

Standing Together

Deputy Mayor's Annual Report 2023/24



**GREATER
MANCHESTER**
DOING THINGS DIFFERENTLY FOR OUR COMMUNITIES

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Mayor's Foreword

In May 2024 I was honoured to have been elected to a third term as Mayor of Greater Manchester, which means I can continue to focus on my ambitions over the next four years to make a real difference for all people in Greater Manchester. I remain committed to working at every level across our city-region, in every community, to improve people's quality of life and how safe people feel in their homes, in their communities and as they travel across our city-region.

You can't have a greener, fairer or more prosperous city-region if people don't feel safe and it is therefore essential that our next phase of devolution maximises the strong links to policing, crime and community safety. This includes working together to ensure a safe, integrated transport system; creating safer roads to increase active travel; creating more safe spaces for young people to prevent crime and anti-social behaviour (ASB); developing MBacc opportunities in blue light services and so much more.

GMP has continued to maintain significant improvements in their performance in 2023/24 and have been judged to be the fastest-improving police force in England and Wales by His Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS). We know there is more work to do to drive sustained improvements and I will continue to give strong backing to our police force to achieve the goal of making Greater Manchester Police (GMP) a force that is good or outstanding across the board.

Police officer numbers have now exceeded more than 8,000 for the first time in over 10 years, and we are seeing outcome rates across all crime types improving, meaning more offenders are being brought to justice.

The third of four independent assurance reviews into historic Child Sexual Exploitation (CSE) reported in January 2024. This focussed on the investigation of non-recent CSE in Rochdale. We are now being supported by HMICFRS and OFSTED to complete the fourth review, which we expect to report

later in 2024. We will ensure that there is appropriate oversight and implementation of the recommendations once completed.

In each of my annual reports, I have stated my commitment to our frontline police officers and staff. I recognise the work they do and the risks they take every day to reduce crime and ASB and safeguard and protect the most vulnerable people in our society.

Throughout this report, you will see how Greater Manchester continues to stand together with communities, the police, local authorities, and other partners in our fight against crime and inequality.



Andy Burnham
Mayor of Greater Manchester

Deputy Mayor's Foreword

I am pleased to introduce our annual Police and Crime report for 2023/24.

Throughout this report we have highlighted examples of how we are achieving the cross-cutting ambitions set out in the Police and Crime Plan, 'Standing Together':

- Tackling inequality and injustice in all its forms, including gender-based violence (GBV).
- Delivering with victims, communities, and partnerships.

These cross-cutting themes are the foundation of how we deliver our police and crime priorities in Greater Manchester.

In 2023/24 we have seen GMP continue to improve their performance. It is reassuring that this has been recognised by HMICFRS in their first PEEL (police effectiveness, efficiency and legitimacy) inspection since 2020, citing increased numbers of crimes being solved and reductions in levels of neighbourhood crime, vehicle crime and homicides. GMP's strong leadership was reflected throughout the PEEL report. There is still much work to do to drive further improvements and this will be driven and overseen by GMP's HMIC Oversight Board. As Deputy Mayor, I will continue to provide the appropriate scrutiny and oversight of GMP to ensure these improvements are delivered.

But as the title suggests, the Standing Together Plan is about more than just policing – it's about the work we do with partners to keep people safe. So, I'm delighted to be able once again to showcase the great work that is taking place across Greater Manchester, led by Community Safety Partnerships (CSPs) working closely with local communities, to deliver a wide range of projects and initiatives to tackle crime and disorder. This report shines a light on the work that is happening in each locality,

and I am committed to supporting our CSPs to work through the challenges they face and make the most of the opportunities available.

Operation Avro and Operation Vulcan are two excellent examples of the way we work in Greater Manchester with partners coming together, taking targeted action that has led to some impressive results. Operation Vulcan has resulted in 41 arrests, eight joint days of action with partners, resulting in significant reductions in crime in Cheetham Hill and improvements in detections of retail theft at Manchester Piccadilly train station. Op Vulcan Cheetham Hill has since won the international Goldstein award for problem-solving.

As part of my commitment to improving services for victims of crime, I am pleased that the Greater Manchester Victims' Service (GMVS) has been refreshed with a new provider, Catch22, now in place who are committed to ensuring that the right practical and emotional support services are available to all victims of crime. Work continues to develop a digital portal and new website that will transform the way victims and survivors access, engage, and interact with support services across Greater Manchester. This will place the needs of victims front and centre and is being designed to reflect every step of the victims' journey.

GBV remains a key area of focus. We continue to work with GMP, our 10 local authorities, health agencies, the community and voluntary sector, and schools and colleges to deliver on our strategy and plan to tackle GBV in all its forms. The voice of lived experience is central to the delivery of the strategy. I am pleased that we have now established a GBV

Lived Experience Panel made up of a group of women from diverse backgrounds to advise and help us to respond creatively to the challenges posed by GBV in our city-region.

We have seen improvements in the rate of crimes solved for both domestic abuse and rape, and will maintain this focus in the future. Solved rates for domestic abuse are 12.2% compared to 11% last year, and for rape they are 9.9% compared to 6.8% last year.

Our work to tackle serious violence has continued to be a high priority. The Greater Manchester Violence Reduction Unit (VRU) launched our Greater Than Violence Strategy in December 2023. This is a 10-year strategy focussing on preventing serious violence and ensuring a swift and appropriate response when it does happen. At the heart of this strategy are five guiding principles to drive this work, including taking a community-led approach and ensuring equality, equity and justice. We have seen positive reductions in knife crime in Greater Manchester, thanks to the work of GMP and the VRU. Hospital admissions due to assault by sharp object decreased by 12.7% across all ages in 2023 compared to 2022.

Strong partnerships between all our organisations and communities are at the heart of our approach to improving community safety, equality and citizen wellbeing, and our Standing Together Plan. I'm proud of the work that is taking place with local communities to make a positive difference and of the many examples of dedication, commitment and passion that are achieving lasting change for our communities highlighted in this report.

Kate Green

Deputy Mayor of Greater Manchester for Safer and Stronger Communities



Our work to tackle serious violence has continued to be a high priority.

Section 1

Responding to challenges and successes

GMP's continuing improvement

GMP is continuing its journey to be the best police force it can be for the people of Greater Manchester.

Recently released Home Office crime figures for 2023 show a reduction in overall crime and an increase in solved crime rates, meaning fewer victims and more offenders being brought to justice.

In the last year alone, GMP has driven down crimes, showing reductions in:

- 24%** Burglary
- 10.3%** Robbery
- 18.2%** Vehicle crime
- 6.4%** Violent crime
- 4.8%** Theft

GMP is striving to keep our roads safer. GMP's increased roads policing unit seized 11,000 vehicles unfit for our streets last year. Fatalities have reduced by almost a third and there were 20% fewer collisions resulting in injury.

GMP is working to improve positive outcomes for victims of rape. In 2023/24 the force solved 42% more rape offences. Proportionally, this accounts for 10% of rapes reported to GMP, up from 7% the previous year and placing Greater Manchester marginally above the national average. The Deputy Mayor is focussed on more cases getting to court, particularly in cases of violence against women and girls (VAWG). To this end, GMP has

increased domestic abuse arrests by almost 6% between 2022/23 and 2023/24 and domestic violence is down by 11%.

It's also important that we don't forget the impact of crime on people's lives. 9% more crimes were solved in the year ending March 2024 than the previous year, with 37,000 crimes solved in 2023/24 compared to 33,900 in 2022/23. This accounts for 11% of all crimes recorded that year, up from 9% the previous year.

6% more violence against the person crimes were solved in the year ending March 2024 than the previous year, with 12,500 crimes solved in 2023/24 compared to 11,800 in 2022/23. This accounts for 9% of all crimes recorded that year, up from 8% the previous year.



Emergency and non-emergency call answering

On average GMP answered 999 calls in 3 seconds – much faster than the national target of 10 seconds.

GMP answered non-emergency calls in an average of 54 seconds, compared to 1 minute and 9 seconds last year.

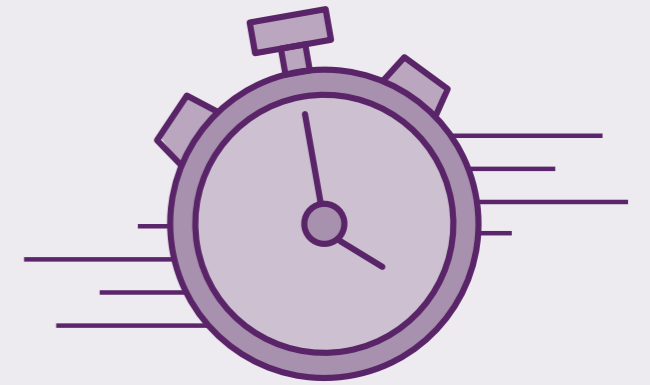


Significant reduction in crime and improved solved rates

Total recorded crime continues to reduce. This is most marked in neighbourhood crimes which have reduced by 23.2% and domestic abuse related crimes by 15.7%.

GMP has seen a significant reduction in residential burglary crimes, with 12,856, 4,105 fewer than last year – a reduction of 24.2%. The solved outcome rate has improved up to 7.5% from 5.7% last year.

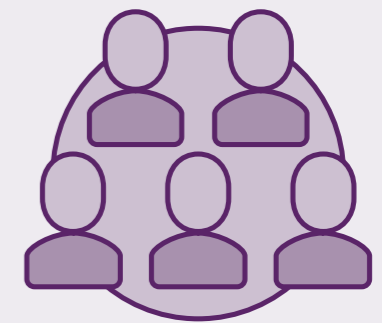
*When an incident is reported to the police, it is allocated a grading. The grading considers the circumstances and risk associated with the reported incident and determines the level and timeliness of the police response.



Improved response times for Grade 1 and Grade 2 incidents

On average GMP responded to Grade 1* incidents in 9 minutes and 44 seconds – faster than the 15-minute target time – and attended 88% of these incidents in less than 15 minutes, which is an improvement on last year (88% vs 85%).

Grade 2 attendance has also improved from 66% within the hour target for attendance – up from 59% last year.



Establishment of Prevention Hubs to tackle high-risk missing persons cases

GMP now has Prevention Hubs in each of our 10 localities. One area of focus has been repeat missing from home reports, an area of high risk in relation to adult and child safeguarding.

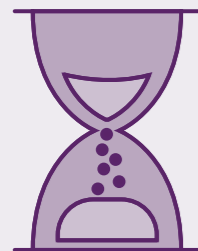
What residents tell us

Statistics are important, but they don't tell the whole story. How safe residents feel is the ultimate test of whether the work we are doing is making a difference to local people. The Deputy Mayor commissions a quarterly survey of residents to understand how safe they feel, their experiences of crime and their satisfaction with services.

Over 60,000 Greater Manchester residents have responded to this quarterly survey on policing and community safety, which was first commissioned by the Deputy Mayor in 2019. This information helps shape how CSPs and GMP work together to tackle crime and ASB and is an important feature of their decision-making and allocation of resources to tackle the problems that matter most to local people.

88% of GM respondents feel fairly or very safe in their local area.

Male respondents report slightly higher feelings of safety than female respondents, with 90% of males reporting feeling fairly or very safe, compared to 87% of females.

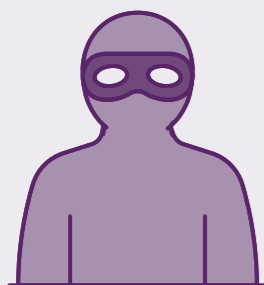


Our survey tells us that feelings of safety increase with age.

- 85% of respondents aged 16-24 years feel fairly or very safe.
- This compares to 92% of respondents aged 65 years and over.

The main reasons for feeling safe are:

- Quiet/pleasant neighbourhoods.
- No personal experiences of problems.
- A sense of community in the local area.



The main reasons for feeling unsafe are:

- Awareness of ASB in the local area.
- Awareness of crime in the local area.

Trust and confidence in GMP

Using the survey results, the Deputy Mayor commissioned a deep-dive exploration of feelings of confidence and trust in GMP in an emergency and non-emergency. From this, we know that confidence in getting help from GMP in an emergency remains consistently better than in a non-emergency.

The deep dive has told us that resident perceptions of confidence are influenced by what GMP is doing to tackle serious organised crime, how they are maintaining a focus on offenders and child protection, how they are dealing with ASB, and local problem-solving. It tells us people want to be kept informed about what is being done to tackle these and wider community safety issues in the areas that they live.

GMP improvement and HMICFRS inspections

HMICFRS's recent PEEL inspection shows GMP to be the most improved police force in the country.

Following an inspection report by HMICFRS in 2020 and the appointment of Stephen Watson as Chief Constable in 2021, the Mayor and Deputy Mayor have overseen significant improvements to the service that GMP is providing to residents. This was recognised by HMICFRS in their first PEEL inspection since 2021 (2023), citing increased numbers of crimes being solved and reductions in levels of neighbourhood crime, vehicle crime and homicides. In addition, the rate of crimes solved improved in domestic abuse cases.

GMP's strong leadership was reflected throughout the PEEL report, resulting in gradings of 'Good'. Preventing crime was also graded 'Good'.

The Deputy Mayor and Chief Constable are clear, however, that there is still much work to do to drive further improvement. This will be driven and overseen by GMP's HMIC Oversight Board, which provides governance and scrutiny of the force's implementation

of HMICFRS's findings and is attended by HMICFRS and Greater Manchester Combined Authority (GMCA).

In 2023/24, HMICFRS also conducted several national thematic inspections, including: homicide prevention; the response to CSE; race disparity in police criminal justice decision-making; and how the police service meets the needs of victims.

Homicide prevention

The review evidenced GMP's positive work in this area and particularly encouraging was recognition of the governance arrangements in respect of GMP's Homicide Prevention Strategy, which was noted by the inspectorate as an example of clear and effective leadership. GMP's appointment of a strategic lead to deliver a coordinated response to homicide prevention was also seen as positive.

CSE

This was an inspection of the effectiveness of the police and law enforcement bodies' response to group-based CSE in England and Wales.

In January 2024, the independent review into the handling of non-recent CSE in Rochdale found compelling evidence of widespread organised CSE within Rochdale from 2004 to 2012, and failures by statutory agencies at the time to respond appropriately.

In response to the recommendations of the report, GMP has completed a CSE problem profile, with a commitment to refresh this annually. In addition, GMP has reviewed its processes for the collation of intelligence and data of all multi-victim and multi-offender investigations to improve the understanding around group-based offending.

Race and policing

This was an inspection of race disparity in police criminal justice decision-making. The review provided recommendations for policing to ensure police forces carried out comprehensive analysis of race disparity

in police criminal justice decision-making and that effective governance and scrutiny arrangements were in place, including involvement from communities. The Deputy Mayor is working with GMP to drive this work forward, following the publication of GMP's Achieving Race Equality Report last November.

Criminal justice joint inspection

This inspection examined how well the police, the Crown Prosecution Service (CPS) and the Probation Service support victims of crime. This inspection provided a holistic view of the various touchpoints a victim may encounter on a journey through the criminal justice system. The inspection identified strong recognition by the police and CPS of the importance of providing a good service for victims of crime, and a wish to improve the quality of service provided. However, it was highlighted that high workloads and competing demands impacted on officers' ability to support this and that agencies do not have an effective way of measuring compliance against the victims' code.

Chief Constables now await guidance from the College of Policing and National Police Chiefs' Council (NPCC) as to the development of minimum standards for the completion of victim needs assessments.

Further information on these inspections, along with other inspection reports and

copies of the response from the Deputy Mayor, can be found on the GMCA [website](#).

Workforce

GMP recruited 684 police officers during 2023-24, achieving a total headcount of 8,189, exceeding 8,000 for the first time in over 10 years.

The Policing Uplift Programme (PUP) was a three-year national programme established to support the government plan to recruit an additional 20,000 police officers in England and Wales by the end of March 2023. As part of this programme, GMP was set a target to increase overall police officer headcount by 1,155, from 6,787 officers in March 2020 to 7,942 officers by the end of March 2023.

A robust delivery plan saw GMP make strong progress, exceeding the target and attracting additional funding as a result.

Workforce diversity is a key priority for the Deputy Mayor, and GMP has worked hard to make year-on-year improvements to increase the diversity of officers and become more representative of the communities served.

Although there is more to do, over the three years of the PUP, and the following year, GMP has seen progress:



GMP's Diversity, Equality and Inclusion Strategy is currently being reviewed and will be launched in autumn 2024. This will include new and updated objectives that focus on improvements for the workforce and for the communities the force serves.

GMP is committed to continuously improving activity relating to the recruitment process, taking an inclusive approach. GMP currently has the highest number of minority ethnic and female officers that it has ever had, but it is recognised that further work needs to continue to close the gap to improve representation of our diverse communities. GMP's positive action team will continue to improve recruitment from diverse backgrounds, with initiatives planned to reach out to communities that do not traditionally consider policing as a career.

Achieving Race Equality Report 2023

In November 2023, GMP produced its second Achieving Race Equality Report. The report provides detailed data, insights, and accounts of where GMP is on its journey to achieving race equality.

GMP is the only force nationally to produce such a report, demonstrating openness and transparency. Importantly, it recognises the areas where the force has not yet got it right and needs to improve.

