

## Audit Progress Report Greater Manchester Combined Authority

October 2024



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# Audit progress

## Audit progress

### **Purpose of this report**

This report provides the Audit Committee with information about progress in delivering our responsibilities as your external auditors for Greater Manchester Combined Authority (GMCA) for the year ending 31 March 2023.

Prior to the calling of the general election on 4 July 2024, the Department of Levelling Up, Housing and Communities ('DLUHC') had consulted on proposed arrangements to address the current backlog in local audit which is impacting local government. Following this consultation, a Ministerial statement confirmed the decision to go ahead with a plan to establish a "backstop" date by which local authorities must publish audited accounts. The amendments needed to the Accounts and Audit Regulations have recently passed through Parliament. For the financial years up to and including 31 March 2023, this date is 13<sup>th</sup> December 2024.

### Audit for the year ending 31 March 2023

This report provides the Committee with an update on our work in delivering the Council's external audit for the year ended 31 March 2023.

### **Financial Statements Audit**

Our work on the financial statements for the year ended 31 March 2023 is substantially complete.

Members will be aware that we presented our audit completion report to the July 2024 audit committee which identified a small amount of work outstanding at that time. Since then, we have continued to progress the audit and expect to issue an unqualified audit opinion before the backstop deadline.

The table on the next page provides an update on the progress on areas that were marked as outstanding in the Audit Completion Report. This report should be read in conjunction with our Audit Completion Report.



## Audit progress

### Financial Statements Audit (cont)

Audit Areas	Conclusion reached
Property, Plant & Equipment	We have now concluded our planned audit procedures.
	We identified a non-material error of £1.7m in relation to the Bury Training Centre. Management have chosen not to adjust for this on the basis of materiality.
	There are no other matters to bring to your attention.
Consolidated Accounts	As part of our audit, we challenged the accounting treatment applied by GMCA in consolidating investments from subsidiary entities. Due to the complex nature of these investments, the finance team took independent external advice on how these should be accounted for. We have now received the revised accounting treatment GMCA proposes to apply. We are currently completing our consideration of this.
Technical Review	We have a small number of queries remaining and are working with management to appropriately address these.
Audit Completion	Our manager, partner and engagement quality reviews are substantially complete. We will review the final set of financial statements and annual governance statement on receipt of the signed version, together with the signed letter of representation.
Value for Money (VfM)	We have completed our work on GMCA's value for money arrangements. Our commentary is shown in section 2 of this report.
	Previously significant weakness are considered to have been appropriately addressed and no further significant weaknesses have been identified.





Value for Money Arrangements

# VFM arrangements

# **Financial Sustainability**

How the body plans and manages its resources to ensure it can continue to deliver its services



### **Overall commentary on Financial Sustainability**

### Background to GMCA's operating environment in 2022-23

Since March 2020 local authorities have faced a period of unprecedented challenge, both financially and economically, as they are responding to the impact of, and recovery from, the global Covid-19 pandemic. The financial impact of the pandemic on the Authority has been significant. Given the uncertainties faced by the ten Greater Manchester (GM) Councils as they focus on recovery from the pandemic and continue to be impacted with demand-led pressures, GMCA must deal with the potential impact on the levies raised from general fund budgets.

The pandemic also had a significant impact on the Authority's transport functions with decreased patronage across the bus and tram network. Although 2022-23 saw patronage returning to pre-covid levels, transport services have continued to face financial pressure. Funding continued to be provided by central government to support the loss of farebox revenues relating to the Metrolink and to provide support in maintaining the level of bus services across the region. Work has continued to negotiate future government support for transport services.

During 2022/23, GMCA has worked with Government to agree the next stage of devolution to Greater Manchester. In March 2023, as part of the 2023 Budget Settlement, the Chancellor announced the Trailblazer Devolution Deal for Greater Manchester The new deal further embeds the role of local decision-making through additional powers and responsibilities over post-16 technical education, transport, housing, and regeneration, as well as new financial freedoms and new accountability arrangements impacting future years.

Notwithstanding this new deal, the financial challenges the Authority will face continue. In addition to dealing with the recovery from the Covid-19 pandemic, the war in Ukraine continues to have an adverse impact on the UK economy, with resulting increases in energy costs, supply chain issues and inflation rates reaching highs not seen in recent times. The subsequent increases in the cost of living mean the Authority needs to continue pay close attention to its budget position and reassess the impact at regular intervals in order to identify mitigations at the earliest opportunity.

### Financial planning and monitoring arrangements

In February 2022, the Authority and Police and Crime Panel approved balanced revenue and capital budgets for the 2022-23 financial year. These reflected the outcome of the latest Spending Review and the impact on resources available to GMCA throughout the year. Throughout the year the Authority updated its budget forecasts, to ensure budgets remained up-to-date given the challenging financial position.

At the year end, the Authority reported a £34.8m underspend across all functions. We have considered the arrangements in place in respect of budget management as part of the Governance criteria later in this report.

As in previous years, the Authority reported its financial position and outturn to meetings of the full Combined Authority and the Corporate Issues and Reform Overview & Scrutiny Committee (now GMCA Overview & Scrutiny Committee). We reviewed the reports presented in 2022-23, which contain detail of performance against revenue, with explanations for any significant variances detailed in the report. These Finance reports also contain information on progress against approved capital programme and reasons for over or underspends against the budget profile.

As part of the annual accounts process, management completes a review of its ability to operate as a going concern, highlighting any potential financial risks for the following financial year. In doing so, the Authority considered its 2022-23 financial position and budget framework for 2023-24 in the light of the Trailblazer announcement, the regulatory and control environment applicable to GMCA, and the wider economic environment including pay and price inflation, and the available reserves. The Authority also considered detailed cash flow forecasts, supported by the Treasury Management Strategy. Management concluded the Authority remains a going concern with no material risks identified.

