Worker post in HMYOI Wetherby. This post works exclusively with children and young people from Greater Manchester and staff at Wetherby have recognised the benefits this brings, both to the young people but also in terms of building and facilitating the relationship and partnership between Greater Manchester and HMYOI Wetherby.</li> </ul> <p>The <b>Reducing Reoffending Reform Board</b> has created a framework focused on 3 areas: Protect, Enforce, Change</p> <ul style="list-style-type: none"> <li>This work has included the Commissioning of programmes such as the Multi-Agency Stalking Intervention Partnership consisting of, GMP Public Protection, GM Probation, Manchester University, Pankhurst Centre, Health and GMCA. An extra Stalking Independent Domestic Abuse Advocate was provided to the Pankhurst Centre to support the development of a victim pathway. The MASIP developed a Stalking Triage Centre in GMP launched in June 2024. The centre will assess the level of risk, harm and threat; support the obtaining of Stalking Protection Orders; liaise with appropriate victim support services and will assist in the co-design of a Stalking and Harassment perpetrator intervention.</li> </ul> <p><b>CJ and Custody change programme (3D)</b></p> <ul style="list-style-type: none"> <li>A programme of work has been developed which includes a joint governance programme board, between GMP and GMCA to ensure progress is met against agreed milestones. This is jointly chaired by the GMP Criminal Justice and Custody</li> </ul>	<p>Deputy Mayor’s Round Tables</p> <p>GM Resettlement Consortium GM Directors of Childrens Services</p> <p>GM Youth Justice Dashboard</p> <p>The Justice and Rehabilitation Executive</p> <p>Reducing Reoffending Reform Board</p> <p>GM MASIP</p> <p>Reducing Reoffending Reform Board The Justice and Rehabilitation Executive</p>
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		<p>Branch Chief Superintendent and GMCA SRO. It involves testing an approach to custody navigators and using Lived experience to review delivery.</p>	
4.	<p>Give back to communities and victims of crime.</p>	<p><b>GM Victims Strategy Board</b></p> <ul style="list-style-type: none"> <li>The new Board has been established by the Deputy Mayor both to acknowledge the body of work that is being undertaken in this area and to ensure that Greater Manchester can effectively respond to the requirements of the Victims and Prisoners Act 2024. The board held its first meeting in June 2024.</li> </ul> <p><b>Rape and Serious Sexual Offences:</b></p> <ul style="list-style-type: none"> <li>Nightingale Programme - A 2-year programme has been approved during 2023/24 to help mitigate the impact of Crown Court delays on victims of Rape. Additional resources will be provided across the support sector to provide services such as family support networks and peer support groups. This is working alongside the GM Sexual Violence Harm Reduction Group – made up of key sexual violence victim support services in Greater Manchester.</li> </ul> <p><b>Greater Manchester Victims' Services</b></p> <ul style="list-style-type: none"> <li>(GMVS) is a multi-crime support service commissioned by the GM Deputy Mayor, which brings together a variety of different services to offer practical and emotional support to victims and witnesses of both reported and unreported crime from across the city-region. It has been in place since 2017. As part of Greater Manchester's commitment to improving services for victims of crime, GMVS was refreshed, with a new provider Catch22 -delivering the service from September 2023. The services aim to enhance the practical and emotional support services available to all victims of crime and the service is co-located with Greater Manchester Police. A new victim insights dashboard is part of new developments. The Number of referrals received from September 2023 to March 2024: 26241 referrals.</li> </ul> <p><b>Victims Digital Transformation:</b></p> <ul style="list-style-type: none"> <li>Work has been on-going in the last 12 months to design and develop a digital portal and new website that transforms the way victims and survivors' access, engage, and interact with support services across Greater Manchester. This work is being designed to reflect the victims' journey and enable better use of data to inform</li> </ul>	<p>The Justice and Rehabilitation Executive</p> <p>GM Victims Strategy Board</p> <p>GM Victims Strategy Board</p> <p>Sexual Violence Harm Reduction Group</p> <p>The Justice and Rehabilitation Executive</p> <p>GM Victims Strategy Board</p> <p>The Justice and Rehabilitation Executive</p> <p>The Justice and Rehabilitation Executive</p>