Trust and confidence are lower in some ethnic minority groups than in others and it

is important that this is better understood so that we have a police force where all communities are **represented, not over policed, involved and not under-protected.**

The report showed that there has been progress since the publication of the first Achieving Race Equality Report in 2021.

Stop and Search – the rate of disproportionality of Black/Asian people compared to White people has fallen:

Black people from 3.7 to 2.1
Asian people from 2.1 to 1.9

GMP has put itself forward as a national 'ice breaker' force to improve relations with our diverse communities. The Community Innovation Hub Model has reached out to black and black heritage communities in Moss Side, where a lived experience group has been set up, and in Stretford and Stockport.

The Achieving Race Equality Report critically examines diverse aspects of policing, from recruitment to community engagement. The progress made and the work underway to address improvement are acknowledged by the chair of the GMP Black and Asian Police Association (BAPA).

The full report is available via the GMP [website](#).

Police officer diversity	% Minority Ethnic	% Female
Mar-20	8.6%	31.9%
Mar-21	9.2%	33.5%
Mar-22	9.9%	35.6%
Mar-23	9.7%	36.2%
Mar-24	9.7%	36.8%

Bee in the Loop and social media – engaging communities

The Deputy Mayor and GMP is committed to strengthening dialogue with communities.

A new community messaging system 'Bee in the Loop' has been launched and enables those who register to choose what information they would like to receive from GMP, including crime and incidents in their local area and opportunities to take part in engagement activities. The system is also an invaluable investigative tool and can be used to appeal for information or intelligence and help to solve crime.

Bee in the Loop is a key part of neighbourhood policing. It provides communities with direct access to their local policing teams and promotes ongoing communication. It enables the provision of information and updates to communities and, in turn, intelligence and details of local concerns and priorities that the police can use and discuss with partners to tackle crime and ASB.

In May 2024, Bee in the Loop had 19,081 subscribers and the numbers are continuing to grow:

- **In the last 12 months, 1,951 messages have been sent.**
- **Messages include crime prevention information, updates from the local policing team and details of upcoming police surgeries.**

The development and growth of Bee in the Loop to reach a broader range of communities continues to be part of the neighbourhood communications strategy and is complemented by GMP's use of social media. Between November 2023 and January 2024, GMP's social media accounts had over 60 million interactions. These statistics are tracked and monitored for each district.

[Sign up to the Bee in the Loop](#)



Greater Manchester Fire and Rescue Service activity to support the Police and Crime Plan

Greater Manchester Fire and Rescue Service (GMFRS) has continued to deliver the priorities set out in its Fire Plan 2021-25. The Service has made significant progress in several areas, which is reflected in the success of its most recent HMICFRS inspection report.

GMFRS has also helped deliver the priorities in the Police and Crime Plan. A full analysis of the Service's performance last year can be found in its [Annual Delivery Report](#).

Integrated working

The greatest demands on public services are frequently in the same locations. Addressing local problems is best achieved through integrated working with other agencies.

GMFRS works with a wide range of other organisations to prevent emergencies. These include GMP, North West Ambulance Service (NWAS), local authorities and wider partnerships for safer roads and water safety. The Service has established a 'What Works' forum to improve working with partners to reduce emergency incidents. The forum is facilitating the capture and sharing of best practice amongst local authorities and other partners to ensure partnership working is as effective as possible.

GMFRS also chairs the Blue Light Emergency Services Collaboration Group. Since the creation of its Fire Plan, GMFRS has allocated a senior officer to all 10 local CSPs. CSPs include representatives from local authorities, health, and GMP to deliver joint responses to local problems including crime and ASB.

The Service has expanded its fire investigation capability to 24 hours a day and introduced two fire scene investigation dogs – Minnie and Blitz – improving the team's

ability to detect accelerants used in fires and support GMP criminal investigations.

GMFRS is driving the region's strategic water safety partnership following the creation of a dedicated water safety development officer. In the last year, the partnership has produced its three-year strategy and helped create local water safety partnerships in each of the 10 local authorities.

GMFRS has recently created a Safer Communities and Interventions Team that will provide bespoke interventions to reduce risks, focusing on areas such as deliberate fire setting and violence. The Service is progressing investment in the team and the development of its programmes, to ensure they match the needs of individuals, communities, and complement partnership collaborations. The Atlas project is highlighted in Section 2 of this report, as an example of reforming adult offender management by working jointly with Greater Manchester Probation.

The Prevention in Prisons programme is a GMFRS package to support His Majesty's Prisons Service within Greater Manchester. Supported and developed by psychologists, it is designed to identify, assess, and reduce issues within prisons such as cell fires, ASB, and violence. It is an evidence-based approach to understand and change the thinking, attitudes and behaviours that may lead prisoners to reoffend.

New technology

GMFRS has expanded the use of innovative technology to enhance its prevention education initiatives, utilising virtual reality headsets to educate people on fire, water, and road safety. The headsets have been used extensively, providing an immersive learning experience to convey thematic messages, videos, and interactive content to a range of age groups.

The Service has promoted and embedded StayWise as the primary education tool for all GMFRS staff to deliver. StayWise is an online resource platform of educational resources and activities from the UK's leading emergency services and safety-focussed organisations. Training is being provided to support the delivery of a range of education packages via the StayWise portal to ensure vital safety messaging is incorporated into everyday learning.

Youth engagement

The Service runs a youth boxing programme at its Moss Side fire station, where firefighters volunteer as coaches and mentors for young people in the local community. There are many success stories within the club, including one young person qualifying for the 2024 Olympics in Paris. The club delivers the Athena Project designed to improve confidence, self-esteem, fitness and skill base. It provides young people with a safe place and positive role models to interact with.

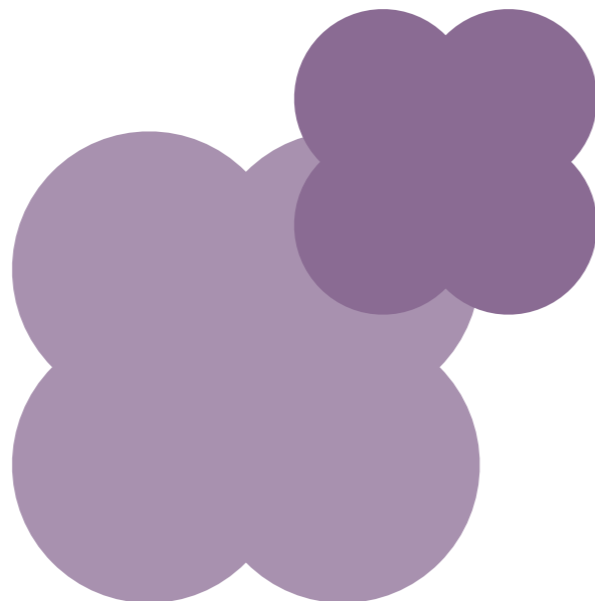
GMFRS's Achilles Project is a new intervention for individuals or groups who have been involved with the criminal justice system. The interventions use education and engagement, and develop support structures to encourage behaviour change, create safer communities and reduce ASB.

The Service's Youth Mentoring programme has been created in collaboration with the Greater Manchester Navigator project. It aims to help young people develop key skills

with a focus on self-discipline and self-awareness, while giving them access to work with inspirational firefighters, in a safe, supportive and positive environment. It also aims to embed confidence, resilience, self-assurance, and esteem, leading to change, success, and aspirational thinking.

As part of FireSmart, GMFRS works directly with high-risk individuals, who are exhibiting signs of fire-setting behaviour within Greater Manchester. The intervention offers a free, confidential programme to deliver prevention education and advice to both the individual and referrer. Anyone can be referred onto this programme from a variety of sources including parents, Youth Justice Board, Probation Service and other services. Sessions cover understanding the risks and consequences of fire-setting behaviour; understanding why the individual is choosing to set fires; and raising awareness of dangers involved in fire-setting behaviour.

The GMFRS Prevention team adopted the National Fire Chiefs Council (NFCC) Early Intervention Implementation Framework to meet the needs of young people and communities through the delivery of best practice programmes. A nationally accredited level one qualification in developing resilience is being embedded in several of the Service's youth engagement projects.



Case study: Fire Cadets

GMFRS has established cadet units at Eccles, Bury, Bolton and Wythenshawe fire stations. Cadets meet weekly and participate in a range of learning and practical activities leading to an accredited qualification.

Through the programme, the Service aims to provide young people with an insight into a uniformed service, with basic firefighting skills being learnt alongside personal and social skills. The programme utilises a blend of both classroom learning and drill-yard activities. The aim is to deliver practical life skills, improve confidence, self-esteem and provide community role models.

We are proud to see these young people thrive in the programme and take on

new opportunities. Some are joining the NFCC's 'Cadet Voice' programme, whilst others have participated in the regional Institute of Fire Engineers lectures.

To expand the programme and offer more opportunities, GMFRS is collaborating with Manchester Enterprise Academy to offer an after-school activity tailored to young people with special educational needs, disabilities, or challenging behaviour, with the support of existing cadets acting as mentors.



Section 2

Working together to achieve our priorities

Priority 1:

Keeping people safe

Protecting and caring for people who live, work, socialise and travel in Greater Manchester. Protecting those who are vulnerable and those who are victims of crime or at risk of being victimised. Building resilience, feelings of safety and confidence in policing and community safety.

Violence Reduction Unit (VRU)

The Greater Manchester VRU is a team of subject leads and experts from GMP, GMCA, the Greater Manchester Probation Service, public health, NHS, education, the community, faith and voluntary sector, victims' services, youth justice and local authorities, addressing the underlying causes of violence and working together with communities to prevent it.

Greater than Violence, our 10-year violence reduction strategy, was launched in December 2023 following an extensive

exercise of partner and public consultation and engagement. The strategy rests on two pillars of preventing violence from occurring and responding when it happens, supported by five core principles:

- Community-led approach.
- Early and timely intervention.
- Partnerships for change.
- Equality, equity and justice.
- Trauma responsive city-region.

There were **36% fewer homicides** of people aged under 25 in 2023 compared to 2022.

In Greater Manchester we have seen positive reductions in knife crime thanks to both the work of GMP and the VRU. **Hospital admissions for assault by sharp object decreased by 12.7%** across all ages in 2023 compared to 2022.

From pre-COVID to the end of 2023, A&E attendances due to assault have fallen **30%**, **homicides have fallen 8%**, **hospital admissions** due to violence **have fallen 41%**, and **police recorded robbery has fallen 29%**.

In 2023/24 other milestones reached included:

- 1,000 referrals to the Navigator service, designed to help young people cope and recover from their experience of violence and reduce the potential for further harm.
- Launch of a parent and carer service to support those who may be concerned that their child is getting caught up in violence.
- Launch of the primary transitions programme, which supports young people as they move from primary to secondary school to mitigate potential risks of involvement in violence.
- Growth in community-led programmes with an additional £1m in funding split equally across all 10 boroughs, supporting sustainable solutions to reduce serious violence led by communities.

Preventing violence by working together to understand and address the underlying risk factors that increase the likelihood that an individual, and sometimes their families and friends, will become a victim and/or a perpetrator of violence is a key focus of this work with significant progress being made in delivery of community-led programmes.

Community-led approaches

Community-led programmes are now in place across all 10 boroughs with analysis of the impact of and learning from this activity undertaken by the Big Data Centre at Manchester Metropolitan University. Alliances made up of local voluntary, community, faith and social enterprise (VCFSE) organisations ensure provision is targeted at individuals, families, schools and communities with the highest need. These programmes ensure

that communities are involved at a place level to identify priorities, problem solve and direct investment and interventions.

Education

Over the last year the VRU has strengthened the personal development curriculum for primary, secondary and sixth form students in Greater Manchester, including those with special educational needs and/or disabilities (SEND), to ensure students know how to keep themselves and others safe, free from harm and look after their wellbeing.

The VRU has also supported individuals and small groups of pupils to address concerns about specific risks and harms. This work has helped foster positive attitudes and behaviours, for example, many of those who have benefited from this approach have avoided exclusion from school and have improved their attendance. A significant part of this work has focused on harms and dangers that affect young people such as knife crime and the sharing of harmful content online.

Salford Foundation have been delivering BLOCKS with young people in primary schools across Greater Manchester since November 2022. BLOCKS is a child-centred, strengths-based, trauma-informed programme providing one-to-one support for young people as they transition from primary to secondary school to mitigate potential risks of involvement in or connection with violence.

Mentors worked in both the school environment and the community during school holidays, providing structured support, mentoring and social skills development. 173 young people have been supported via BLOCKS since its launch.

Greater Manchester also piloted the country's first Stop the Bleed Day – a collaboration between the VRU and first-aid charity CitizenAID. In total, 14 schools from our city-region took part with training delivered to students in Years 6 and 7. The skills taught could be used in a number of scenarios

including a stabbing, an accidental injury, a car accident or animal attack. Students learnt how to identify a life-threatening bleed, how to apply pressure, pack a wound, and use a tourniquet.

A total of **1,687 young people** were trained to stop a bleed and after the training, and confidence in stopping bleeding **increased from 35% to 90% among the young people** engaged.

Parent and carer support service

The Parent and Carers Support Service (PACS) has been developed in response to parents and carers who have concerns that their children may be at risk of violence and associated harms. The programme was designed in full consultation with those with lived experience and is tailored to those who may have some anxieties or concerns about going straight to statutory agencies in the first instance. PACS provides one-to-one support to parents, sign-posting and guidance, as well as a structured 10-week group work programme 'Encounter' designed to strengthen and up-skill parents and carers to manage day-to-day challenges as they raise and care for their children.

Launched in October 2023 and created in response to feedback from parents and carers, the PACS service provides support for parents and carers. They may have noticed a change in their child's behaviour, and/or suspect that their child is involved in violence, criminality or potentially being exploited.

The PACS team offer one-to-one support for parents and carers, bespoke action plans, peer-to-peer support, advocacy, third-party counselling options, and a therapeutic online 10-week course based on the principles of non-violent resistance. The PACS team's non-judgemental approach has been successful in building effective relationships with families.

Since its launch in October 2023, there have been **173 referrals with 123 initial contacts**. There have been 62 one-to-one meetings, **88 attended group sessions** and **125 attended support workshops**.

Over **100 parents and carers** have been supported, with referrals received from **eight of our 10 boroughs**. The team have attended 121 professional meetings with parents and carers.

113 one-to-one sessions have been conducted.

Unity Radio

The partnership between the VRU and Unity Radio's New Talent Academy aims to raise awareness of serious violence and knife crime and build aspirations through a series of conversations led by young people. The partnership sees young people aged 13-17 join one of three nine-week programmes to discuss issues relating to serious violence that affect them in a series of workshops, before creating content to be aired live on Unity Radio's Next Generation Youth (NGY) show. In the past 12 months, over 30 young people have successfully completed the nine-week programme. Referrals to the programme come from complex safeguarding, CAMHS, youth justice and social services.

Another Chance

This Youth Endowment Fund funded Focussed Deterrence programme targets 14-25-year-olds involved in serious youth violence within a group dynamic, in the city of Manchester and a defined area of North Trafford.

The support element is provided by a local charity organisation, who have approached approximately 57 young people and so far

engaged 31 of them in the first nine months of the programme. Participants work with mentors to address risk-related behaviours, as well as working to co-create the support they need to help them desist from violence and raise awareness of the consequences of police enforcement. Participants are provided with opportunities that have included fitness activities, help with CVs and job applications as well as wider familial support. It is estimated that the programme will reach a minimum of 250 young people over its two to five-year duration.

Navigator project

Launched in May 2021, the Greater Manchester Navigator Project works with young people aged 10-25, to help them to cope and recover from their experience of violence and assist with access to local support networks to prevent the potential for further violence. Initially rolled out in four hospitals, due to the success of the project,

the scope has been expanded to include referrals from NWS, a community-based offer and is currently being developed to provide a response to young people in GMP custody suites. Navigators work with young people to identify areas in their life that they would like to change, create a support plan, and refer them to local services and act as their advocate.

Crucial to this programme is through-care with follow-up referrals from other agencies that offer ongoing support and opportunities to young people to help them to continue to address their underlying challenges. During the last year, the service has received 584 referrals, carried out 340 initial contact engagements, with a further 240 one-to-one support meetings. The number of referrals has significantly increased year-on-year, with the largest proportion of referrals now coming from the community. Consideration is now being given to the long-term funding of this important intervention.



Trauma informed

The VRU is part of the Greater Manchester Adverse Childhood Experience (ACEs) and Trauma Response network, which proactively engages with partners and members of the community. Since 2019, the VRU has given over £800,000 to Trauma Responsive Greater Manchester (TRGM), a multi-agency and whole-system programme that provides a range of interventions and opportunities, invests in the VCFSE sector to help shape public services, and engages with communities.

This has contributed to the following outcomes:

- Identified system leaders across the 10 boroughs.
- Developed a community of practice.
- Secured funding from the Home Office.
- Created a training programme for a wide variety of staff.
- Commissioned 11 third sector providers to deliver and develop resources.
- Recruited an evaluation partner.
- Successfully hosted a multi-agency conference in January 2024 for 550 people.

The VRU is also working closely with GMP to ensure ACEs and trauma are embedded throughout the force's child-centred policing strategy.

Since 2019, the VRU has given over £800,000 to Trauma Responsive Greater Manchester (TRGM).