### Arrangements for the identification, management and monitoring of funding gaps and savings

As reported previously the medium term financial plan is developed with GM Local Authority Leaders and Treasurers to ensure alignment of financial plans and sharing of assumptions, opportunities and challenges for GM as a whole. During 2022/23 a new overhead recharge approach had been developed to ensure that the cost of corporate functions are allocated in full and consistently applied across all activities of the organisation. This new approach has been reflected in the budget for 2023/24 and has enabled the development of three-year medium term financial plan (MTFP) up to 2025/26 for Corporate Services. Our review of outturn reports confirmed the Authority does not have any weaknesses regarding the delivery of savings and reported an outturn underspend of £34.8m across all functions.

As reported in previous years, the Authority works closely with Greater Manchester Police (GMP) to develop a Police Fund Strategic Financial Outlook (SFO) for a three year period. This is updated as part of the financial planning process to reflect all known pressures and savings and to ensure police spending is contained within the available resources. The latest SFO reflected the medium term financial impact of the GMP improvement plan knowns as 'Plan on a Page' developed in response to His Majesty's Inspectorate of Constabulary Fire and Rescue Services (HMICFRS) findings. Current and future financial pressures are identified and reported to the Deputy Mayor on a monthly basis and reflected in the SFO.

The GMCA Chief Executive in conjunction with Chief Officers (Directors) monitors expenditure against the approved budget which is report on a regular basis having been agreed with the Treasurer to the GMCA showing forecast variations from the budget allocated. Where likely overspends are identified these are reported promptly to the Treasurer.



### VFM arrangements – Financial Sustainability

# Overall commentary on the Financial Sustainability reporting criteria – continued

### Arrangements and approach to 2023-24 financial planning

The 2023-24 budget was approved by the Combined Authority in February 2023. As previously this focussed on the organisational priorities set out in the Greater Manchester Strategy (GMS). This sets a route for delivering a vision of Greater Manchester being "a place where everyone can live a good life, growing up, getting on and growing old in a greener, fairer more prosperous city-region."

There are four corporate objectives, agreed by all the political leaders, which define the activity GMCA delivers as a business:

- · deliver core/devolved services for the public;
- secure, and manage, funding and investment at GM level for agreed activity;
- work with the 10 local authorities to drive collective activity that puts GM at the forefront of tackling social, economic and environmental issues; and
- ensure GM is speaking with one voice developing, leading and implementing our evidence-based strategies, building our networks and partnership and influencing policy.

The Authority has developed a three year Corporate Plan which sets out recent key achievements and identifies priority spending areas for each of the four corporate objectives. These headline priorities have then been developed further in the detailed delivery activity listed in the annual Business Plan.

The 2023-24 budget has been prepared to continue the delivery of the Corporate Plan and reflects the following basis and assumptions:

- An increase to the transport levy by £7.7m (£113.472m) with no change to the statutory charge (£86.7m) from 2020-21, this represented a overall 4% increase;
- A 2.5% average increase in the waste budget and levy charged to districts;
- An increase in the Mayoral General Precept by £5 to £107.95 for a Band D property; and
- An increase in the Police Precept of £15 for a Band D property.

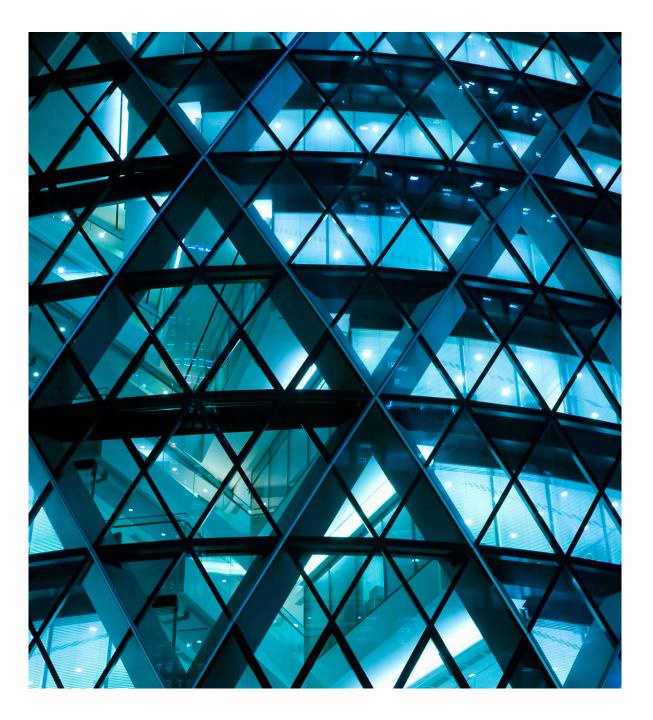
Based on the above no significant weaknesses in the Authority's arrangements in relation to financial sustainability have been identified.

### forv/s mazars

# VFM arrangements

## Governance

How the body ensures that it makes informed decisions and properly manages its risks



### **Overall commentary on Governance**

Decision making arrangements and control framework

The Authority's governance structure is set out within its Annual Governance Statement. The governance framework comprises the legislative requirements, principles, management systems and processes. This is supported by the Authority's constitution and scheme of delegation which shows the levels of authority required for all key decisions. Executive Directors have clear responsibilities linked to their roles and the Committee structure at the Authority allows for effective oversight of operations.

The Authority's Code of Corporate Governance sets out how GMCA operates, how decisions are made and the procedures that are followed to ensure that these are efficient, transparent and accountable to local people.

Oversight of the Authority's decision making and wider governance arrangements sits within the committee structure of the Authority. An independent review of the Authority's scrutiny function identified 18 recommendations which the Authority responded to over the course of 2022/23. Following this review, significant changes have been made to the arrangements in place, with the establishment of an additional committee to strengthening the role of scrutiny by:

- reviewing and evaluating the performance of the Mayor and GMCA, and the way they work with partners to deliver for local people;
- contributing to policy development in respect of high profile, complex issues affecting the whole of Greater Manchester;
- investigating more complex cross-cutting issues, with a particular focus on the GMCA's forthcoming responsibilities in respect of the "missions" in the Levelling Up Bill.