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		<p>decision-making. It will also put the needs of victims front and centre, allowing them to track and manage their own service journey, as well as access services at a time convenient to them, with the flexibility to engage and re-engage over time as their needs change. A new brand has been agreed that will be launched across Greater Manchester:</p>  <p><b>Greater Manchester Victims' Services</b></p> <p><b>Victim Satisfaction Body of work:</b></p> <ul style="list-style-type: none"> <li>• A provider has been commissioned assess the GM victim experience against each of the 12 Victims Code Rights: as follows:             <ul style="list-style-type: none"> <li>• Quantitative survey VCOP 1-7: Quarterly waves of 1,000 victims of crime based on GMP provided sample.</li> <li>• Qualitative survey: 40 (now 50) 'Deep Dive' interviews focussing on VCOP Rights 8-12 (post charge and trial).</li> <li>• Quantitative survey: 2 x 500 'Free Found' surveys, themed focus on incidents that would not be otherwise be captured through the GMP sample.</li> </ul> </li> <li>• The quantitative (VCOP 1-7) is underway with the first Quarter results reported to the Victims Strategy Board the other aspects are in development. Initial indications highlight a consistent degree of victims with disabilities being most unsatisfied. GMP have established an internal board to ensure that they can effectively respond to any findings.</li> </ul>	<p>GM Victims Strategy Board</p> <p>The Justice and Rehabilitation Executive</p> <p>GM Victims Strategy Board</p> <p>Victim Survey Management Group</p>
5.	Tackle drugs, alcohol and gambling addiction and reduce deaths from their use.	<ul style="list-style-type: none"> <li>• The identification and linking of people into treatment is monitored through the GM CJS Drug and Alcohol Operational Group. Through this group we work with partners to improve our collective understanding of levels of treatment engagement following contact with the criminal justice system.</li> <li>• There has been a significant increase in the number of Community Sentence Treatment Requirements (CSTRs) under which offenders with drug, alcohol and</li> </ul>	<p>The GM Drug and Alcohol Transformation Board has strategic responsibility for overseeing this work.</p>



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		<p>mental needs are given the opportunity to receive treatment as an alternative to custody.</p> <ul style="list-style-type: none"> <li>• In 2023/24, 1362 CSTRs were ordered in Greater Manchester, an increase of 32% compared with 2022/23 (n=1032). Of these, 581 were Alcohol Treatment Requirements (a 23% increase from 473 in 2022/23), 692 were Drug Rehabilitation Requirements (a 39% increase from 499 in 2022/23) and 89 were Mental Health Treatment Requirements (a 48% increase from 60 in 2022/23).</li> <li>• In 2024/25 we would like to see further increases in the number of Mental Health Treatment Requirements, particularly those which run in tandem with drug or alcohol requirements to address cooccurring needs.</li> <li>• GMCA have commissioned training on gambling harm that has been delivered to our drug and alcohol services. If someone needs help and support because of their gambling, they are now able to refer them to services through a professional's hub on a dedicated website.</li> <li>• During 2023/24, 1163 individuals were released from prison with a treatment referral for substance use, of these 711 were successfully picked up by community treatment services. This 61% success rate compares favourably with the 50% national rate.</li> <li>• The GM percentage success rate fell from 64% (601/940) in 2022/23 but the total number of successful pickups actually increased by 18% (601 to 711).</li> <li>• Continued close working with Forest Bank, the largest referring prison into GM's treatment system. Forest Bank accounted for 39% of the total number of individuals referred into treatment on release from prison in 2023/24. Successful GM pick-ups from Forest Bank increased from 52% (231/448) in 2021/22 to 69% (312/450) in 2022/23, before decreasing to 64% (291/455) in 2023/24.</li> <li>• Referrals from Forest Bank have thus stayed at around 450 over the last three years with the overall increase in GM treatment referrals attributable to releases from other prisons. We will continue to monitor this performance and are mindful of the potential impact of an increase in the number of early releases.</li> <li>• The nationally recognised drugs intelligence functions commissioned by the Deputy Mayor consist of: the GM Drugs Early Warning System which works in tandem with MANDRAKE (a joint GMP and Manchester Metropolitan University initiative that enables drugs to be tested rapidly when incidents occur), GM TRENDS research</li> </ul>	<p>It also serves as the GM Combatting Drugs Partnership for implementing 'From harm to hope,' the national 10-year drugs plan to cut crime and save lives.</p> <p>Central to this strategy is improving the criminal justice system response to offending with expanded funding linked to ensuring there is a treatment place for every offender with an addiction.</p> <p>The commitments and activities of GM partners are captured in the GM Combatting Drugs Partnership Strategic Delivery Plan.</p> <p>Activity is monitored through the GM CJS Drug and Alcohol Operational Group.</p>
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		<p>(also delivered by MMU), and the GM Drug Related Deaths Surveillance System coordinated by Liverpool John Moore's University's Public Health Institute (PHI).</p> <ul style="list-style-type: none"><li>• Our collective focus is on the threat posed by a group of potent synthetic opioids commonly known as 'nitazenes'. There have been nearly 200 nitazene related deaths since a National Patient Safety alert was issued in July 2023. In preparedness for a major incident, we have updated the Synthetic Opioid Plan for Greater Manchester and a GMP Gold command structure has been established.</li></ul>	
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