Gender-based violence (GBV)

Despite much good work that takes place to tackle it, GBV remains endemic around the world and in Greater Manchester. Through the implementation of our radical 10-year strategy, we see the struggle against GBV as central to our efforts to make Greater Manchester a safer place for all, and our ambition to do so is bold and unwavering.

Working together

Preventing and responding effectively to GBV means creating lasting change and no single agency can do this in isolation. GMCA, GMP, all 10 local authorities, health agencies, the community, faith and voluntary sector (particularly those specialist agencies dealing with GBV), and schools and colleges work together on a single strategy and plan to tackle GBV in all its forms. Critical to this partnership is the voice of those with lived experience in shaping the design and delivery of support to victims and survivors of GBV.

Since 2021, the multi-agency partnership has worked together on a delivery plan focussed on the following key priorities:

- Lived experience.
- Public engagement.
- Education.
- Health.
- Equality, Inclusivity and Diversity.
- Criminal justice including tackling perpetrators.
- Housing.



In 2023/24, collaboration on these themes has led to the following key milestones being met:

OVER £5MILLION FUNDING

to support programmes, including for those with no recourse to public funds.

Commissioned a PROJECT IN SCHOOLS

to understand and change boys' perceptions of women and girls.

Relaunched the #IsThisOK campaign to reach more men and boys, with over **4.1 MILLION VIEWS**

Created a LIVED EXPERIENCE PANEL OF WOMEN

from diverse backgrounds to shape policy.

Hosted a UNITED NATIONS VISIT

to Manchester and informed their UK report.

OVER 30 SPECIALIST ADVISORS

funded to work with adults and children.

Pilot of DOMESTIC ABUSE RELATED HOMICIDE REVIEW

with the Domestic Abuse Commissioner.

PILOT AND ROLLOUT OF MULTI-AGENCY MODEL

to target high-harm, high-risk perpetrators.

MORE DOMESTIC ABUSE CRIMES SOLVED

by GMP, from 9.2% in 21/22 to 12.6% in 23/24.

In addition to this, several key GBV programmes have been advanced during the last year:

Lived Experience Panel

The GBV Lived Experience Panel is comprised of a diverse group of women who, drawing on their personal experiences, have committed themselves to help us develop and deliver radical and creative responses to the challenge posed by GBV.

The panel bridges the gap between policy and reality, amplifying the voices of those who have faced GBV. Despite only forming at the end of 2023, the panel have already worked closely to influence the design and delivery of the GBV Strategy, including

shaping the Greater Manchester hosted visit of the UN Special Rapporteur on VAWG and the refreshed GBV Delivery Plan for 2024/26.

#IsThisOK

The #IsThisOK campaign, championed by the Mayor, calls on men and boys to call out sexist and misogynistic behaviours and consider their own conduct. It has had significant reach, with over 4.1m views on social media.

#IsThisOK has had significant impact on behaviour, with over half of men and boys surveyed for the evaluation of the campaign (53%) saying it has made them think, feel, or want to do something differently.

Engagement and education

During 2023, Salford Foundation were jointly commissioned by the GBV Board and the VRU to codesign, deliver and evaluate an education programme in primary and secondary schools regarding violence and men and boys' perceptions and behaviour towards women and girls. This was aimed at supporting healthy relationships including encouraging positive bystander behaviour. Alongside this, the Positive Masculinities programme delivered by Unlimited Potential engaged with 3,309 boys and men in Bolton and Salford from a diverse range of backgrounds, to understand how men and boys understand GBV and their ideas and views on masculinity. This has provided a rich picture of evidence to inform the GBV education programme as well as influencing a wider range of GBV-related projects and programmes across Greater Manchester, including the GoodLives GM Compass, which is aimed at nurturing community-led innovation to reduce inequalities.

Support to people with no recourse to public funds

With the support of the Home Office, the team has increased funding to victims of GBV impacted by the rules surrounding no recourse to public funds (NRPF). Too often, women with NRPF are faced with the choice between further abuse or destitution. Support to address this complex issue has been invested in the Lotus Hub, which is a specialist service for ethnically minoritised women experiencing gender-based violence, supported by a collaboration of by and for organisations. Support includes, but is not limited to, domestic abuse, forced marriage, so-called honour-based abuse, female genital mutilation, and domestic servitude within Greater Manchester. Access includes advocacy and advice; one-to-one case work; emergency NRPF accommodation; counselling and peer and group therapy.

The establishment of the Lotus Hub has provided these women with an alternative, a choice that enables them to rebuild their lives and their futures.

Operation Soteria

Over the last 12 months, the Greater Manchester Sexual Violence Harm Reduction Partnership has been developed where partners have shared ambitions and a commitment to work together across the system, to improve the reporting, investigation and prosecution of rape and other sexual offences.

The Partnership is a collective of key agencies: GMCA; GMP; CPS and the victim services support sector. This Group seeks to view the Criminal Justice System through the lens of victims' experiences and has begun to develop an Operation Soteria Empower Partnership Improvement Plan.

The ambitions are to:

- a) Contribute to ending sexual violence.**
- b) Radically and sustainably improve procedural and outcome justice of responses to rape and other sexual offences.**
- c) Adequately resource and support rape investigators: experts who feel proud of their work and are valued by their force.**

While we know that there is still work to do and that the pace of change needs to continue, we are seeing progress with arrest rates and solved crime rates increasingly showing that the police are detecting significantly more crimes and ensuring that those who pose a risk are remanded into custody. This includes more rape crimes solved, from 6.1% in 2021/22 to 10% in 2023/24 (in other similar police forces this is 7.7%).

There has also been improvement over time in the number of cases being referred from GMP to the CPS for charging rape, shown

in the graphic below. While there remain significant challenges in supporting cases through to CPS and then to trial, GMP's focus on ensuring there is support in place to victims of rape whilst tackling perpetrators of abuse and the drive to improve the quality and consistency of investigations is making a difference. The implementation of the national programme, Operation Soteria, supported by a local plan to reflect specific Greater Manchester circumstances and partnerships, should help to further improve performance in this area.

The Partnership can work to achieve this by knowing:

- a) The problem of rape and other sexual offences in Greater Manchester (what is the demand generated through reports).**
- b) GMP's ability to investigate in a way that challenges offending behaviour and disrupts harm to victims.**
- c) The capability, competence, and capacity of its whole-system workforce (police, CPS, courts, support services etc.) to enable the best decision-making and interface with justice and victims.**

Perpetrators

One in four women in the UK will experience some form of domestic abuse or sexual assault in their lifetime and we recognise that the majority of perpetrators of gender-based violence are men. However, we also know that abuse can be carried out by anyone and can occur within a range of relationships including couples who are married, living together or dating. It also includes child-on-parent abuse, or sibling-on-sibling abuse. Tackling perpetrators of abuse therefore needs to respond to these different circumstances.

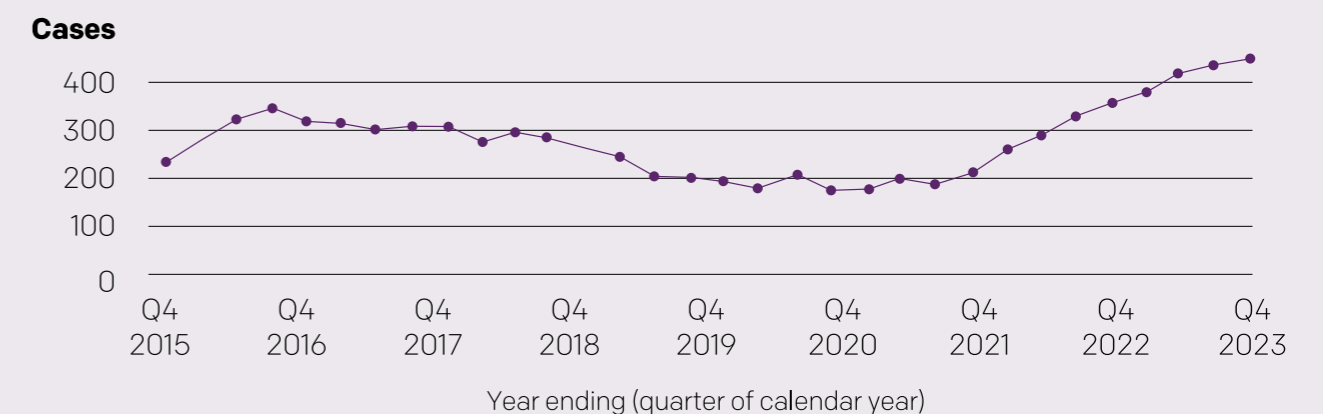
Our approach is focused on listening carefully to what victims and survivors share about their experiences, as well as what offenders say about their motivations and problems. Our aim is to protect victims and survivors from abuse, disrupt offenders and to focus on preventing people from becoming perpetrators of abuse in the first place.

Adopting these principles, the Deputy Mayor works closely with key partners including GMP, Probation, providers of perpetrator programmes and with our 10 local authorities to deliver a range of behaviour change interventions recognising the diversity of perpetrators. These programmes are supported by Home Office funding.

GOV.UK

This chart shows the number of cases referred by the police to the Crown Prosecution Service for either early advice or a charging decision.

Data view: Adult rape; Greater Manchester, Rolling annual



The roll out of Multi-Agency Tasking and Coordination (MATAC) across Greater Manchester in 2023/24 is key to our approach and aims to radically improve the management of high harm and high-risk perpetrators.

Key elements of the model include:

- Identification of the most harmful perpetrators.
- Assessment of the risk they pose to victims, children and other family members.
- Referral into regular multi-agency meetings.
- Implementation of a combination of disruption, enforcement, challenge, and behaviour change provision.
- Frequent review of risk to the victim and provision of an integrated victim support offer.
- Continued review of risk and harm posed by perpetrator as interventions take place.

The programme is being monitored closely and while in its early stages is already producing positive outcomes.

A range of place-led perpetrator programmes continued to be delivered across Greater Manchester in 2023/24, including programmes aimed at adult, children and young people perpetrators. The learning from these programmes has informed the next phase of work to tackle perpetrators of abuse in 2024 and beyond.

Public engagement and education programmes, as part of the GBV Strategy, have also focussed on calling out abusive behaviour, preventing poor attitudes to women and girls and understanding the behaviour that drives this to create change.

In 2023, GMP was selected as a pilot force to deliver Domestic Abuse Protection Orders (DAPO). This has the potential to make a real difference to the victims of abuse with these new orders aiming to completely overhaul the management of domestic abuse perpetrators. These orders include introducing 'positive requirements' to allow agencies to compel perpetrators to access help and support.

The learning and evaluation of these programmes has informed our approach and tackling perpetrators is now a dedicated priority for the GBV Delivery Plan in 2024-26, which will include a focus on early intervention.

Multi-agency Stalking Partnership

The Reducing Reoffending Reform Board has created a framework focused on three areas: protect, Enforce, Change.

This work has included the commissioning of programmes such as the Multi-Agency Stalking Intervention Partnership:

During 2023/24, the Greater Manchester Multi-Agency Stalking Intervention Partnership (MASIP) was created consisting of GMP Public Protection, Probation, Manchester University, Pankhurst Centre, health, and GMCA. An extra Stalking Independent Domestic Abuse Advocate was provided to the Pankhurst Centre to support the development of a victim pathway. The MASIP has developed a Stalking Triage Centre in GMP to be launched in June 2025. The centre will assess the level of risk, harm and threat; support the obtaining of Stalking Protection Orders; liaise with appropriate victim support services and will assist in the co-design of a stalking and harassment perpetrator intervention.



GM Victims' Services

GMVS is an umbrella service commissioned by the Deputy Mayor, which brings together a variety of different services to offer practical and emotional support to victims and witnesses of both reported and unreported crime from across the city-region. It has been in place since 2017.

As part of our commitment to improving services for victims of crime, GMVS was refreshed, with a new provider delivering the service from September 2023.

The refreshed service will support our unwavering commitment to improving services for victims of crime by enhancing the practical and emotional support services available to all victims. The service is co-located with GMP to ensure a more seamless service.

GMVS will provide first-class support and care for victims of crime. It will be a one-stop-shop for everything a victim of crime needs to know – offering practical and emotional support, referrals to specialist support, and victims will be able to better keep up to date with the progress of their case.

Work has been ongoing in the last 12 months to develop a digital offer that transforms the way victims and survivors access, engage, and interact with victims' services across Greater Manchester.

This digital solution will put the needs of victims front and centre, allowing them to track and manage their own service journey, as well as access services at a time convenient to them, with the flexibility to engage and re-engage over time as their needs change.

Recognising the challenges that victims face in circumnavigating the criminal justice system from the point of reporting a crime, we are also in the process of developing an online interactive video tool for victims to easily browse videos and supplementary material that follows the timeline of a case, from report to court.

A GMVS engagement event was held in March 2024 to provide an open platform to engage with our commissioned victim support providers and deliver an update on the support offer to victims of crime following its review, investment and transformation.

Priority 2:

Reducing harm and offending

Preventing anti-social and criminal behaviour including the most serious offending and terrorism by solving problems, intervening early and rehabilitating offenders to build confidence in criminal justice.

Tackling serious and organised crime – Programme Challenger

Programme Challenger is Greater Manchester's partnership response to serious and organised crime (SOC).

County lines is a form of criminal exploitation where urban gangs persuade, coerce or force children and young people to store drugs and money and/or transport them to suburban areas, market towns and coastal towns (Home Office, 2018). It can happen in any part of the UK and is against the law and a form of child abuse.

As part of Greater Manchester's ongoing commitment to tackle county lines activity, the dedicated GMP team has succeeded in closing 163 lines, securing 358 arrests, with 72% of all offenders charged. The team works closely with the Modern Slavery and Organised Immigration Crime team to ensure all opportunities to tackle trafficking and exploitation as part of their work are taken.

More broadly across all SOC threats, over 4,200 disruptions were recorded in Greater Manchester. Disruptions are all activities undertaken by police and partners to intervene in serious and organised crime and disrupt the ability of offenders to continue their criminal behaviour.

75% of all disruptions were Pursue, that is, they were focused on enforcement activity.

This includes the seizure of over **1,200kg of drugs** and over **£4.4m of criminal funds** seized.

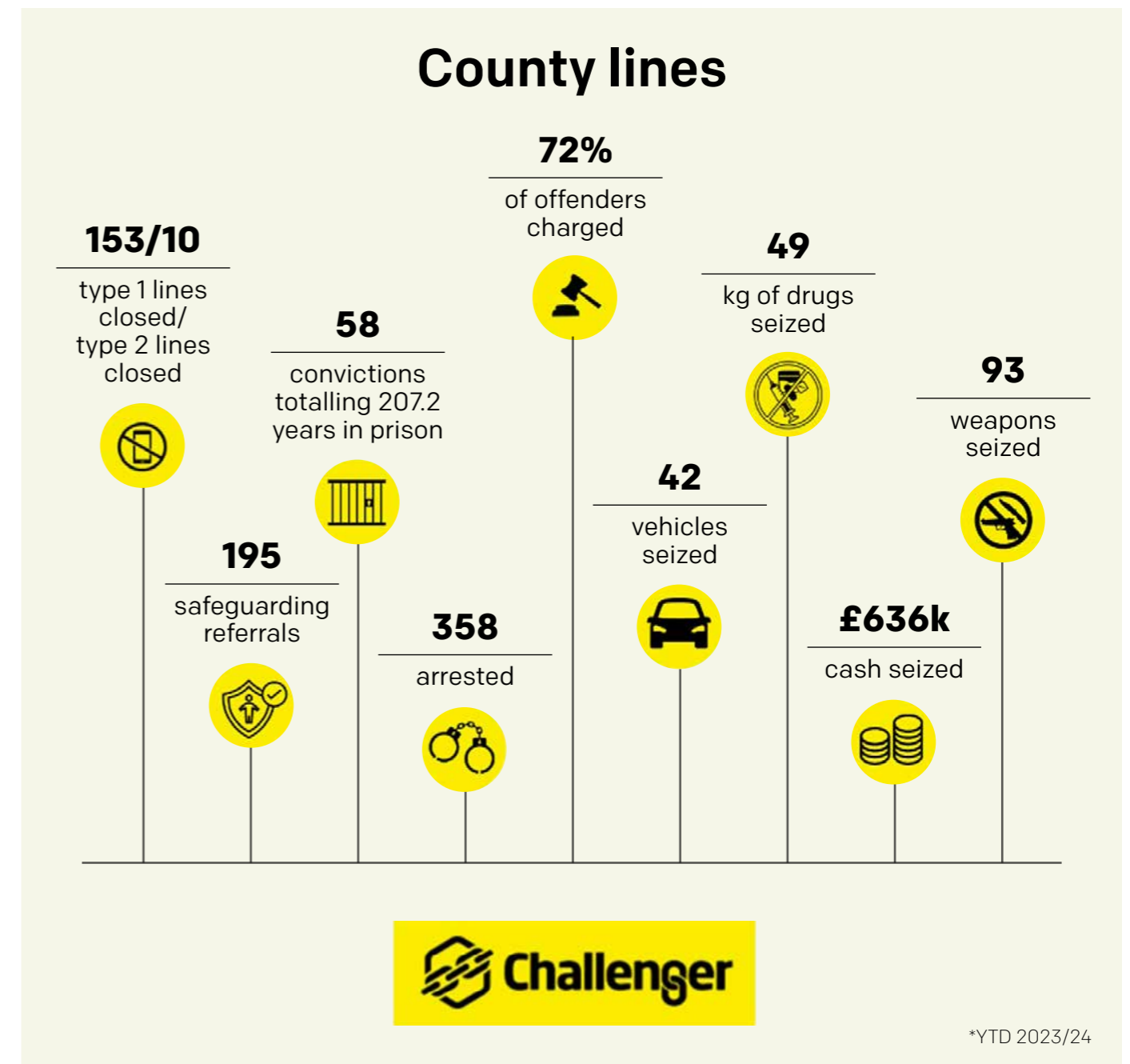
SOC offenders convicted in 2023/24 received a combined total of over **1,400 years in prison**.