The Authority has an Audit Committee that meets regularly. Membership of this Committee includes four Independent Persons as well as four elected members. Officers regularly attend committee meetings to support the Committee in exercising their responsibilities. The Audit Committee receives regular updates from the police Joint Audit Panel, providing assurance over policing related areas which fall under the Deputy Mayor's responsibilities.

In order to provide assurance over the effective operation of internal controls, including arrangements to prevent and detect fraud, the Authority has a team of internal auditors, led by the Deputy Director of Audit and Assurance. The annual Internal Audit plan is agreed with management at the start of the financial year and reviewed by the Audit Committee prior to final approval.

We have reviewed the Internal Audit Plans for 2022/23 and 2023/24 and confirmed work is planned on a risk

based approach. The risk rating of each audit area determines the frequency of audit, with key areas such as ICT services and Finance being subject to annual audit procedures. As previously reported, progress reports are presented to each Audit Committee meeting including follow up reporting of recommendations not fully implemented by agreed due dates. This allows the Committee to effectively hold management to account on behalf of the Authority. At the end of each financial year the Deputy Director of Audit and Assurance provides an opinion on the overall adequacy and effectiveness of the Authority's framework of governance, risk management and control. For 2022/23 reasonable assurance was provided on the overall adequacy and effectiveness of GMCA's framework of governance, risk management and internal control.

### **Risk management and monitoring arrangements**

GMCA manages risk through the development and regular review and update of the Corporate Risk Register. In 2020/21 GMCA acknowledged that a more robust, organisationally embedded approach to risk management was required, and as a result the Deputy Director of Audit and Assurance was assigned responsibility for risk management across the organisation. At the time of the review, although some aspects of good practice were identified, some fundamental aspects of a robust risk management framework were not yet in place within GMCA. This included a standard risk management framework and guidance for use across the organisation below the Corporate Risk Register level.

As a result, a new Risk Management Policy and Framework was developed. Prior to rolling out the new Risk Management Policy, internal audit facilitated a baseline assessment of risk management maturity across the organisation. This exercise identified the organisation as a whole as falling within the "Emerging" phase of risk management maturity.

The GMCA Risk Management Framework was launched in early 2021 has continued to evolve in 2022/23. The framework enables identification of risk at the Strategic, Organisational, Directorate and Programme level with methods for escalation between the levels as necessary. The Corporate Risk Register is underpinned by engagement with the Chief Executive Management Team and the Corporate Risk Group.

The Corporate Risk Register is regularly presented to Audit Committee allowing oversight of the risk management process.



### Overall commentary on the Governance reporting criteria

### Arrangements for budget setting and budgetary control

The financial planning process commences in late summer and involves detailed consultation with GM local authority Leaders, Chief Executives and Treasurers on each aspect of the GMCA budget process throughout the autumn leading to the approval of the budget in February. The budget reflects the outcome of the latest Spending Review and other impacts on resources available to the Authority, which are reviewed throughout the financial year.

Within GMCA the financial plans for service areas are determined with the Police, Fire and Crime Panel, Mayor, directors and managers. These plans take account of contractual commitments, planned programmes of work, capacity requirements, external funding and efficiencies. The Police, Fire and Crime panel and GMCA are provided with a timetable for budget setting and the subsequent consultation process for setting the PCC and Mayoral precepts in January of each financial year. For the PCC precept, the amount of funding available is balanced against the priorities as set out in the Police and Crime Plan and Strategic Financial Outlook before being presented to the Police and Crime Panel for consideration. Formal budgets are approved at the February meeting of the CA each year. These budgets cover each of the areas the Authority and the Mayor have responsibilities for.

The GMCA Chief Executive, in conjunction with Chief Officers, monitors expenditure against this approved budget. Progress against budget is reported on a regular basis to CA meetings, showing forecast variations from the budget allocated.

The process for reporting the budget to Officers and Members includes monthly reports to leadership and management teams, and to the Deputy Mayor's Executive meetings. Quarterly reports are then prepared and presented to the Authority to summarise the position reported to Officers and to provide the overall financial position for the Authority.

### Arrangements for the preparation of the Authority's financial statements.

Our audit of the 2022/23 financial statements confirmed that the Authority has made significant progress in relation to the preparation of its draft financial statements. The quality of the supporting working papers has improved. There are, however, still some errors in accounting for the Authority's Property Plant and Equipment in particular around valuations and accounting for depreciation.

### **Greater Manchester Fire and Rescue Service**

In May 2017, the functions of the Greater Manchester Fire and Rescue Authority were transferred by Parliamentary Order to GMCA. Responsibility for the Service sits with the elected Mayor of Greater Manchester, with certain functions delegated to the Deputy Mayor for Policing, Crime and Fire. The aim of this changes is to bring police and fire functions closer together. Scrutiny of the fire service is provided by the Mayor and the Deputy Mayor. Scrutiny of their decisions, and the decisions of officers regarding GMFRS, is the responsibility of the Police, Crime and Fire Panel.

### **Greater Manchester Fire and Rescue Service - HMICFRS**

On 15 December 2021 HMICFRS published the findings from their 2021/22 fire and rescue service assessment. The inspection took place in April and May 2021, and assessed how good GMFRS is against three pillars: effectiveness, efficiency and people. The assessment judged GMFRS as requiring improvement for effectiveness and efficiency, and good for people. This represented an overall improvement from the 2018/19 inspection, particularly against the people area which had previously been rated as requires improvement. The report identified a number of areas of improvement, and one cause for concern relating to the need for GMFRS to have its own marauding terrorist attack response. This required the service to provide an action plan to HMICFRS by the end of October 2021, setting out how the service intended to address the problems identified. GMCA developed a detailed action plan and business case to address the cause for concern with regular updates to the Police Fire and Crime Panel to provide updates on progress made.

We have reviewed the evidence of actions taken to address the wider HMICFRS findings such as implementation of revised policies. Through progressing the action plan and close engagement with HMICFRS, the regulator formally closed the cause of concern. Following a revisit in May 2022, the regulator issued a follow up letter which formally confirmed that satisfactory progress had been made. The latter provided formal confirmation the cause of concern was now closed.

We are now satisfied the previous weakness identified relating to Greater Manchester Fire and Rescue Service has been appropriately addressed during 2022/23.



### Overall commentary on the Governance reporting criteria

### **Greater Manchester Police**

In May 2017, the functions of the Police and Crime Commissioner for Greater Manchester (the PCC) were transferred by Parliamentary Order to the Mayor of Greater Manchester (the Mayor). The Mayor is responsible for the formal oversight of Greater Manchester Police (GMP), the provision of all funding, budget-setting, performance scrutiny and strategic policy development. The Mayor is also responsible for holding the Chief Constable to account for ensuring that GMP is run efficiently and effectively. These responsibilities are carried out by Greater Manchester's Deputy Mayor for Policing, Crime, Criminal Justice and Fire. Operational decision-making on day-to-day policing matters and the employment of police officers and police staff remains the responsibility of the Chief Constable.

### **Greater Manchester Police - HMICFRS**

In 2020/21 we identified a significant weakness in the Authority's arrangements in relation to its oversight responsibilities of GMP. This followed a number of critical reports issued by HMICFRS, namely the December 2020 "An inspection of the service provided to victims of crime by Greater Manchester Police" and the findings from their 2021/22 police effectiveness, efficiency and legitimacy (PEEL) inspection. In December 2020 GMP was moved from the "Scan" phase of monitoring to the "Engage" phase which is the enhanced level of monitoring by the police inspectorate.

The report on the service provided to victims of crime contained one cause of concern, nine recommendations, and one area for improvement. To address these, GMP established its own internal action plan for monitoring and coordinating progress. The plan was updated each fortnight and submitted to HMICFRS to monitor progress. In January 2021, GMP initiated the GMP HMICFRS Oversight Board to more closely monitor HMICFRS activity and progress action to more swiftly close recommendations and to address the areas for improvement and causes for concern across the inspection activity. The Oversight Board includes representation from The Mayor's office.

The revised governance arrangements which were set up in response to the HMICFRS inspection report included a Gold Command Group chaired by the Deputy Chief Constable with representatives from the Mayor's office and the Home Office. GMCA also received regular updates on the progress against the improvement action plan through reports taken to the Greater Manchester Police, Fire and Crime Panel.

On 30 September 2021 HMICFRS published an 'Accelerated cause of concern' relating to responding to vulnerable people. This set out that in too many important respects the force could not routinely respond to emergency and priority incidents within the timescales it had set. This cause of concern was reported by HMICFRS earlier than usual in the inspection and reporting process because, in their view, this indicated a significant service failure or risk to public safety. HMICFRS reported that GMP had also failed to make the improvements in this area which had been recommended in previous inspections.

On 3 March 2022 HMICFRS published the findings from their 2021/22 PEEL inspection. The inspection assessed how good GMP was in ten areas of policing and the report included graded judgments in nine of these ten areas. The judgement concluded that GMP were "inadequate" in three areas, "requires improvement" in five areas and were "adequate" in one area. In addition to the one accelerated cause of concern reported in September 2021, HMICFRS reported three further causes of concern in the following areas: the force does not investigate crime, supervise investigations or update victims to an acceptable standard; Greater Manchester Police doesn't currently have the arrangements in place to support and build its workforce; the force doesn't currently have a sufficient understanding of either its demand or the capability and capacity of its workforce.

GMP worked closely with HMICFRS liaison officers to understand the findings and recommendations in detail and to ensure its planned actions adequately addressed the issues raised by the inspectors within the HMICFRS reports. Updates on progress in delivering these recommendations are reported monthly to the HMICFRS Oversight Board. We have reviewed the agenda papers for a sample of HMICFRS oversight board meetings and can see evidence of improvement in the Force's arrangements for monitoring and implementing actions against the HMICFRS recommendations. Each area under the HMICFRS framework is assigned both an owner at the Assistant Chief Constable level, and a tactical owner at the Chief Superintendent level. At each HMICFRS Oversight Board the Assistant Chief Constable provides an update on all areas assigned to them, including the current position, any risks and planned future developments. The HMICFRS Oversight Board are also updated on the Force's current position against HMICFRS causes of concern, areas for improvement and recommendations, including the number of each which are open, progressing to closure or closed. Any issues which are highlighted at the HMICFRS Oversight Board are reported into the Deputy Chief Constable, the Chief Constable and the Deputy Mayor where appropriate.



### Overall commentary on the Governance reporting criteria

During 2022/23 the Force continued to build on the progress made in 2021/22 to address the areas of weakness highlighted by HMICFRS. During 2022/23 key activities to deliver improvement and address the concerns continued to be monitored and actioned. The improvement plan was overseen by an Executive Board and monitored though the Performance Management Framework (PMF). The PMF includes a weekly accountability report to the Chief Officer Management Team to monitor progress on service delivery. This is underpinned by the monthly Victims and Communities Performance Management meeting which reviews service delivery and takes corrective action to address concerns. The Deputy Mayor is integral to this process and receives regular updates via formal briefings and through attendance at the Improvement Board.

Performance monitoring has expanded as part of the refreshed Police and Crime Plan. Regular updates are presented to the Police, Fire and Crime Panel covering engagement with HMICFRS and progress made against action plans. The Police, Fire and Crime Panel developed a more holistic approach to performance management, linking to the priorities set out in the Police and Crime Plan. This takes the three priorities set out in the plan and assigns key performance indicators to each one. The Panel receives a detailed update on performance at each meeting. These arrangements began to be embedded within 2022/23. Further progress has been made as the year progressed, with the panel regularly receiving performance updates on actions taken to address HMICFRS findings. Actions are now being addressed and closed down on a regular basis, with appropriate scrutiny from the Deputy Mayor effectively holding the force to account for progress in addressing the issues.