The remaining **25% of disruptions** were Prepare (mitigating the risk), Prevent (stopping offenders continuing to offend) and Protect (safeguarding individuals and communities from SOC) disruptions.

This included, for example, engagement of volunteers to provide peer support to victims of online fraud to safeguard them from further victimisation.

As part of the partnership approach to preventing children and young people from being exploited and from engaging in SOC and serious violence, Challenger piloted a joint project developing an immersive programme at the GMFRS training and development centre in Bury. The collaboration delivered a varied programme of sessions to children and professionals, including child criminal exploitation, serious violence, substance use, travel safety, first aid and healthy relationships.

Challenger's Modern Slavery Training Coordinator successfully delivered training to partners to raise awareness of the crime and impact on victims, with over 2,000 recipients receiving inputs across health, the voluntary and community sector, education, local authority and other partners. This included sessions delivered to over 350 GPs, specifically regarding domestic servitude, which led to the identification of three potential victims.



Youth Justice Transformation

The Deputy Mayor continues to provide £495,000 per annum across the 10 local authorities to support the early help and intervention offer within youth justice. In 2023/24, there were a total of 1,162 referrals across all areas.

Case study: **Salford YJS (responsive, child-first response)**

Presenting needs

A young person with complex needs had absconded from school, reported missing from home and had been admitted into hospital threatening to take their own life.

What Salford did/their approach

JJ absconded from school and there were challenges around ensuring they were reported missing which the Youth Justice Service (YJS) assisted with. It was unclear where the young person had gone. A number of partner agencies were involved and sharing information in a timely manner was extremely important – the YJS have excellent partnership relationships with the health team and have a full-time designated YJS nurse linked into all meetings about young people, which has enabled wider health services to access information.

Partnership working within the Out of Court (OOC) decision panel enabled the

nurse assessing JJ in hospital to see the notes on health systems that said they were open to the YJS and what some of the wider concerns were. A trauma-informed, holistic approach to the decision-making process in relation to OOC enabled this process.

Outcome for young person/family

The assessing nurse was able to invite relevant professionals to a health strategy meeting to ensure all information was shared in order to ensure effective safeguarding measures were in place. The young person and family did not have to repeat their story to professionals and appropriate services were advised of risk and involved in a risk management plan.

The Deputy Mayor provides £43,453 funding per annum to Positive Steps for the delivery of the Greater Manchester Resettlement Consortium, which supports improving the resettlement of young people who have been in secure custody back into their homes and communities and improving resettlement

practices across the Youth Justice Services. For the year ending 2021/22 (the latest available data), the youth reoffending rate in Greater Manchester was lower than the England and Wales average. For Greater Manchester this was 29.6% and for England and Wales 32.2%.

To further support the work of the Resettlement Consortium and to improve outcomes for children and young people, the Deputy Mayor provides funding, alongside the Greater Manchester Directors of Children's Services, for a Social Worker post in His Majesty's Young Offenders Institution (HMYOI) Wetherby. This post

works exclusively with children and young people from Greater Manchester and staff at Wetherby have recognised the benefits this brings, both to the young people but also in terms of building and facilitating the relationship and partnership between Greater Manchester and HMYOI Wetherby.

Case Study: **Social worker radio project**

In early 2024, the Wetherby Social Worker facilitated a project in conjunction with Unity Radio based in Manchester for a group of four young people from Greater Manchester. Those who took part in the programme were engaged with the sessions and produced a one-hour radio programme.

The young people selected what music they wished to play, arranged questions to interview a guest and took part in being interviewed by the radio presenter. The project took place on Friday afternoons for three weeks between January and February. The final edit was placed onto the young people's laptops for all young people at Wetherby to listen to.

One young person who engaged in the project was released prior to the final sessions but was able to record all their parts prior to release. A discussion was also had about them attending a project at Unity Radio upon their release as Unity facilitate a course around music/radio production and other areas. Wetherby shared the details of the radio presenter with the Youth Justice Service to facilitate a visit to the station.

Child Centred Policing (CCP)

Since November 2023, a dedicated Superintendent has been responsible for overseeing child-centred policing across GMP.

A new CCP Strategy and delivery plan, the first of its kind in Greater Manchester, has been launched. The Strategy looks to create trusted relationships with children and young people and put them at the centre of decision-making; reduce offending and improve interventions; better identify and respond to vulnerabilities and work with

partners to problem-solve issues that affect children and young people.

Through this strategy, we are enabling our statutory and VCFSE partners to provide input and challenge on the development of existing and new activities, and to determine the priorities of this work.

It is essential that we ensure that the voice of children is expressed throughout this work and that the services that interact with young people are responsive to their needs.

Case Study: **Child-centred police custody pilot**

A CCP Custody Pilot at Cheadle Heath Custody Suite went live on 1 December 2023, which looked at police custody through the lens of the needs of children and young people. Some notable headlines from the pilot to date include:

- Over a three-month period, 47 children were diverted away from custody.
- An increase in referrals to Liaison and Diversion by a minimum of 20% month on month.
- A reduction in use of force incidents.
- Increases in the number of child detainees accepting legal representation.
- An increase in accommodation available outside of the custody environment, meaning fewer young people had to remain in custody overnight.
- A mechanism for gathering feedback from children detained in police custody has been produced by the appropriate adult service (managed by Child Action Northwest).

Early observations from the pilot have highlighted the need for a dedicated area for children and young people in police custody and to ensure that the Youth Justice Service is informed of all children and young people detained. Enhanced training for custody officers around trauma and neurodiversity is also recommended.

Following a full evaluation of the pilot in summer 2024, it is intended that the identified benefits and learning opportunities will be replicated across all GMP custody suites.



Smarter justice

The Deputy Mayor has convened partners to jointly develop their understanding of and manage the increasing demand in the criminal justice system. A collective plan to manage the challenges has delivered the following outcomes:

- An improvement in early file quality at the first triage point with the CPS.
- A dedicated Microsoft Teams channel between police, CPS and court for managing on the day issues with cases in the remand and guilty plea courts.
- The wider implementation of the Real Time Case Conversation pilot. Officers and CPS lawyers dealing with a Magistrates Court case, and particularly a domestic abuse case, can request a Microsoft Teams meeting to assist in the process of the investigation.
- The rollout of a proof in absence pilot in the Magistrates Courts to prevent adjournments.
- Implementing an expedited trial pilot for domestic abuse cases being sent up to Crown Court and the first of a series of trial blitzes in the Crown Court.
- An expansion in the number of courtrooms across the Crown Court estate to a maximum of 32 by March 2024 including a court sitting at Liverpool.

Key performance

- The average days taken from police referring a case to the CPS and the CPS authorising a charge was 32 days compared to a national average of 44 days (January to December 2023).
- An improvement in the cases where a guilty plea is expected and entered at the first court hearing to 80% (January to December 2023).
- The percentage of cases resulting in a completed trial or guilty plea at Crown Court remains high at 85% with over 5,200 cases completed (January to December 2023).

Nightingale Programme

A two-year programme has been approved during 2023/24 to help mitigate the impact of Crown Court delays. Additional resources will be provided across the support sector to provide services such as family support networks and peer support groups.

The work also includes a review of the witness suites across GMP and gaining victim insights through a 'critical friend' approach to test the effectiveness of policies and practice. This is working alongside the Sexual Violence Harm Reduction Group – made up of key sexual violence victim support services in Greater Manchester.

Reforming Adult Offender Management

Criminal Justice and custody change programme (3D)

A programme of work has been developed that includes a joint governance programme board, between GMP and GMCA to ensure progress is met against agreed milestones. This is jointly chaired by the GMP Criminal Justice and Custody Branch Chief Superintendent and GMCA Senior Responsible Owner (SRO). The plan has been established in six pillars, with leads identified in each pillar to drive the work and the change:

Pillar One The Front Door

Managing demand and making effective decisions.

Pillar Two In Custody

Systematic design delivery.

Pillar Three Diversion

Brief interventions, referrals and assessment, community support, pathways to rehabilitation.

Pillar Five Diversity

Design with the Greater Manchester Equality Alliance to understand the needs of communities of identify and potential action to mitigate disproportionality.

Pillar Four Dignity

Engage with lived experience to recommend improvements and consider the impact of neurodiversity and people with mental health issues and/or complex needs.

Pillar Six Capability

Workforce learning, development, and wellbeing.

Effective Partnership Working – Integrated Offender Management

The Neighbourhood Crime Integrated Offender Management Strategy aims to make communities safer by reducing reoffending. Focus is on a 'fixed' cohort of persistent offenders defined by a high likelihood of re-offending score and a neighbourhood crime index offence such as burglary or robbery. In Greater Manchester, the desistance rate (percentage who do not get charged with a further offence) of the fixed cohort has been consistently better than the national average during 2023/24.

Greater Manchester Integrated Rehabilitation Service (GMIRS)

Through a unique partnership approach, we have continued to deliver the ongoing development of services commissioned as part of justice devolution arrangements between GMCA and His Majesty's Prison and Probation Service (HMPPS).

Since January 2022, 14,153 people on probation have been referred into the services with 12,310 interventions commenced. The benefit of the devolved approach and local integration has seen:

- The women's service receive additional capacity for the navigation of health services; system-wide improvements to community accommodation support linked to 'A Bed Every Night'.
- Existing substance misuse services bolstered to tackle dependency and enable recovery.
- A joint approach to education, training and employment matched with the devolved adult education budget.
- A peer support service for people on probation with complex needs linked to local integrated offender management cohorts.
- The creation of wellbeing hubs in each local authority area – the embodiment of public service reform principles by delivering a whole-system approach to a person, in their place, delivered by local voluntary and community services.

As GMCA and HMPPS consider re-commissioning priorities, there will be a further focus on integration to deliver needs-led, person-centred support to achieve the best outcomes for people on probation, victims and our communities.

Wellbeing hubs

Following the successful pilot between July 2022 and August 2023, the wellbeing service is the latest commissioned GMIRS contract. We have successfully piloted and co-commissioned a wellbeing service across Greater Manchester with HMPPS. The aims of this service are to help the person on probation to move away from offending by providing the support to help them address their needs regarding emotional regulation and decision-making, wellbeing support and healthy choices, behaviour change, family support and mediation and finance issues.

Lived experience

The Deputy Mayor continues to support lived experience in all aspect of work, and this year

we have utilised the expertise of Revolving Doors who have supported the development of the GMIRS services.

In February 2024, lived experience peer researchers visited and assessed dependency and recovery commissioned services delivered at HMP Forest Bank, Salford Probation and in the community. Their remit was to understand why people do and don't engage with drug and alcohol services and what the transition is like between custody and the community.

Overall, they were impressed with the services and recognised the knowledge and passion of dedicated staff. Jointly, commissioners and providers are developing solutions to their recommendations and concerns for further consideration.



ATLAS Programme – GMFRS partnership with Greater Manchester Probation

This project is the first of its kind, offering wraparound support from key partner agencies, embedded in a holistic and therapeutic approach for adults convicted of any fire-setting crime.

The course was created to assess, engage, educate, develop support structures and

raise awareness around fire safety, whilst utilising therapies to positively enhance behaviour change.

Since the commencement of the pilot in January 2023, there were a further three courses, with 15 participants completing the programme. Of the people that have so far gone through the programme, none have been recalled or committed further offences.

Case Study: **The Atlas Project**

A 31-year-old male was referred to the Atlas Project by the Probation Service. He had been convicted of arson with intent to endanger life and received a two-and-a-half-year custodial sentence. His offence had been an attempt to harm himself and no one else. Prior to his offence, he was diagnosed with Post-Traumatic Stress Disorder (PTSD) and anxiety.

Within 24 hours of entering prison, he attempted suicide for a second time.

On release, he completed 84 days temporary accommodation, then found himself to be homeless, with no access to his children and could not access his GP for his medication.

On attending the Atlas Project, he engaged immediately with all aspects of the course, sharing details of the offence and time in prison with both Atlas staff and learners. He played an active role in each session, particularly enjoying his involvement with operational firefighters.

Post course, he shared how attending the Atlas Project enabled him to regain his self-worth, confidence and motivation to continue with his positive rehabilitation.

Following his 100% attendance of the project, with support from GMFRS Atlas Team and the Probation Service who were able to show a reduction in risk level, he secured long-term accommodation through GMCA's A Bed Every Night (ABEN) Scheme and access to his children.

He has since returned to Probation to present his experience of the Atlas Project to a group of probation officers, giving the following feedback:

"I have recently been involved in the Atlas Programme run by GMFRS. I found it was very helpful for me because I was sleeping in my car, and it was stopping me from moving forward with my life due to having an arson offence on my record. This was a big barrier for getting accommodation, but the support from staff on the programme and Probation, I am now in my own flat. The things we did on the programme was stuff like boxing, doing some woodwork in the local fire service garden. We were shown how the fire service train for large scale fires.

"The part I really enjoyed was getting involved with the fire service using some of the equipment to dismantle a car to rescue someone out of the car if they ever crash. If anyone else has got an arson offence on their record, it would be really helpful for them to move forward with their lives if they did this programme because it could help you get accommodation."



Independent Custody Visitors (ICVs)

GMCA has been recognised nationally for the quality of Greater Manchester's independent custody visiting scheme.

Under this scheme, trained volunteers from the local community ICVs make regular unannounced visits to police custody suites to check on the rights, entitlements, wellbeing and dignity of the detainees held there. Their findings are reported to the Police and Crime Commissioners and Police Authorities who hold Chief Constables to account.

The Independent Custody Visiting Association (ICVA) – the national membership organisation that supports, leads and represents these schemes – has developed a quality assurance framework to assess how well schemes comply with the code of practice that governs custody visiting.

This is the second year that schemes have been assessed under the framework and have been able to gain quality assurance awards to recognise the value of their work. The GMCA ICV scheme was presented with a Silver

quality assurance award by ICVA at the end of November, at a ceremony in Birmingham.

The quality assurance awards were introduced by ICVA to help schemes:

- Reflect on how they comply with the Code of Practice, the legislation that underpins custody visiting.
- Celebrate areas of strength.
- Promote custody visiting and the achievements schemes have made.
- Drive performance and increase sharing of good practice.

There are four graded levels of award:

Code Compliant – Scheme meets statutory requirements and necessary volunteer standards.

Silver – Scheme provides a good standard of custody visiting and volunteer management.

Gold – Scheme provides an excellent standard of custody visiting and volunteer management.

Platinum – Scheme provides an outstanding standard of custody visiting and volunteer management.

Within each level, there were more than 25 criteria covering key areas such as recruitment and training, communications, holding the force to account, transparency and public reassurance and detainee welfare.



Priority 3:

Strengthening communities and places

Helping to build resilient and resourceful communities including online communities and protecting the places where people live, work, socialise or travel. Supporting the delivery of the IT systems, buildings, roads, street lighting and other public assets needed to tackle crime in a 21st century society.

Hate crime

The Deputy Mayor and the Police, Fire and Crime Leads have continued to provide each district with £10,000 each year to support local activities to tackle hate crime throughout the year. This funding is used to support local community led events and activities through small grants.

Hate Crime Awareness Week

The Deputy Mayor provided funding in 2023/24 for a partnership awareness campaign to run within a week of action in February focussed on intersectionality. The branding and messaging were distributed around Greater Manchester, including at Metrolink stops, on buses, billboards, electronic media screens in the city centre, through radio adverts and paid Facebook advertising.

The Deputy Mayor is clear that there is no place for hate in Greater Manchester. She said: *"We want everyone in our community to feel safe to be themselves without fear of prejudice or attack. Sadly, we see up and down the country horrendous acts of hate Crime. We want to be greater than hate. Greater Manchester's strength is its friendly people and its diverse communities."*

Increase reporting and improve reporting mechanisms

Incidents can now be reported directly through the GMP website, and the LiveChat facility enables direct, live contact to a GMP operator who is able to escalate a police response if required. GMP ran a campaign from November 2023 to promote and raise awareness of online reporting, LiveChat, and advice is available [here](#).

Refresh of third-party reporting and Hate Crime Ambassadors

The Hate Crime Ambassador Programme has been relaunched in Bury. This included a dedicated two-hour interactive workshop to cover the remit of the role and ongoing training programme. The training has been dovetailed with GMP processes to offer a single gateway to become a registered hate crime reporting centre in Bury.

Hate Crime Awareness Week campaign activity:

Facebook received **556,000 impressions, 530,000 reach, 740 link clicks, 250,000 video plays** at **25%** and **11.8k video plays** at **50%**.