In December 2023, HMICFRS issued the results of the latest PEEL inspection covering 2023-25. GMP is now graded as "Good" in two areas, "Adequate" in five areas and "Requires Improvement" in one area. The report comments on the significant improvement in the force's performance. While a number of areas of improvement were identified, no causes of concern were identified during the process.

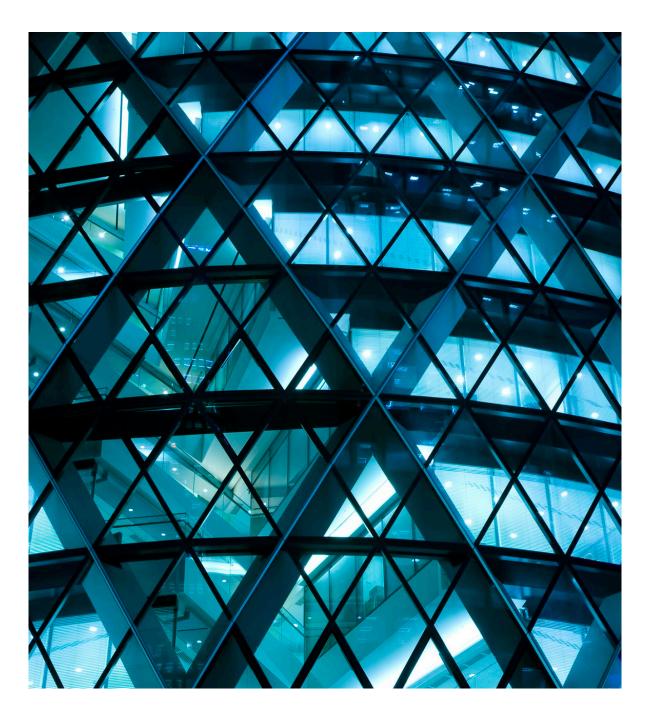
The evidence obtained above provides sufficient assurance over the arrangements in place to oversee the performance of GMP, and confirm our recommendations have been adequately addressed.

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# VFM arrangements

# Improving Economy, Efficiency and Effectiveness

How the body uses information about its costs and performance to improve the way it manages and delivers its services



## VFM arrangements – Improving Economy, Efficiency and Effectiveness

### **Overall commentary on Improving Economy, Efficiency and Effectiveness**

Arrangements for assessing performance and evaluating service delivery

The Greater Manchester Strategy (GMS) sets out a vision and overall ambition for the region, structured around 10 priorities. Achievement of these priorities guides decisions around allocation of resources, investment, commissioning, and financial strategies, therefore, understanding how the organisation is performing is key. Underpinning the GMS is an outcomes framework, which sets targets and measures for each of the priorities, and performance against these targets is published in a six-monthly dashboard.

The weaknesses identified during 2020/21 in relation to GMFRS and GMP represented weaknesses in GMCA's performance management arrangements over the police and fire services. As set out in the Governance section of this report, we have reviewed the updated arrangements put in place throughout 2022/23. Such oversight arrangements include expanded performance monitoring as part of the refreshed Police and Crime Plan. The Police, Fire and Crime Panel has developed a more holistic approach to performance management, linked to the priorities set out in the Police and Crime Plan. This takes the three priorities set out in the plan and assigns key performance indicators to each one. The Panel receives a detailed update on performance at each meeting.

In relation to GMFRS we have seen evidence of GMCA managing the performance of the service through regular updates to the Police, Fire and Crime Panel, with Fire Officers regularly attended the Panel to provide updates on progress made in addressing actions identified by HMICFRS and wider findings. As detailed within the governance section of this report the cause for concern has now been closed by HMICFRS.

In relation to GMCAs oversight of GMP we have seen evidence of regular updates via Deputy Mayors briefings, expanded performance monitoring with appropriate scrutiny from the Deputy Mayor effectively holding the force to account for progress in addressing the issues raised. The evidence obtained provides sufficient assurance over the arrangements in place to oversee the performance of GMP.

We have reviewed the management of significant contracts, in particular the contracts let by GMCA and managed by Transport for Greater Manchester. Notwithstanding the complexity of some of these contracts, management has been able to demonstrate how oversight of significant contracts has been maintained. There is evidence that contract performance is monitored on a regular basis and actions taken to address areas of underperformance where required.

Arrangements for effective partnership working

As reported in previous years GMCA and the Greater Manchester Mayor have a major role in partnership working across Greater Manchester across the public, voluntary and private sectors. The Authority often plays a central role of coordinating and convening partnerships. The development and delivery of the GMS and other portfolio strategies are undertaken by the GMCA on behalf of the wider GM partnership. GMCA supports governance through the Local Enterprise Partnership with four GM leaders sitting on the Board. The Authority works closely with the ten local authorities in Greater Manchester in delivering its priorities, per the GMS.

GMCA works closely with the ten local authorities in Greater Manchester and TfGM in delivering agreed transport priorities. This work is informed by the strategic vision set out in the 2040 GM Transport Strategy which was prepared in partnership with the local authorities and the five year Delivery Plan which sets the objectives for this timescale.

We have seen examples of this effective partnership working through the year, with TfGM supporting the Mayor in the implementation of bus franchising across Greater Manchester. Where partnership arrangements are in place, we have seen evidence of governance arrangements being considered from the outset.

Arrangements for commissioning services

The Authority has a procurement strategy and approach which ensures that it complies with all legal and regulatory requirements as well as achieving best value in procurement processes. The Contract Procurement Rules have been issued in accordance with section 135 of the Local Government Act 1972, promote good purchasing practice (including the delivery of social value and the application of ethical procurement principles) and public accountability and deter corruption.

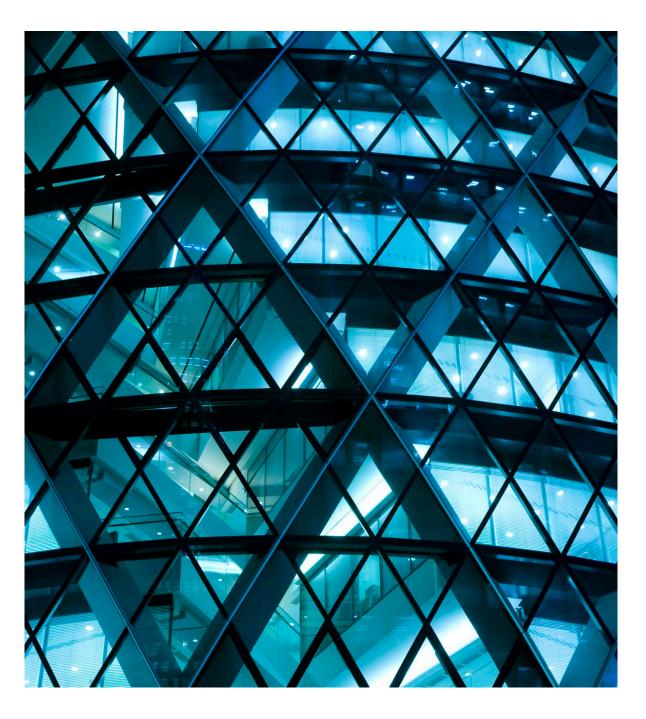
Officers responsible for purchasing must comply with these Contract Procedure Rules. They lay down minimum requirements and a more thorough procedure may be appropriate for a particular contract.

We have not identified any significant weaknesses in relation to the Improving Economy, Efficiency and Effectiveness reporting criteria.



# VFM arrangements

Identified significant weaknesses in arrangements and our recommendations



### Progress against significant weaknesses and recommendations made in the prior year

As part of our 2020/21 audit work, we identified the following significant weaknesses, and made recommendations for improvement in the Authority's arrangements to secure economy, efficiency and effectiveness it its use of resources. These identified weaknesses have been outlined in the table below, along with our view on the Authority's progress against the recommendations made, including whether the significant weakness is still relevant in the 2022/23 year.

Previously identified significant weakness in arrangements	Reporting criteria	Recommendation for improvement	Our views on the actions taken to date	Overall conclusions
<ul> <li>Oversight of Greater Manchester Police</li> <li>On the 10 December 2020 HMICFRS published "An inspection of the service provided to victims of crime by Greater Manchester Police".</li> <li>HMICFRS found that in too many cases, the service provided was not good enough and the report highlighted a number of 'causes of concern' relating to crime reporting.</li> <li>The HMICFRS report also highlighted that the force had not overcome the deficiencies in service that it identified in its 2019 integrated police effectiveness, efficiency and legitimacy programme (PEEL) assessment and its 2018 crime data integrity inspection.</li> <li>The extent of the failings detailed within the December 2020 HMICFRS inspection report and GMP's failure to secure the improvements identified by HMICFRS in its previous inspections / assessments highlight not only significant weaknesses in the services provided to victims of crime, but also significant weaknesses in the Force's Governance and Performance Management arrangements.</li> <li>(continued overleaf)</li> </ul>	Governance Improving the 3Es	<ul> <li>GMCA should continue the steps taken during 2021/22 to improve its governance structures and performance management framework in relation to the Mayor's oversight responsibilities for GMP. This should include:</li> <li>using performance management information to assess the performance of GMP to identify areas for improvement;</li> <li>monitoring progress made by GMP to address the causes of concern, recommendations and areas for improvement reported in the HMICFRS report and subsequent PEEL assessment;</li> <li>ensuring effective oversight processes and systems are in place to communicate relevant, accurate and timely management information and that corrective action is taken where needed; and</li> </ul>	We have reviewed the revised arrangements put in place at both GMP and within GMCA covering the Mayor's oversight responsibilities for GMP. Such arrangements include the Improvement Programme – Plan on a Page which sets out the key activities to deliver improvement and address identified concerns. The plan is monitored through the Performance Management Framework, with a Weekly Accountability Report documenting progress made in delivering agreed improvement actions. Regular updates are presented to the Police, Fire and Crime Panel covering engagement with HMICFRS and progress made against action plans. Performance monitoring has expanded as part of the refreshed Police and Crime Plan. The Police, Fire and Crime Panel has developed a more holistic approach to performance management, linked to the priorities set out in the Police and Crime Plan.	We are satisfied the Authority addressed the weakness in arrangements in 2022/23.

### **Progress against significant weaknesses and recommendations made in the prior year Continued)**

Previously identified signi	ficant weakness in arrangements	Reporting criteria	Recommendation for improvement	Our views on the actions taken to date	Overall conclusions
<ul> <li>On 3 March 2022 H 2021/22 PEEL assess in ten areas of polici these ten areas. This since 2018/19.</li> <li>GMP was judged "in crime, responding to workplace). In addition relating to GMP's are are vulnerable; for so understanding dema workforce; and investigations and up Although the PEEL at 2022 much of the of when assessing GMI year ended 31 Marc issues identified bein In our view, the weakness in value for the oversight respon Mayor have over GM arrangements for:</li> <li>improving econon GMP uses inform way it manages at</li> </ul>	er Manchester Police MICFRS published the findings from their ssment. This assessed how good GMP is ing and made graded judgments in nine of is was GMP's first full PEEL assessment inadequate" in three areas (investigating to the public and developing a positive on, HMICFRS raised 4 causes of concern, rangements: for responding to those who supporting and building its workforce; for and and the capability/ capacity of its for investigating crime, supervising odating victims. assessment was not published until March data and intelligence used by HMICFRS P's arrangements is based on the financial h 2021. Therefore, this is indicative of the g applicable to the 2020/21 financial year. above matters represent a significant or money arrangements for GMCA due to nsibilities which The Mayor and Deputy MP's governance arrangements and in its my, efficiency and effectiveness in how ation about its performance to improve the and delivers its services; and ormed decisions and properly manages its	Governance Improving the 3Es	<ul> <li>taking properly informed decisions, supported by appropriate evidence, allowing for challenge and transparency.</li> <li>GMCA should formally review the new arrangements with GMP to ensure that the changes are embedded and are starting to deliver the required improvements in service performance.</li> </ul>	This takes the three priorities set out in the plan and assigns key performance indicators to each one. The Panel receives a detailed update on performance at each meeting. These arrangements began to be embedded within 2022/23 with further progress being made as the year progressed. The panel regularly receives performance updates on actions taken to address HMICFRS findings. Actions are now being addressed and closed down on a regular basis, with appropriate scrutiny from the Deputy Mayor effectively holding the force to account for progress in addressing the issues. In December 2023, HMICFRS issued the results of the latest PEEL inspection covering 2023-25. GMP is now graded as "Good" in two areas, "Adequate" in five areas and "Requires Improvement" in one area. The report comments on the significant improvement in the force's performance. While a number of areas of improvement were identified, no causes of concern were identified during the process. The evidence obtained provides sufficient assurance over the arrangements in place to oversee the performance of GMP, and confirm our recommendations have been adequately addressed.	