Mobile advertising networks from 29 January to 11 February with **182,000 impressions** and **3,272 clicks**.

Bus campaign **375 adverts** across the network.



Transport – four-week outdoor campaign, reaching **86,000+** customers per day.

Two-week outdoor campaign on screens in the city centre, reaching **over 1m**.



Digital Advertising – two-week campaign targeted at a Greater Manchester-wide audience of **1.6m**.

Project Servator

Project Servator aims to disrupt a range of criminal activity, including terrorism, while providing a reassuring presence for the public.

We believe that **'Together, we've got it covered'**, and are committed to working with partners, including other police forces, businesses and the public, to continue to protect Greater Manchester's streets for everyone who lives, works or visits here.

Working with the community is a vital part of making Project Servator a success and together we will make it difficult for criminals and terrorists to operate.

GMP officers are experienced and specially trained to spot the tell-tale signs that someone is planning or preparing to commit an act of crime and you will see uniformed and plain-clothes officers arrive unannounced at various locations to deter criminal behaviour.



Operation Wildflower

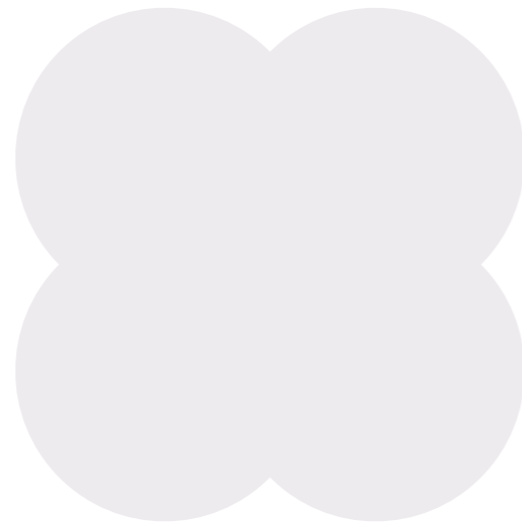
Operation Wildflower is GMP's response to the Hamas-Israel conflict in respect of the impact of tensions in Greater Manchester. It has a dedicated command structure and continues to meet regularly with partners and leaders from our Jewish and Muslim communities to ensure effective communication and responses to local concerns.

Since the commencement of the conflict in October 2023, up to the end of May 2024, reported hate crime has increased against Jewish communities (up 69%) and Muslim communities (up 4%), compared with the same period last year. In response, GMP has achieved a 20% solved rate for those reported crimes.

Over the last nine months, police officers have been working with local partners to provide assurance and support to local communities.

Actions include:

- Supporting events in the community such as Purim, Ramadan and Eid with thousands of interactions with residents across Greater Manchester.
- Working in partnership to ensure the policing support is tailored to local areas and flexible to their interests and needs.
- Helping to support places of worship, including mosques and synagogues, to listen and respond to local concerns.
- Engaging with schools and universities and working with young people to raise awareness.
- Managing local tensions in partnership and taking positive action.



Greater Manchester TravelSafe Partnership (TSP)

The TSP is jointly led by TfGM and GMP and is comprised of Greater Manchester transport operators, British Transport Police, local authority partners and Foundation 92 (a charity delivering detached youth work provision). The TSP works to a three-year strategy and the following strategic aims:

- *Improve the perception of safety and security across public transport.*
- *Address and deter instances of crime and ASB occurring on the transport network.*
- *Promote and encourage ethical travel behaviours, including making public transport a hostile environment for gender-based violence and hate crime.*

TravelSafe partners and the Police Transport Unit dedicate more than 13,400 hours per week patrolling the bus and Metrolink networks, day and night, seven days a week.

TravelSafe staff are supported by more than 4,700 CCTV cameras that are in place across our city-region's bus stations and interchanges, tram stops and rail stations. These cameras are monitored 24/7 by a dedicated control room.



In 2023-2024, the TSP reported the following successes:

The educational outreach programme delivered inputs to 24,141 young people across the academic year. This includes the rollout of a new virtual reality offer (funded through the Home Office Safer Streets Fund) designed to educate young people on the consequences of criminal damage to buses, trams and trains – behaviour that tends to be largely thoughtless in nature.



During 2023, the TSP formalised its strategic relationship with Foundation 92 (F92) to provide youth outreach and sports related diversionary activity. Across 2023-24, F92 have deployed across a variety of different transport locations, engaging with over 3,000 young people. A single deck bus was donated by Stagecoach to further enhance this provision and after undergoing refurbishment to create a mobile youth hub, the bus was deployed on the network. In addition, a pilot static youth-hub, part funded through the GMP Asset Recovery Incentive Scheme (ARIS) was set up at Ashton Interchange over the summer holidays to help mitigate youth ASB.

Starling Bank Bikes (operated by Beryl) formally joined the TSP in 2023. A series of bespoke operations have been deployed to help combat theft and vandalism issues which were severely affecting bike availability.



The TSP and TfGM have continued to support White Ribbon UK following formal accreditation in 2022. Across 2023, work has continued with partners to ensure a joined-up approach to tackling gender-based violence on our transport network. This has involved working with Freedom Personal Safety to deliver active bystander training to over 70 bus station frontline staff

alongside pledging TfGM's commitment to the Manchester City Council Women's Night-time Safety Charter.

To complement this work, the TSP also commissioned three marketing campaigns focused on youth ASB, unacceptable behaviours, and gender-based violence: 'Better than That', 'Don't Get Ghosted' and '#IsThisOK?'.



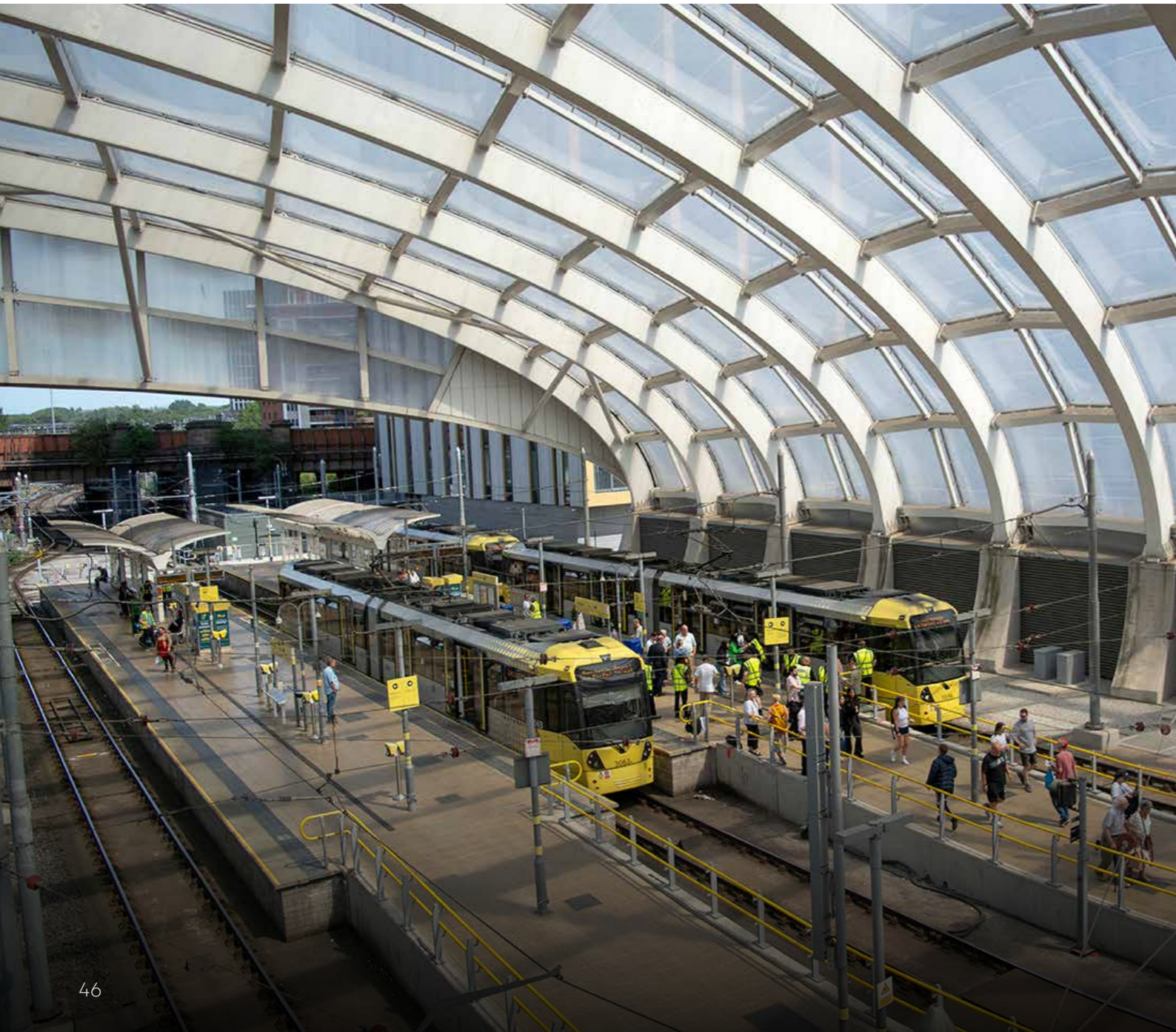
TravelSafe communications and marketing activity across the year has focussed on youth ASB, passenger reassurance and women and girls' safety. Campaign activity has generated over 69m opportunities for people to see and/or hear about the work of TravelSafe, through media coverage, social media and campaign activity.

To further enhance staff and customer safety, security and reassurance on the Bee Network, a team of new 60 TravelSafe Support and Enforcement Officers (TSEOs) have been recruited.

TSEO duties include supporting customer and staff safety, providing customer service and undertaking revenue inspection activities. Their deployment across the Bee Network has been welcomed by customers.

Since their commencement in September 2023 TSEOs have:

- Attended over **1,850 incidents**.
- Dealt with over **200 safeguarding incidents**.
- Submitted over **640 pieces of intelligence**.
- Boarded over **5,700 buses**.
- Interacted with over **82,000 customers**.



GMP Transport Unit

The GMP Transport Unit (TU) remains committed to jointly leading the TravelSafe Partnership, the primary focus being to increase public confidence and encourage greater use of the Bee Network.

In 2023, a small team from the Unit co-located within the TfGM Operation Control Centre, an arrangement that has helped to greatly improve information sharing and evidence collection/crime investigation. The TU utilises a range of different tactics including:

- Overt and covert (plain clothes) patrols taking place across the network helping to identify and deal with offenders.
- Tasking of a variety of specialist resources to Partnership Operations, depending on the prevalent issues at any particular site; this includes the use of a knife arch, GMP dogs alongside the drone.
- Use of Operation Servator tactics, which seek to disrupt criminal activity, whilst providing a reassuring presence for the public.
- Regularly deploying with and working side-by-side with transport staff to support them to undertake their role safely.
- The Unit continues to evolve and adapt to the challenges impacting the Bee Network, working closely with all partners to fully understand the issues experienced. In 2023, the Unit explored new ways of working with Beryl, using technology to track and recover stolen Bee bikes, which in turn has helped with the wider recovery plan.
- In 2023, the Unit made **1,200 arrests** for a variety of offences compared to 850 in 2022. Teams also conducted over **2,600 stop/searches**.

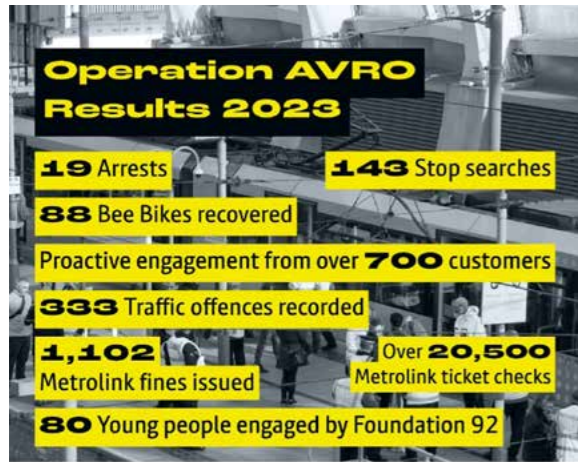
Operation AVRO (Transport)

The Deputy Mayor is committed to making our public transport network safe for everyone. It's a crucial part of people's everyday lives, whether they are travelling to and from work, visiting friends and family or coming to the city centre to enjoy themselves.

In July 2023, the Transport Unit and TfGM carried out multiple targeted deployments across all 10 districts as work continues to make the transport network safer for all users as part of Operation AVRO (a targeted approach and days of action). In support of tackling crime and promoting confidence on the public transport network, officers from all districts were out in force across two days of action showing a visible presence in their local area, patrolling the Metrolink network as well as the bus routes for that district.



AVRO Transport (July 2023)



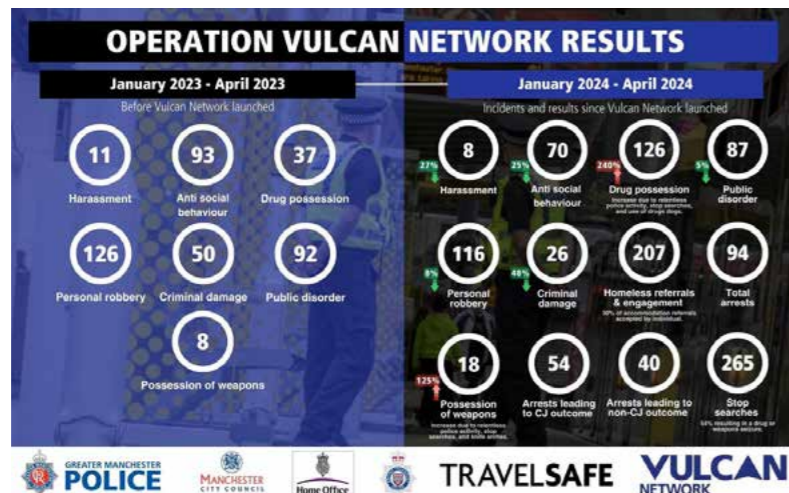
TRAVELSAFE

AVRO Transport (Dec 2023)



Operation Vulcan (Network)

In autumn 2022, GMP launched Operation Vulcan to clear the areas of Cheetham Hill and Strangeways of the counterfeit goods trade and associated organised crime. In 2023, the use of the programme methodology was expanded with new projects in Piccadilly, Trafford, Bolton, Stockport and on the Transport Network. Vulcan (Network) initially focussed activity on Piccadilly Station using established TSP governance to leverage support from partners. Issues successfully tackled to date include homelessness, retail crime and immigration. Operations have been so successful that the tactics are now also being deployed to Victoria Station.



Superintendent Gareth Parkin said: "This was an important two-day Operation AVRO for us as we once again rolled out our resources across Greater Manchester".

"We often refer to our network system as the '11th district', so having an active presence working alongside our partners from TravelSafe, GMCA, TfGM and Beryl Bikes was a priority for us".

The Deputy Mayor also visited multiple locations throughout the day.

A subsequent Operation AVRO (Transport) was delivered in December to provide reassurance into the darker nights period.

Safer travel

Almost 10,000 people have been killed or suffered life-changing injuries on Greater Manchester's roads in the last 10 years.

It's not okay that people from our most deprived communities are more likely to be killed or seriously injured on our roads, nor that younger and older people are more likely to be killed or seriously injured as vulnerable road users.

The Deputy Mayor and other partners such as GMP, GMFRS and TfGM work together to make our roads safer and encourage use of public transport.

Community Speedwatch

The Community Speedwatch Scheme has been launched in Stockport and there are plans for this to be rolled out to all districts.

The scheme is investing in community-based interventions on road safety that can help local areas to challenge driver behaviour that may be dangerous to road users.

Residents use a speeding device and record the registration plate, make and model of the speeding vehicle in question. The collated information will then be passed onto GMP where a 'warning letter' is sent to the registered owner of the vehicle, requesting them to keep their speed down. This approach has helped reduce speeding at hotspot sites across the country. We want the same impact from our schemes and will continue to support the roll out across the city-region.

Vision Zero

The Vision Zero Strategy focuses on eliminating all traffic fatalities and life-changing injuries, while increasing safe, healthy and equitable mobility for all. Vision Zero will save lives and help re-target resources being spent on responding to road traffic collisions and incidents towards

preventing crime and investing in local priorities in our communities.

There was a reduction in numbers killed or seriously injured on roads from 851 in 2022 to 805 in 2023.

Further information on the Vision Zero Strategy and draft Action Plan can be found on the GMCA [website](#).



Safe Drive Stay Alive

Being involved in a road traffic collision is one of the biggest risks for young people, with 17 to 25-year-olds continuing to be disproportionately represented in the casualty statistics of those killed or seriously injured on the roads.

Inexperience means that young people are at particular risk and have less ability to spot hazards, as well as being more likely to take risks such as overtaking or speeding.

Between 2021 and 2023, there have been 509 road casualties (car/van occupants) killed or seriously injured of which 31 were fatalities of 17-25-year-olds in Greater Manchester.

Safe Drive Stay Alive held its tenth year of delivery as emergency services from across the city-region, alongside families that have lost their loved ones, join together to save lives and reduce the number of young people involved in road traffic collisions.

Safe Drive Stay Alive is an excellent long running multi-agency production that contains clear messages for young people

about the consequences of not taking driving seriously. The messages are vividly brought to life by 999 workers and the families of young people who have tragically been injured or killed. The production is hard-hitting and moving, and it has a very significant impact on the young people in the audience.

[Click to visit](#) *Safe Drive Stay Alive – 10 years of road education* | GM Police article.



[Click to visit](#) *'My world ended that day' - families share heartbreaking reality of road crashes for Road Safety Week* - GM Fire Rescue Service article.

This year the presentation was seen by more than **8,000 sixth form and college students**, with more than **50,000 students across Greater Manchester** having seen the performance since its inception 10 years ago.

Safer Streets Fund – Rounds Four and Five

The Home Office provide funding for the delivery of schemes of work that are designed to reduce incidences of neighbourhood crime (burglary, theft from a person, car crime etc.), VAWG and improve perceptions of safety.

The Deputy Mayor's team were successful in securing a total of over £1m funding in Round Four and Round Five combined.

Round Four (£551,931 total)

Manchester - £198,840 for 2023/24

Stockport - £107,124 for 2023/24

Wigan - £245,967 for 2023/24

Round Five (£463,182 total)

Bolton - £129,803 for 2023/24

Bury - £158,379 for 2023/24

Manchester - £175,000 for 2023/24

This additional money was used to provide funding to local authorities and CSPs to help tackle neighbourhood crime and/or night-time economy challenges within their borough. The funding proposals are based on robust problem-solving approaches to ensure that funding is targeted at known areas of high demand and on interventions that work.

Programmes of work include improved access and surfacing along the Fallowfield Loop, installation of CCTV and fencing, working with young people and increased security for known ASB and crime hotspots.

Village Angels and Safe Haven

The LGBT Foundation is commissioned by the Deputy Mayor to provide a Night-Time Economy Welfare Scheme in Manchester's Gay Village area on Friday and Saturday evenings. The scheme, working alongside emergency services to reduce unnecessary demand, is designed to provide support to vulnerable people who may need help whilst on a night out.

The scheme ensures that there is a trusted presence within the Village area, which helps

people feel safer. The scheme also works to support local priorities such as Manchester's Night-Time Safety Charter and to reduce incidents of crime.

This is a long-standing programme providing reassurance to people who visit the Gay Village and ensuring that it remains a safe and enjoyable location within Manchester's night-time economy.



Throughout the year the Village Safe Haven staff have:

- Talked to **20,915 people** to promote safer behaviour.
- Supported **512 extremely vulnerable people** who would otherwise be unable to get themselves home safely.
- Attended **101 GMP briefing sessions**.
- **1,200 volunteer hours** have been given to the programme by at least **30 volunteers**.
- **99 shift leads** have been recruited and managed by LGBT Foundation to run the Village Safe Haven shifts.
- **12 volunteer training sessions** have taken place.

GMP Sergeant Paul O'Donnell said: "The GMP City Centre Neighbourhood team recognise and value the work that the Village Angels provide especially within the night-time economy (NTE)."

"The Village Angels provide a dedicated team of volunteers who support GMP's NTE operation by providing additional resources with a skillset that focuses on safeguarding by identifying those that are in a position of vulnerability and reducing the risk of harm to that person. The support from the Village Angels allows officers to focus more on frontline duties and increase the number of police patrols available to meet the high demand of a busy city centre."



Tackling retail crime

In 2023, the Retail Crime Delivery Plan was refreshed, building on the work undertaken over the first 18 months to ensure that we remain in a strong position to support retailers, their staff and customers and deliver across the four priority areas:

- **Develop a problem-solving partnership with retail businesses and representative bodies** to tackle repeat locations and prolific offenders. Identify and share examples of best practice across Greater Manchester and other force areas.
- **Improve retail crime intelligence and information exchange**, with a particular focus on developing GMP's understanding of risk, harm and threat to the retail community, including serious and organised crime.
- **Improve GMP's response to retail crime**, including crime reporting, incident attendance and standards of investigation.
- **Prioritise prevention** – assisting retail businesses to protect themselves from crime and increasing police visibility and engagement across the retail sector.

Nationally, there are over 860 incidents of violence or abuse against retail staff per

day and 8m incidents of theft per year. Only 7% of violent or abusive incidents lead to a prosecution and 56% of retailers rate the police response as 'fair'. The losses from customer theft have risen to £955m and when the cost of prevention is included, the total cost of retail crime to retailers is now estimated at £1.76 billion per year.

Between October 2023 and March 2024, GMP saw a 13% decrease in the number of crimes recorded for shoplifting, 1,813 to 1,580.

The Greater Manchester Retail Crime Delivery Plan has looked to proactively tackle this issue and to increase awareness and confidence with the retail sector.

New retail crime prevention material and toolkits have been produced and shared and GMP has designated a Retail Crime Single Point of Contact (SPOC) on each district to improve the relationship between retailers and local neighbourhood policing teams.

Case study: Safer Business Action Day

In October 2023, the Deputy Mayor, along with local partners, took part in a Safer Business Action Day at the Trafford Centre. The multi-agency approach formed part of a wider week of proactive activities designed to stamp out business-related crime in our communities.

Police officers joined mall security for patrols and spoke to shopworkers and managers, to discuss everything from how they respond to crime to the preventative measures they have in place.

The Deputy Mayor also visited a stall for Greater Manchester Victims' Services, a service which provides useful information and practical advice for victims and survivors of crime, and their families.

Throughout the week, officers encouraged people to #ShopKind and promote positive behaviour in shops,

including raising awareness about the violence that shopworkers can face on a regular basis.

Deputy Mayor Kate Green said:

"Retail crime is an issue that creates fear and misery for hardworking individuals who are doing a vital job to support their families and our communities. This will not be tolerated, and we will continue to work in partnership with our business community to find solutions together."



Section 3 Investing in communities

The Police and Crime Plan recognises that working together with victims, communities and partnerships is a crucial priority. In 2023/24 the Deputy Mayor devolved almost £10m to CSPs, to provide and enhance services and develop programmes and initiatives to tackle crime and disorder.

The Deputy Mayor continues to ring-fence over £1.1m of funding for communities and voluntary sector organisations to enable them to stand together in tackling the crime and incidents that affect them. The following sections provide an outline of how, in each local authority area, the CSPs are working together, using the funding that is provided by the Deputy Mayor, to invest in their communities, shaping and delivering initiatives and projects to improve community safety.

CSPs are statutory partnerships located in each of the districts and made up of representatives from the local authority, GMP, GMFRS, Probation, health, youth justice, housing providers, and representatives from the VCFSE sector.

Partners work together to reduce crime, tackle ASB, and make their borough a safer place to live, study, work, and visit. They undertake an assessment of crime and ASB across the borough which helps to inform their priorities. Each CSP's overarching priorities are aligned with those of our Police and Crime Plan.





**Be Safe
Bolton Strategic
Partnership**

Bolton

Bolton's Community Safety Partnership (CSP) works together to reduce crime, tackle antisocial behaviour, and make the borough a safer place to live, study, work and visit. It is a statutory partnership made up of representatives from the Local Authority, Greater Manchester Police, Greater Manchester Fire & Rescue Service, Probation, Health, Youth Justice, Housing Providers, and representatives from the VCFSE sector.

Bolton's Community Safety Partnership undertakes an assessment of crime and antisocial behaviour across the borough which helps to inform the priorities. Bolton's CSP overarching priorities are aligned with those of the Greater Manchester Police and Crime Plan, with action plans developed for key workstreams. Priorities for the next 3 years are:

1. Keep People Safe.
2. Reduce Harm and Offending.
3. Strengthen Communities and Places.

Over the last 12 months Bolton's Community Safety Partnership has made the following progress with regards to the plan:

Town Centre

The Town Centre Strategic Partnership Group was established to deliver a cohesive approach to problem-solving using tools available to get the best results and reduce demand. The group focuses on key areas across the Town Centre that have the biggest impact including begging, ASB, retail crime and VAWG linked to the nighttime economy.

Safer Streets (SSFR5)

The CSP successfully applied for the Safer Streets fund for interventions within the Town Centre. These include:

- Policing Interventions focussing on areas of vulnerability for VAWG.
- Community Engagement and Reassurance Officers to provide a high visible daytime uniformed public guardianship initiative.
- Travel Ambassadors to control taxi queues preventing disorder.
- Protect vulnerable people and ensure their safety.
- Observe any criminal activity including street crime to support GMP and CCTV operators.
- Street Based Youth Outreach to sign post young people into diversionary activities preventing ASB.
- Safe Haven working closely with key agencies every weekend to provide a mobile place for people that find themselves in potentially vulnerable situations.
- Training and Marketing Strategy developing campaigns and schemes for the NTE and enhanced target hardening to extend CCTV monitoring hours.

Plain clothed trained officers worked alongside uniformed officers and CCTV staff targeting vulnerable locations/individuals and potential offenders.

Outcomes included:

- **53** people arrested.
- **92** stop searches.
- **13** separate drugs/weapons seizures.
- **74** visits to Licensed Premises.
- **76** VAWG interventions.
- **62** intelligence submissions.
- Dealt with **155** reported incidents from public.

Serious Violence

Bolton's Violence Prevention Strategy (2024-27) was launched in March 2024. Drawing on the findings and recommendations of the Strategic Needs Assessment 2023 it sets out Bolton's approach to prevent and reduce serious violent crime over the next three years. Three priority work areas have been identified for focus: 1. Places & Spaces. 2. Youth Violence. 3. Gender-based Violence (Domestic Abuse and Stalking & Harassment). Existing partnership

arrangements are being used where possible to ensure clear alignment with existing work streams and a performance framework is being developed which will guide progress against each of the strategic priorities.

£150,000 was awarded to Bolton by the GM Violence Reduction Unit (VRU). The spending plan aligns to both local priorities and those identified through the GM Greater Than Violence Strategy, and includes targeted assertive mentoring involving one-to-one, group and family work to support youths at risk of serious youth violence, ASB and crime to prevent escalation into more serious offending. Summer Suppression Programme in hot spot areas to deliver youth diversion intervention work. The Prevention, Intervention, Education and Diversion (PIED) Project to provide preventative support for 'invisible' children at risk of escalating offending, and schools based targeted support providing much needed joined-up support for schools around safeguarding concerns.



Case study: **Using sport to enhance positive outcomes for young people in the context of serious youth violence (YEF toolkit – High Impact)**

Following the success of the 2022 programme, the CSP commissioned StreetGames to co-ordinate and deliver Bolton's summer violence prevention programme (2023). A number of 'hot spot' areas were identified through the Greater Manchester Serious Youth Violence Reduction dashboard and the Greater Manchester Community Sport Analysis Tool (CSAT Dashboard 2023) where both deprivation and incidents of violent crime were elevated.

Through the delivery of a range of community sport and physical activities in target 'hotspots' where young people of highest need were at risk of being involved in violence related incidents, the project aimed to contribute to a reduction in, and suppression of, serious youth violence across the borough. The summer period (21st July – 3rd September) saw 295 vulnerable young people engaged in a wide range of sport and physical activity in their local community. There were 923 visits or attendances at sessions, and

over 348 hours of provision, through a total of 138 sessions. A dynamic, short video (1 minute) was produced which highlights the range of activities, venues, providers and age range of the young people who have been the beneficiaries of the funding: [Beneficiaries video](#).

A video (7-8 mins) was also produced to capture the 'youth voice' in what the funding, sport and sport plus activities have meant to those involved over the summer period: [Youth Voice video](#).

Here are some comments made by the young people who benefitted from the project:

Youth Voice:

Young Person 1 [about Elite Boxing sessions]

"Before I came to Elite I was a bit like a naughty kid, I used to mess around at school, and I used to get in trouble all the time outside of school. I used to be rude to my parents and my family but then I came here and I've been a bit more chilled, like a lot more chilled. I'm not really rude to my parents anymore. We have three coaches, John, my Uncle Scott and Alex. They're all good men, they just help me a lot more than normal people do, so if I was like walking in the street and I seen him I could say hi to him. It doesn't feel like coaches, it feels like family".



Young Person 2 [about Bolton Lads & Girls club sessions]

"I get to go to the sports hall, play and make new friends and play table tennis and table football. And it gets my mind out from the world, and I go into like football, tennis but I don't know what's going on around me when I play. I don't feel safe [where he lives] ... yeah it feels safe here cause there's a lot of staff that in-case something happens they can help. And they're always around, walking around making sure people are alright".



Knife Angel

As part of the ongoing tour, Bolton:

- Hosted the Knife Angel during November 2023 supported by a programme of awareness raising activities that included an opening ceremony with a poem recital and dove release.
- An education production by Perception Theatre called 'CUT' that was performed to over 800 young people that centred around knife crime and youth violence to highlight the repercussions of carrying a knife.
- GMP delivered the 'Let's End the Hurt' campaign in schools and engaged the public through Bolton FM radio.
- Bolton Wanderers shared and publicised information with supporters and via the big screen on matchday, and there was various youth engagement undertaken by the youth outreach team, youth justice team and community groups. The activity was supported by an extensive engagement and marketing plan. Click [here](#) to watch the video.

A funding programme, managed by Bolton CVS was launched and grants of up to £500 were made available for the VCSE to visit the Knife Angel and develop a piece of work using the theme: Violence and Aggression. A total of £10,458.72 was awarded to 22 Community Groups.





Case Study: New Bury Boxing

We used the funding to visit the Knife Angel sculpture in Bolton Town Centre, to fund an art and poem workshop to create artworks related to the visit.

Our goal for the project was to raise awareness about knife crime and its impact on the community and to encourage participants to reflect on the issue and its consequences. Feedback from the group was positive. The project raised awareness and generated thoughtful discussions about knife crime. The visit to the Knife Angel triggered emotional responses and highlighted the real-life impact of knife crime for some of the participants. Overall, the project successfully engaged young people through a combination of informative and creative activities; it sparked meaningful conversations and highlighted the importance of continued community efforts to address the issue of knife crime.

Prevent

With the release of the new Prevent Duty and Channel Duty guidance, which came into force in December 2023, Bolton revised its Prevent Partnership Plan and strengthened its local partnership. As the cluster arrangement with Bury and Salford has come to an end, Bolton is now implementing its own new communication and engagement plan and a new training plan. It is also implementing a new risk assessment framework, to gain a better understanding of local risk and how best to reduce permissive environments.

To date, 420 people including safeguarding leads, the community and voluntary sector and students attending 6th form college benefitted from Prevent training. In addition, we have delivered a series of briefing sessions to a range of organisations including Bolton CVS, Bolton Deaf Society, housing providers, organisations offering support to 'new arrivals to Bolton' schools and out of school provision. Further sessions with stakeholders and partners are scheduled as part of our 'Communication and Engagement Plan.

Anti Social Behaviour / Partnership Prevention Hub

We continue to support Prevention Hub which is a multi-agency arrangement led by GMP to address repeating issues around crime, anti-social behaviour and disorder through a problem-solving model. This year local district-based partnership arrangements were introduced that bring together the local police neighbourhood team, community safety and other partners to apply a problem solving approach to issues that arise at the neighbourhood level and escalate this further to the Prevention Hub if required. These new structures reduce pressure on the Prevention Hub whilst also further strengthening local partnership arrangements.

Case Study: The Victims' Champion

Bolton Council and its partner agencies believe in putting the victim first when dealing with antisocial behaviour. In order to provide extra support to those who are most vulnerable and are deliberately targeted because of their vulnerability, Bolton Council operates an Antisocial Behaviour Vulnerable Victims Service.

The service receives referrals from partner agencies such as Greater Manchester Police and housing providers. The Victims' Champion aims to be the contact between the victim and the various agencies involved in their case, offering a single point of contact for the victim. They are the voice of the victim and advocate for

their needs. The Victims' Champion will coordinate local services, organise multi-agency meetings, including ASBRACs where there is a high risk of harm, raise awareness of vulnerability within a case and bring in additional support agencies as required. In 2022/2023 104 victims received support through this service.

Domestic Abuse

In accordance with the Domestic Abuse Act 2021, Bolton CSP has produced a Domestic Abuse Safe Accommodation Strategy and started the implementation of this strategy. A new commissioning model has been implemented and a refreshed and an expanded approach to providing safe accommodation for victims of domestic abuse is being commissioned. This approach will consist of a refuge provision, temporary accommodation, and significantly expanded support for people in their own homes. Bolton continues to benefit from the whole system review conducted by Safe Lives and the relationship that has been consequently developed. Bolton has also been chosen as one of three locations to deliver the Echo Project in partnership with Safe Lives which seeks to ensure that the authentic voice of

those with lived DA experience influences decision making and shaping DAV service provisions. The addition of the Echo Project and the new Safe Accommodation provision will form a core aspect of the continuous development of the holistic approach Bolton has embarked on.

Hate Crime

Bolton actively participated in Hate Crime Week of Action. Grants were administered to local community groups to:

- Improve people's understanding of what Hate Crime is and why it is important to report it.
- Improve people's confidence to report Hate Crime.
- Increase awareness of the different ways you can report Hate Crime, including the use of third-party reporting centres.