### Progress against significant weaknesses and recommendations made in the prior year (continued)

Previo	Previously identified significant weakness in arrangements		Recommendation for improvement	Our views on the actions taken to date	Overall conclusions
2	Greater Manchester Fire and Rescue Service Cause of Concern In May 2017, GMCA became the Fire and Rescue Authority for Greater Manchester. The fire service, as part of GMCA, operates as Greater Manchester Fire and Rescue Service (GMFRS). In December 2021 HMICFRS published the results of its inspection of Greater Manchester Fire and Rescue Service (GMFRS). This rated the service as requiring improvement in the effectiveness and efficiency areas, and good in the people area. Within the report, HMICFRS raised a cause of concern, relating to GMFRS' arrangements for responding to marauding terrorist attacks and working as part of a multi-agency response to terrorist attacks. In particular the report highlighted issues in the sustainability of current arrangements which were due to run out, and the suspension of training of non-specialised firefighters for marauding terrorist attacks. Although the HMICFRS assessment was not published until December 2021, much of the data and intelligence used by HMICFRS when assessing GMFRS' arrangements is based on the financial year ended 31 March 2021. Therefore, this is indicative of the issues identified being applicable to the 2020/21 financial year. (continued overleaf)	Governance Improving the 3Es	<ul> <li>GMCA should continue the steps taken during 2021/22, to respond to the findings of the HMICFRS inspection of Greater Manchester Fire and Rescue Service, including:</li> <li>developing a formal action plan to address the findings of the HMICFRS report, including both the cause of concern and the wider areas for improvement;</li> <li>ensuring effective processes and systems are in place to monitor progress against the action plan; and</li> <li>providing regular reports to the Police, Fire and Crime Panel to advise on progress against the action plan, and to allow for sufficient scrutiny of progress made to date.</li> </ul>	Following HMICFRS's issuance of the cause of concern as part of the 21/22 review, GMCA developed a detailed action plan and business case to address the cause of concern alongside wider findings from the HMICFRS inspection report. Fire Officers regularly attended the Police, Fire and Crime Panel to provide updates on progress made in addressing actions, and we have seen evidence of actions being taken to address wider HMICFRS findings such as updating strategy documents where gaps had been identified. We have seen evidence of actions being taken to address the wider HMICFRS findings, such as implementation of revised policies. Through progressing the action plan and close engagement with HMICFRS, the regulator formally closed the cause of concern in May 2022. This followed the signing of a collective agreement with the Fire Brigades Union in April 2022.	We are satisfied the Authority addressed the weakness in arrangements in 2022/23.



### Progress against significant weaknesses and recommendations made in the prior year (continued)

Previously identified significant weakness in arrangements		Reporting criteria	Recommendation for improvement	Our views on the actions taken to date	Overall conclusions
2	<ul> <li>Greater Manchester Fire and Rescue Service Cause of Concern (continued)</li> <li>In our view, the cause of concern represents a significant weakness in the Authority's value for money arrangements. In particular, and linked to our "Governance" and "Improving Economy, Efficiency and Effectiveness" value for money reporting criteria:</li> <li>how the Authority evaluates the services it provides and how performance information has been used to assess performance and identify areas for improvement; and</li> <li>how the Authority ensures effective processes and systems are in place to support properly informed decision making, and to ensure corrective action is taken where needed.</li> </ul>	Governance Improving the 3Es			



	Publication/update	Key points				
Charte	Chartered Institute of Public Finance and Accountancy ('CIPFA')					
1	CIPFA Bulletins	CIPFA has recently issued two Bulletins to provide further guidance on the financial reporting requirements.				
Nationa	National Audit Office ('NAO')					
2	NAO insight: Digital transformation in government: a guide for senior leaders and audit and risk committees	The NAO has published a guide for senior leaders and audit and risk committees on Digital transformation in government. The guide can support those tasked with overseeing large-scale digital change to understand the core issues and pitfalls to avoid.				
3	NAO insight: Good practice in annual reporting	Transparent, timely, and clear annual reporting in the public sector has never been more important. A good annual report is a key opportunity for bodies in the public sector.				
Depart	Department for Levelling Up, Housing and Communities ('DLUHC')					
4	Addressing the local audit backlog in England: Consultation response	This consultation response has set out the current governments intentions to pursue proposals to clear the backlog and put the system on a sustainable footing.				
Other	Other					
5	Financial Reporting Council ('FRC') – FRC report on quality of major local audits	Report on the quality of major local audits				
6	Forvis Mazars – Preparing for the Procurement Act 2023	The Procurement Act 2023 is set to transform the procurement procedures for public sector bodies. Our latest article provides an in- depth overview of the new Procurement Act.				
7	Forvis Mazars – Understanding the new 'Failure to Prevent Fraud' Offence in a Public Sector context	The UK Government has recently announced a new corporate criminal offence – the 'failure to prevent fraud' offence – within the Economic Crime and Corporate Transparency Act 2023.				