Projects funded as follows:

Name of Group	Summary of Project
Flowhesion Foundation	'No time for hate crime!' - 3 blocks of 8-hour workshops delivered to a total of 45 men and women from the South-Asian, Arab and Somali background in Crompton ward including a visit to a Hate Crime reporting centre.
Harmony Youth Project	Combatting Hate, Fostering Harmony - To unite Bolton against hate crimes through a multi-faceted approach, through education and awareness.
Krimz Girls Youth CiC	Hate Crime Awareness workshops, Feb 2024 - Audience targeted workshops on Hate Crime.
Response Bolton	Combating Hate Together - A 3-day awareness event, nurturing dialogue and inclusivity to unite the community against hate.
The Sunnyside Club	Educate Against Islamophobia in Bolton - The Groundwork - During GM Hate Crime Awareness Week and until October we will deliver educational sessions on Islamophobia with Schools, Community Groups and others in Bolton.
Art for You CIC	United Creative Communities - Creative sessions with communities: exploring enticing materials to make individual Hate Crime Awareness art works.
Hive Artist CIC	Working Together to Stop Hate Crime - Raise awareness of hate crime, support victims to recognise and report it and use the arts to promote community cohesion.
UK Funding Futures CIC	Fighting Hate Crime whilst Funding Futures - We will create 50 hate crime reduction champions selected from disadvantaged 16-24 year-olds across the borough of Bolton.

We participate annually at Bolton Pride and are currently in the process of refreshing third party reporting centre training.

Case Study: **Harmony Youth Project**

Harmony Youth Project were awarded funding to deliver a project called 'Combating Hate, Fostering Harmony'. The aim of the project is to unite Bolton against hate crimes through a multi-faceted approach using education to raise awareness. The primary beneficiaries are victims of hate crimes, educators, young individuals, and the general populace interested in fostering a more inclusive environment. The project includes creating a short educational film, educational sessions, an art exhibition, radio discussions, and vibrant social media campaigns.



VCSE Funding

The Deputy Mayor's investment into the voluntary, community, faith and social enterprise (VCFSE) sector has been channelled via Bolton Fund. It brings together funding from Bolton Council, NHS Bolton Clinical Commissioning Group, Bolton at Home and Bolton CVS to fund the priorities of Bolton's Vision 2030. The priority areas are informed through Bolton's Joint Strategic Needs Assessment (JSNA), co-designed with communities and community intelligence.

Projects funded as follows:

Believe Achieve CIC	Promoting community safety and cohesion through workshops, early intervention and educational training programs for a safer and stronger community.
Bolton Deaf Society	We will develop deaf understanding of financial scams, self-help resources around personal security/reporting, and capacity for self-advocacy/system change.
Bolton Lads and Girls Club	Expanding our current Sport Plus offer for young people at risk of engaging with criminal activity (sports/mentoring/support).
Elite Community Hub C.I.C.	A 12 week program to help young people who have or are at risk of offending using boxing to engage them.
Endeavour (Paws for Kids)	Community domestic abuse support and advocacy for people aged 55 and over.
Flowhesion Foundation	Trained 15 non-english speaking women as 'no to street loans! champions', offer bilingual caseworker and counselling support to victims.
Fortalice Ltd	Time to Recover provides much needed community based one-to-one and groupwork sessions for domestic abuse victims.
New Bury Boxing Club	A combined approach to help breakdown barriers and help young people feel safer in their community.
RockIt Bolton	Rock It aims to empower and mentor Bolton's youth through music, fostering safe, strong, and cohesive communities.
Round4Round	Promote the well-being of children by getting them involved in sports with a view to reducing violence and anti-social behaviour.
Urban Outreach Bolton	Our project offers support, information and guidance to women involved in sex work.
WAVE Adventure	Outdoor leadership project offering positive opportunities to young people, preventing and reducing offending and exploitation.

Priorities for 2024/25

- **Water Safety Partnership.**
- **Enhancing support to neighbourhood watch.**
- **Strengthening the Reducing Reoffending Board and action plan.**



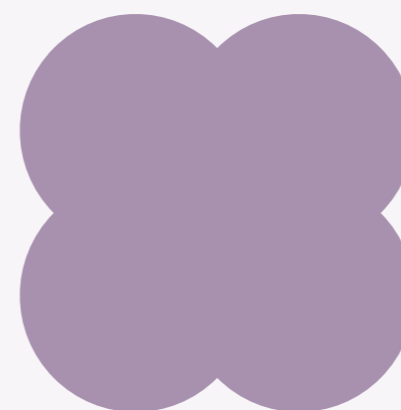
Bury

Bury's CSP oversees the planning and delivery of interventions designed to improve community safety in the Borough. These programmes specifically respond to the CSP's priorities, selected based on the most acute community safety issues reported through data from across the partnership.

Recognising that safe communities are a requisite for economic and social wellbeing, the priorities also tie into the broader aims of Team Bury's "LET'S Do It!" strategy and approach – focusing on working with (not doing to) local neighbourhoods and communities, in enterprising and innovative ways, to further develop partnership approaches between public services and communities, building on the strengths of our communities:

- 1** Reducing drug and alcohol-related harm.
- 2** Supporting victims and tackling the cause of domestic abuse.
- 3** Strengthening community cohesion.
- 4** Creating and maintaining safe spaces.
- 5** Tackling crime and ASB.
- 6** Reducing reoffending.

Supported by the Deputy Mayor's funding, a snapshot of some of the work is included on the next page:



Case study: Reducing drug and alcohol-related harm and reoffending – The Gateway Project

Recognising the high relapse and reoffending rates among individuals released from custody, The Gateway Project was commissioned by the CSP and public health to break the cycle of substance misuse and criminality by improving housing and provision of support on release. The project works with partner agencies to ensure the most complex offenders receive assistance around managing their offending behaviour/ substance use and making positive lifestyle changes within the community.

All clients have a named key worker who will meet with them regularly to identify work towards their goals. Clients receive support with a range of issues such as budgeting, claiming benefits, rebuilding relationships, and improving parenting skills; as well as putting them in touch with more specialist services.

- 75% of participants have reduced their substance usage and reported that this has improved their quality of life.
- 70% have accessed training or volunteering opportunities.
- 50% have accessed peer mentoring opportunities, and only three have returned to custody.

Supporting victims and tackling the causes of domestic abuse

Funded by the Deputy Mayor, SafeNet, the Bury Independent Domestic Violence Advocate (IDVA) service's primary goal is to address the safety of complex high-risk victims of domestic abuse to keep them and their children safe. This service sets out to reduce risk of high-risk victims of domestic abuse, covering physical, sexual harassment, stalking and jealous behaviour; increase victims' confidence in domestic abuse support services in their area, and increase victims' feelings of safety in their community.

Over the past 12 months, SafeNet IDVAs have supported 432 households and have

contributed to a focus on women and girls' safety including:

- Promotional and awareness campaigns supporting Bury Council's successful White Ribbon accreditation.
- Decision tree and pathway planning workshops to support the embedding of the Family Safeguarding Model in Bury.
- Local delivery against the Greater Manchester Gender-Based Violence Strategy including a focus on the local night-time economy through the introduction of a Women's Safety Charter and building on successful local Purple Flag reaccreditation.

Strengthening community cohesion: Programmes within the VCFSE Sector

The Sophie Lancaster Foundation has delivered a train-the-trainer course in Bury to train leaders of community groups and teachers in S.O.P.H.I.E. workshops – a vibrant and effective resource which promotes respect for others and changes attitudes to difference. The training has a strong history of combatting hostility and prejudice. Moreover, the course provides ongoing support for participants, empowering them by providing reusable, tested and effective resources to deliver the workshops.

In Bury, a youth-led grants programme supported young people aged 13 to 25 to apply for up to £500 to develop and deliver their ideas to raise awareness and prevent hate crime. The initial pitches saw two successful projects funded, including Elton High School, where young people wanted to build on work within the school for LGBT awareness to ensure an equal emphasis

on other protected characteristics and to support fellow students to become hate crime ambassadors. A further project allowed young people to engage with their peers and policy makers through theatre as part of Hate Crime Awareness Week in February.

Bury CSP has played an active role in promoting community cohesion in light of the escalated conflict in the Middle East, through partnership activity under Operation Wildflower, including with our colleagues in Bury and Manchester, and locally with faith and community leads.



Creating and maintaining safe spaces: Water safety film project

Bury CSP have worked together with Bury College students to co-produce an educational video on water safety, which was filmed, edited, and designed by the students.

The project adapted existing content from GMFRS using local students and filming locations, with the aim of reaching young audiences with important messages about water safety in the summer months. The film is being delivered in assemblies across secondary schools in the borough by students in those schools.



Tackling crime and ASB: Youth-related interventions

A mixture of youth activity has taken place focussing on prevention and early intervention. This has included a one-to-one mentoring programme for 31 primary and 55 secondary-aged young people, detached youth workers, locally based universal youth clubs, collaborative partnership outreach, and training for parents, teachers, and professionals.

Particularly impactful have been the detached youth work teams working with colleagues from TfGM, GMP and the local VCFSE sector colleagues to respond to ASB hotspot areas. More recently, we have been able to boost this provision following a successful Safer Streets funding allocation, which has meant we have been able to dedicate capacity and public guardianship on the transport network.

As a broader support for parents and partners, we have distributed 1,000 booklets with information around the impacts of knife crime. Sessions have been offered to parents with their children accessing a sporting activity, which also included 'voice of the child' work to identify further need in designing approaches to engagement and education. 67 professionals have also been offered a variety of training programmes to understand young people's needs so that negative behaviour can be addressed through finding the root cause as opposed to responding to the action.

Future work

Strong partnership work between agencies and local community networks has enabled Bury to make the most of the Deputy Mayor's funding by maximising opportunities to make Bury a safe place to live, work, study in and visit.

Over the year ahead, Bury CSP will be co-producing an updated Community Safety Strategy, based on the Serious Violence Duty Strategic Needs Assessment, community insight and connectivity to local opportunities as part of Bury's public service reform approach.

In the meantime, the focus will remain on the existing priorities in the context of emerging online safety considerations; updates nationally to the Contest landscape; a refresh of the local Health Needs Assessment and roll out of the Serious Violence Delivery Plan.



Manchester

Manchester's CSP is a strong and well-established partnership that is well supported by a broad range of partners from public, private, community and voluntary sectors.

The CSP Board is responsible for developing and implementing crime and ASB reduction strategies for Manchester. The current Community Safety Strategy 2022-25 contains five priorities, identified following extensive consultation:

- 1 Tackling neighbourhood crime and ASB.
- 2 Keeping children and young people safe.
- 3 Tackling serious harm and violence.
- 4 Tackling drug and alcohol driven crime.
- 5 Protecting communities through changing offender behaviour.

Several common themes run through the five priorities, including improving communication and data collection, tackling disproportionality, and working with communities to co-design services. Each of the five priorities is overseen by two priority leads, responsible for developing plans, commissioning analysis and activity, allocating funding, monitoring performance, and working with other priority leads on cross-cutting areas of work.

The funding that is provided by the Deputy Mayor is overseen by the CSP and examples of some of the work that has been done include:

Tackling neighbourhood crime and ASB

The Deputy Mayor's funding was used to support the delivery of the multi-agency Street Engagement Hub, addressing the underlying causes of begging through a person-centred approach. The Hub provides practical support and advice to people with complex needs who are often rough sleeping. This includes accommodation, substance use, health, and money. The Hub was first piloted in November and December 2019 to address begging, a serious concern in the city centre.



Case study: Mustard Tree Street Engagement Hub

During 2023/24, 734 individuals attended the Street Engagement Hub based at the Mustard Tree. This involved 1,542 interventions including 173 offers of accommodation.

Other areas of support included:

- 80 attendees either made a claim for benefits or had benefits reinstated with help from on-site DWP officers.
- 30 attendees signed up with the Big Issue North to sell the Big Issue as an alternative to begging.

- 102 outdoor sessions took place across Manchester from the CSP vehicle in response to intelligence concerning ASB, begging, and rough sleeping.

Improving safety and providing support for people at night

Based at the Great Northern, St. John Ambulance (SJA) run a weekend welfare unit for people requiring first aid and other health related interventions, or support in finding their way home or their friends.

97 people
accessed the
SJA Welfare
Unit, based in the
Great Northern.

42
returned to
their activity,
and 14 went
home.

60 visits
involved clinical
interventions and 37
non-clinical
interventions.

Presenting complaints included injury, intoxication from alcohol/drugs, and chest pains, with people also presenting for mental health and breathing difficulties.

29 people
were taken to A&E either by SJA
or the Ambulance Service.

Other interventions included emotional support, providing a safe space, and giving directions.

Keeping children and young people safe

Manchester Youth Justice commissioned restorative practitioners from Remedi to work with children and young people on the periphery of the criminal justice system to reduce criminalisation, crime, ASB, and violence. Young people are encouraged to reflect on different perspectives and equipped with tools to make better choices, dealing with situations of conflict restoratively rather than violently or

aggressively, achieving positive outcomes for themselves and others.

Practitioners and young people focus on underlying concerns and strengths, tailoring interventions around needs. These interventions include effective communication; victim impact; a knife crime programme; empathic thinking; and conflict resolution. Remedi also provided support around behaviour, reducing behaviour sanctions, and assisting with maintaining school attendance.

167 referrals were made to Remedi from across Manchester with **111 children** and young people completing **970 sessions**, an attendance rate of **96%**.

When asked if they would think/act differently, one child said: "Yes, because I don't want to get in trouble again, so, I'd rather know about what ticks people off and what doesn't".

A parent said: "There's been a really positive change. He started listening more. His attitude has gotten better and his friendship group have gotten better, he doesn't stay on the streets as much."

Reducing serious harm and violence

The RADEQUAL Campaign aims to unite Mancunians across the city to tackle prejudice, hate, and extremism. During 2023/24, five organisations were funded to challenge, connect, and champion activities and outcomes that built community resilience to hateful extremism:

- **OddArts** – delivered a series of interactive theatre and art workshops in primary, secondary and further education settings exploring and addressing men's prejudice and VAWG. These workshops addressed several rising concerns and provided young men with a platform to explore and challenge stereotypes, developing resilience and an awareness of others.

- **The Common Sense Network** – delivered workshops that engaged 50 University of Manchester students in workshops that inspired discussions on often difficult and challenging topics in relation to radicalisation, identity, exploitation, extremism, critical thinking, and building individual resilience.

- **M13 Youth** – delivered detached youth work sessions, and creative opportunities that allowed young people to explore themes around hateful extremism, stereotypes, and repercussions on society, helping them understand how divisions are created and how they can be challenged.

- **The Peace Foundation** delivered a two-day workshop for 30 women representing Muslim communities. Following this, the women worked with the workshop facilitators to identify groups both in their communities and workplaces to deliver sessions on Islamophobia.

- **The Women's Chai Project** offered safeguarding workshops to just under 140 Black, Asian, and minority and Muslim women exploring a range of safeguarding themes that would bring about awareness and strengthen community resilience and develop networks of support.



Tackling drug and alcohol related crime

To improve access to drug treatment services, a worker from Change Grow Live (CGL) – Manchester’s drug and alcohol treatment service, has been working with partners to:

- Develop, strengthen, and streamline pathways into treatment.
- Improve communication and sharing of information between agencies.
- Ensure timely support for residents to reduce the crime impact of drug and alcohol misuse on communities.

CGL integrate their approach with other teams and services that are working with

vulnerable people in the city. This includes improving awareness of what CGL can offer as well as training to other professionals to improve their knowledge of alcohol/drug awareness; overdose and naloxone use; and harm reduction.

Other groups, teams and services that they have worked with are:

- Street Engagement Hub.
- GMP.
- Council’s ASB team.
- Housing providers.
- Community venues to establish satellite services – improving accessibility.

In 2023/24, CGL attended **98 Multi-Agency Prevention and Support (MAPS)** meetings across Manchester where **140 individuals** were discussed.

16 referrals into MAPS were made by CGL with **12 CGL service users** successfully closed to the MAPS.

Case Study: Women’s Homelessness Outreach Worker

The CSP fund a Women’s Homelessness Outreach Worker employed by Manchester Action on Street Health (MASH).

Claire attended the Street Engagement Hub and reported being a victim of domestic violence. Claire shared that she had been sleeping rough because of domestic abuse and was concerned for her safety, asking for help to access services. Claire was alcohol dependent and wanted support from the substance misuse social work team to address this. However, she had no phone or address as a means of contact. MASH supported Claire to reconnect with her social worker, domestic abuse services and the Rough Sleepers Team. This resulted in her being allocated accommodation and transport to the accommodation.

MASH supported Claire to give her the best possible chance of successfully maintaining the accommodation. They also gave her a phone so she could contact and be contacted by MASH and other agencies.

From being homeless and uncontactable by support services, Claire now has somewhere safe to stay and to break away from her abusive partner. MASH continue to support her to create a plan to secure long-term accommodation. She can now contact her support network and will receive help moving forward from IDVA and social work services.

Priorities for 2024/25:

- Work with children and young people to improve our approach to keeping children safe.
- Improve our understanding and measurement of disproportionality in our systems and the impact of our work to address it.
- Continue our focus on prevention and early intervention to address crime including serious violence and domestic abuse.
- Embed trauma informed responses through our commissioned services and workforce training.





Oldham

The Community Safety Partnership

Oldham Community Safety Partnership is co-chaired by representatives from Oldham Council and Greater Manchester Police. For the majority of 23/24 the Chairs were Sayeed Osman, Deputy Chief Executive and Ch. Supt. Phil Hutchinson; however, towards the end of the fiscal year, due to senior leadership changes in both organisations, Emma Barton, Deputy Chief Executive and Ch. Supt. Estelle Mathieson took over the role of joint Chairs.