### CIPFA

### 1. CIPFA Bulletins

Bulletins issued by CIPFA, with the assistance of CIPFA panels, provide practitioners with topical guidance on specific issues and accounting and reporting developments. CIPFA has issued the following Bulletin's in recent months:

### CIPFA Bulletin 16 Local audit delays and the publication of the annual governance statement

CIPFA Bulletin 16 Local audit delays and the publication of the annual governance statement is intended to provided clarity to those authorities with at least one set of unaudited financial statements for prior years, and their external auditors, on the update of the annual governance statement ('AGS').

Link: CIPFA Bulletin 16 Local audit delays and the publication of the annual governance statement



## NAO

### 2. NAO insight: Digital transformation in government: a guide for senior leaders and audit and risk committees

The NAO has published a guide for senior leaders and audit and risk committees on Digital transformation in government. The guide can support those tasked with overseeing large-scale digital change to understand the core issues and pitfalls to avoid. The guide identifies seven areas where the more persistent obstacles stand in the way of successful digital transformation in government and have grouped them into three themes:

- Constraints of the existing environment
- Under-estimating the scope of early work
- Lack of skills and leadership

Digital transformation in government: a guide for senior leaders and audit and risk committees

### 3. NAO insight: Good practice in annual reporting

Transparent, timely, and clear annual reporting in the public sector has never been more important.

A good annual report is a key opportunity for bodies in the public sector to:

- weave a compelling narrative that resonates with the public
- serve as a tool for accountability by shedding light on how taxpayer's money has been spent
- equip stakeholders with information to hold organisations to account.

The list is not definitive but should provide ideas on content and format for all bodies in both the public and private sector as they plan their annual reporting for 2023-24.

Good practice in annual reporting



## DLUHC

### 4. Addressing the local audit backlog in England: Consultation response

The external auditing of local bodies is vital in supporting democratic accountability and providing assurance for local people and their elected representatives. The consultation sought views on amending the Accounts and Audit Regulations 2015 as part of a package of cross-system measures to clear the backlog and put the system on a sustainable footing. On 30<sup>th</sup> July 2024, the current government announced its intentions to pursue proposals (taking into accounts responses to the consultation) to address the local audit backlog. In parallel to publishing this response to consultation feedback, the department have laid in Parliament regulations as well as, on behalf of the Comptroller and Auditor General and the National Audit Office (NAO), a new Code of Audit Practice. These will give effect to the proposals.

The consultation ran from 8 February 2024 to 7 March 2024. Documents relating to the consultation response are available for download at the link below.

Addressing the local audit backlog in England: Consultation response - GOV.UK (www.gov.uk)



### Other

### 5. Financial Reporting Council ('FRC') - FRC report on quality of major local audits

The FRC has published its report on the quality of major local audits which summarises the FRC's regulatory approach for financial years up to and including the year ended 31 March 2023 and sets out the findings from the 2022-23 inspections cycle.

The FRC reviews in the 2022-23 inspection cycle comprised six health and four local government audits. The audits inspected had year-ends in March (or in one case May) 2021 (local government) and March 2022 (health). For local government audits, inspections were selected from those finished in the 2022 calendar year (regardless of the financial year the audit related to) due to the challenges brought on by the backlog. Therefore, more audits were inspected from the health sector and as a result, the findings in the report are more indicative of audit quality in the health sector. Across all suppliers, all financial statement audits were assessed as "good" or "limited improvements required". Areas requiring limited improvements included:

- Audit procedures regarding completeness and accuracy of expenditure.
- On the audit of one NHS Trust, the inspection concluded that audit procedures were not sufficiently tailored to address the impact of backlog maintenance on property, plant and equipment valuations.

In terms of value for money ('VfM') inspections, six related to health and three local government bodies. This is less than the number of financial statement audits inspected because the auditor's work on VfM arrangements was not complete on one audit that was inspected. All VfM inspections were assessed as good or limited improvements required. Areas requiring limited improvements included:

- Risk assessment procedures not being performed in a timely manner.
- Not considering the arrangements in place at the body to manage, monitor and oversee its subsidiaries.
- The audit team not updating their initial risk assessment or reporting to consider how the body had achieved its outturn financial position.

Examples of good practice have also been included in the report regarding risk assessment, execution of the audit, and audit completion and reporting.

FRC publishes report on the quality of major local audits amid delays in local government



### Other

### 6. Forvis Mazars – Preparing for the Procurement Act 2023

The Procurement Act 2023 is set to transform the procurement procedures for public sector bodies in the UK by:

- Enhancing transparency in procurement processes, requiring greater disclosure of information about procurement opportunities;
- Improving efficiency by introducing new measures such as electronic procurement platforms; and
- Promoting fairness to ensure all suppliers have equal access to government contracts.

Our latest article provides an in-depth overview of the new Procurement Act, including when it will be implemented, key provisions and how public sector organisations can prepare.

Preparing for the Procurement Act 2023

### 7. Forvis Mazars – Understanding the new 'Failure to Prevent Fraud' Offence in a Public Sector context

The UK Government has recently announced a new corporate criminal offence – the 'failure to prevent fraud' offence – within the Economic Crime and Corporate Transparency Act 2023.

Fraud is currently the most common crime in the UK, and this new offence is designed to drive a cultural shift, encouraging organisations to improve their prevention procedures and reduce instances of fraud. It strengthens existing powers to fine and prosecute organisations for fraud committed by their employees and agents, closing loopholes that have allowed organisations to avoid prosecution in the past.

This new offence holds large organisations, both in the public and private sectors, accountable for fraudulent activities committed by their employees or agents.

'Failure to Prevent Fraud' in the Public Sector



## Contact

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Forvis Mazars LLP is the UK firm of Forvis Mazars Global, a leading global professional services network. Forvis Mazars LLP is a limited liability partnership registered in England and Wales with registered number OC308299 and with its registered office at 30 Old Bailey, London, EC4M 7AU. Registered to carry on audit work in the UK by the Institute of Chartered Accountants in England and Wales. Details about our audit registration can be viewed at <u>www.auditregister.org.uk</u> under reference number C001139861. VAT number: GB 839 8356 73

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