The CSP has met quarterly in accordance with the terms of reference; and continues to be well attended by a number of organisations from across the borough, alongside the Responsible Authorities. Members include representatives from the VCFSE, housing, YJS, education and the wider health economy. A number of extraordinary meetings have also been convened to discuss emerging and completed Domestic Homicide Reviews.

Priorities for 2023/24

The Priorities for the CSP for 23/24 have been in accordance with the existing Plan. These are:

- Misuse of drugs, alcohol, and other substances.
- Reducing reoffending.
- Neighbourhood working and problem-solving.
- Violence reduction.
- Preventing serious and organised crime.

All of the grant monies received from GMCA for 23/24, including the voluntary and

community sector grant have been focussed upon activities to meet the priorities. The VCS grant was again focussed upon work to support those affected by domestic abuse, with 5 VCS organisations delivering services as part of the Oldham Women's Network.

Mental Health Coach – TOG Mind working with Positive Steps (Youth Justice Service)

This project was re-commissioned in 23/24 as part of the CSPs commitment to trauma-informed working.

Rifat, the Mental Health Coach worked with 32 young people over the year (81% male and 19% female). Wellbeing Sessions were conducted once a week face to face, with online sessions also being offered for special circumstances. Sessions lasted between 30-45 minutes and were held at Positive Steps, education establishments, local community centres and libraries. Sessions lasted between 3-10 weeks depending on the support the young person required. Sessions were centred around the needs of the young person making sure that they felt comfortable and safe.

Through discussion and exploration of feelings, interventions were developed around anxiety and stress, low mood, mindfulness, grief and bereavement, motivation, anger management, emotional regulation, grounding techniques, resilience, confidence and self-esteem, communication skills, self-awareness, emotionally based school avoidance, sleep issues, friendship problems and adverse childhood experiences.

Case study: Wellbeing sessions

Young person was referred from the Turnaround Programme. They were involved in an attack with another young person at school that went viral via social media and the local press. They were usually a well-behaved child and school had praised them for being a good student. There were no problems with attendance, punctuality, grades and no complaints of bad behaviour had been made towards staff; however, the young person often found themselves involved in conflict specifically with female peers in school, suffered from low self-esteem as well as anger. The attack went viral on social media and the police became involved which led to the young person self-harming.

The young person engaged in wellbeing sessions once a week for 45 minutes at school for 8 weeks. Wellbeing sessions were focused on resilience building,

challenging negative thoughts, anger management, dealing with conflict and building a safety plan. During the sessions, the young person was involved in another incident where a video about a student at school was uploaded on social media without their consent. This led to parents and school staff becoming involved.

With Rifat's support, the young person was able to use the interventions to help them deal with the situation.

By the end of the sessions the young person was able to deal with conflict, had a more positive outlook and focused on positive friendships. They started to enjoy school, relationships with school staff improved and they felt they could approach staff members if they needed support. They were able to think more clearly, deal with problems better and felt more optimistic about the future.

Example feedback from young people

"Helped me to deal with my problems and anger."

"It was always there when I needed it which shows how much they would like to help me."

"Get the stress out of my head."

Example feedback from parents

"I have seen a real difference in my relationship with my son since Rifat has been involved."

"He talked about enjoying your sessions and being able to discuss past childhood experiences with you."

Specialist Young Person's Advocate – Early Break

This is a project which was recommissioned in 23/24 by the CSP.

Over the year there were 25 new referrals into the service.

Case study

Kayden was referred to Early Break in April 2023 from Early Help after a police referral. He was referred after being found in possession of money, being in possession of cannabis and one with a knife. He was at risk of criminal activity due to negative peer group and also at risk of permanent exclusion.

Kayden was happy to engage in support. Initial assessment identified that he did not smoke cannabis but had experimented in the past; he did however use nicotine vapes and struggled with sleep. Kayden recognised that he had a negative peer group but had known them from primary school and felt they were true friends. He didn't enjoy school and was challenging to teachers. He was verbally aggressive to Mum who struggled to impose any boundaries. He had little understanding of the impact of anti social behaviours. Weekly appointments were offered and Kayden engaged in this.

Working with Early Help, a number of interventions were delivered with Kayden being offered regular appointments. There was planned support to consider Kayden's environment and impact on behaviours and to support their overall emotional well-being.

Specific sessions focussed on 'Stressed Out Brain' interventions, the impact of ACEs and their effect on emotional health, SMART goal setting, sleep patterns, education on cannabis and links to criminality, mindfulness calming techniques, education on healthy relationships including peers, effect of

behaviours on others, types of stress. In addition, there was parallel multi-agency working to improve outcomes for Kayden and the family.

Kayden continues to be cannabis free. He is much more able to recognise stress and to implement calming techniques. There has been no criminal activity or concerns reported since the referral. He moved away from his peer group with a much better understanding on the impact the peer group was having on him. His sleep patterns have improved with more respect shown to other family members. Early Help closed the case due to improved relationships at home. Mainstream school has continued to be a challenge for him and alternative provision has been considered.

In addition to the direct work with young people, as part of the commission Early Break have delivered the 'Stressed Out Brain' training to 100 professionals from across a variety of services, including Health Visitors, Oldham Youth Service, Oldham Youth Justice Service, Family Connect, Oldham College, Hollinwood Academy School Nurses and Royal Oldham Hospital A&E and Paediatric Teams.

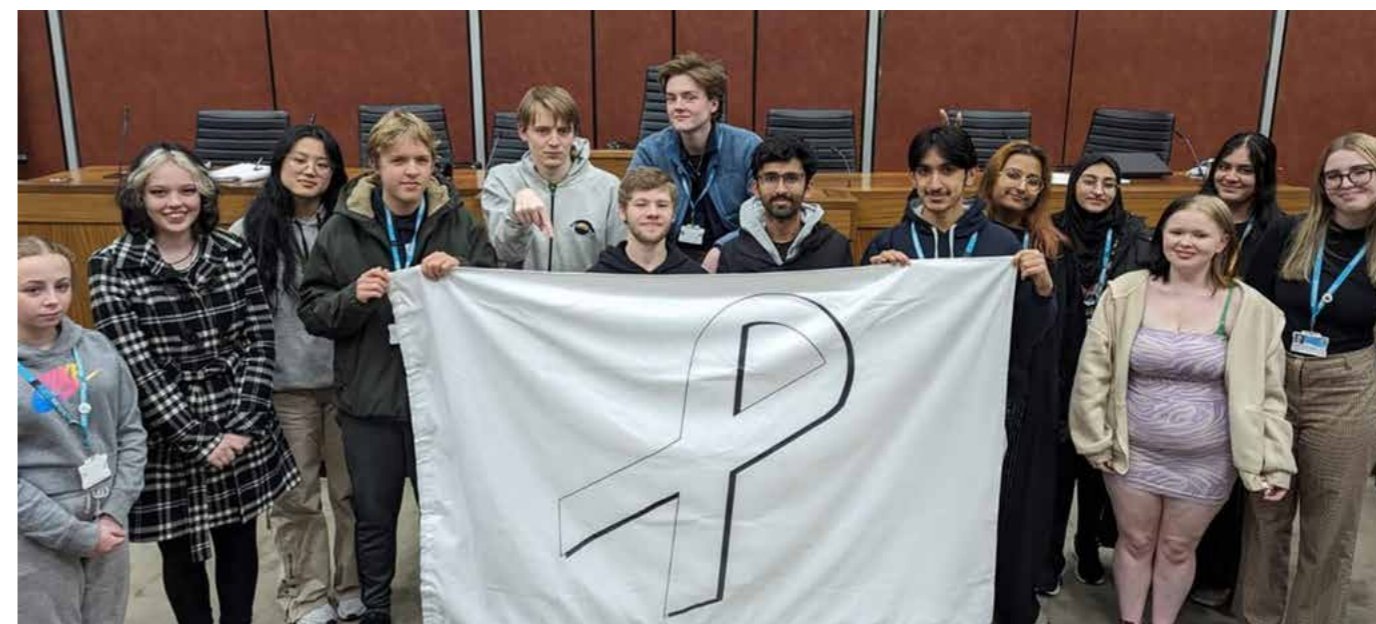
'Me, Myself and I' – White Ribbon Conference for Young People

As part of the White Ribbon two weeks of action, Oldham Council and Oldham Safeguarding Children Partnership invited local schools to attend the 'Me, Myself, and I Conference', to raise awareness about men's violence against women and girls. Oldham Youth Council also supported the event.

67 year nine pupils from 11 schools across Oldham attended the conference and provided young people with the opportunity to watch a performance piece focused on the self and how our values, attitudes and behaviours are influenced. The piece explored both positive and negative narratives, looking closely at how certain attitudes may lead to things such as domestic abuse, harmful behaviours and contribute to oppressive social norms and gender inequality.

Four interactive workshops in small groups to encourage learning and participation:

- 'Equality Street' focused on how messages we consume about masculinity and femininity can influence our views and actions;
- 'What's love got to do with it?' explored the clash between culture, consent, and choice;
- 'Relationship Red Flags' discussed expectations of respect in relationships; and
- 'Fact versus Fiction' allowed young people to talk about the rise of disinformation.



Domestic Abuse Support – Oldham Women's Network

Five community organisations who are active members of the Women's Network (facilitated by Action Together) were able to increase their capacity to respond to the rise in demand to support women and families affected by domestic abuse.

Investing through the network increased collaboration and reduced competition for funding. This investment has also ensured that grant funding has been used to support the grass-roots (non-commissioned) organisation's abilities to react and respond to the needs of the women they support.

The five organisations have supported 1,196 women, including women from BAME, Gypsy and Traveller and Eastern European communities.

A black African men's group has also been set up to provide opportunities for black

African men to discuss issues that affect them and highlight the issue of domestic violence, exploring the impact of this and violence in the home, as well as educating the men in the cultural aspects and laws in the UK.

Case Study

KSMU had been part of one of the organisations for about 3 months. She was initially a quiet woman but as she settled became more confident. During a Sarati group session, KSMU disclosed that she was an ongoing victim of DV and was deeply ashamed of her situation. Her partner had left on a number of occasions but would then return. She lived privately with guilt, anger and fear.

KSMU was deeply ashamed and traumatised by things that happened and were still ongoing. She felt isolated, alone and said she had suicidal thoughts. She did not know where to turn or what to do. It was essential she was listened to without judgement or blame and given the opportunity to explain and vent in this safe space. She was held by her peers without judgement, was reassured and loved.

KSMU was met in a mutually convenient safe space where time was spent with her, listening and recording the issues she had faced, what had happened from her perspective and her fear for the future. She was asked what she thought should happen and what she wanted to happen. This highlighted her anger, shame and grief issues. She had lost what she thought and believed was a good marriage. Her first thoughts were about her children and family. Colleagues from the organisation sat and listened

and she talked with her peers who encouraged her to look broader and wider.

She agreed to continue with the Sarati group sessions, exploring healthy relationships and her options on how to stay safe and who could help. Peer support was an essential component of this alongside wider organisational support. The situation was out in the open but still behind closed doors with a woman learning, accepting and understanding that she is a victim and this did not have to be her norm or that of her children.

Personal learning and reflection was put in place, with plans and options for her continually considered. She was provided with details for other support organisations and helplines so that she had a variety of choices. She had a safety plan agreed and peer support in place for her to confide in.

CSE – Education and Prevention Project – Keeping Our Girls Safe

The programme is an intervention for girls aged 11-16 who have been identified (by school or CSC) as at low risk of child sexual exploitation. This may be due to peer association or some other vulnerabilities such as previously being groomed, sharing images etc.

The programme is delivered through groups or 1 to 1 sessions and is tailored to the needs of the participants and covers topics including CSE, grooming, unhealthy relationships and risks. Other topics such as drug and alcohol misuse, harmful material, consent, e-safety, etc. are added where appropriate.

Example feedback

"I just thought that grooming happened to kids in care homes – I am shocked to realise it's what has been happening to me. I have learned a lot so far and it's been good."

"I am really glad to see KOGS has been so invested in (by the council) because its much-needed work."

King Street Problem-Solving

Between October 2023 and November 2023, there were a number of violent incidents on and around King Street tram stop, including along the King Street corridor between Oldham College and Oldham Sixth Form College.

A multi-agency SARA problem-solving approach was applied, which involved colleagues from Community Safety Services, Oldham Youth Service, Oldham Council Communications Team, Oldham Council Public Protection Team (CCTV), Greater Manchester Police, Oldham Sixth Form

College, Oldham College, TfGM, the GM Safer Transport Unit and the Oldham Complex Safeguarding Team.

A partnership action plan was devised with all services and organisations having responsibility for actions to secure short, medium and long-term outcomes. Measures undertaken include environmental improvements (CCTV, signage, audio systems) and work with the colleges to develop a legacy initiative for young people which can be delivered through post-11 education.

The approach applied was referred to by TfGM colleagues as an exemplar of partnership problem-solving practice.

Priorities for 2024/25

The priorities for 2024/25 will remain the same; however, there will be a specific focus on:

- The development of the Serious Violence Action Plan following the publication of the Serious Violence Strategy in February 2024. This will include the introduction of a problem-solving methodology relating to repeat and high-risk domestic abuse cases;
- Neighbourhood working and problem-solving, which will look to build upon, and extend the use of SARA for solution focussed working, as part of place-based integration work; and
- The development of a communication and engagement plan which will include the branding of the CSP.

A number of commissioned projects will continue in 2024/25.

The Community Safety Plan will be reviewed and refreshed in 2024 with a new version and Strategy published in early 2025.

Additional Information

From June 2024, the frequency of the CSP meetings will change from quarterly to bi-monthly.



Protecting and strengthening communities and places

Rochdale Middleton Heywood Pennines

Rochdale

Our Vision

- Strengthening and protecting communities and places.

Our Aims:

- **Reduce crime and disorder and impact on residents, businesses and visitors** – working in partnership with our communities to reduce crime and antisocial behaviour.
- **Strengthen our sense of community** – encourage cohesive and positive relationships between people from different backgrounds and create a feeling of belonging in our neighbourhoods.
- **Increase confidence and satisfaction in our partnership response to crime and disorder** – ensure that people are happy with the way that we deal with offenders and support victims of crime.

For 2024/25, we currently have **six priorities** for protecting and strengthening communities and places. These are the areas that really need our attention, although we will continue to address other crime and community safety issues.

Our six priorities aim to:

1. Reduce neighbourhood crime and anti-social behaviour.
2. Reduce serious violence.
3. Reduce domestic abuse and violence.
4. Reduce reoffending.
5. Reduce substance misuse.
6. Reduce organised crime in the borough.



Our six priorities align to the GM Police and Crime “Standing Together” Plan priorities. These are:

To keep people safe – For those who live, work, socialise and travel in Greater Manchester, as well as protecting those who are vulnerable.

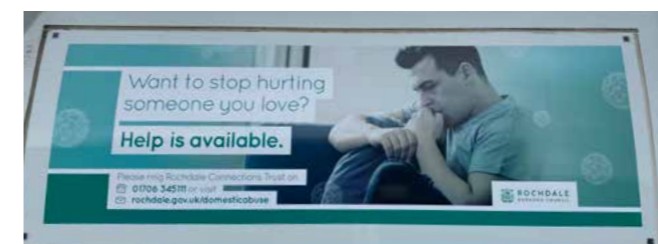
To reduce harm and offending – Preventing antisocial and criminal behaviour by intervening earlier and rehabilitating offenders.

To strengthen communities and places – By helping to build resilient communities and strengthening the delivery of public assets.

GM Community Safety Grant (including GM Community and Voluntary Grant) funded projects:

Domestic abuse

With the support of the GMCA Community Safety Grant, Rochdale commissioned Manchester Immigration Aid Unit to provide legal advice to 25 clients with no recourse to public funds, this included applying for the DDV concession and indefinite leave to remain. In addition to this, the local partnership benefited from a 12 month funded licence for the Home Office database, NRPFC Connect. This database allowed Rochdale Council to upload no recourse cases, receive timely information from the Home Office and track expenditure.



Domestic Abuse communications campaigns

The GMCA Grant has funded adverts on bin wagons, a digital advertising plan, bill boards, posters, leaflets and social media assets to promote our local domestic abuse services to the community. Adverts have been generic and also targeted different sections of the community such as older victims and male victims.

Rochdale Women’s Welfare Association (RWWA)

The community safety grant has enabled the provision of funding to provide funding Rochdale Women’s Welfare as part of our response to reducing domestic abuse and violence. RWWA is a non-profit organisation for women based in the heart of Rochdale offering support to women in the communities of Rochdale.



RWWA provide a trauma-informed intensive support approach from crisis to recovery from all forms of domestic abuse for black and ethnic minority victims/survivors of domestic abuse. RWWA services offers a wide range of services such as; counselling, one to one and group based therapies, which are available to all women. Barriers such as language barriers are addressed by offering support from our Bi-lingual Counsellors RWWA also deliver the FREEDOM programme to women.

Rochdale Women's Welfare Association delivered 40 sessions in both Black African-Caribbean and Arab communities on domestic abuse awareness, with the aim of reducing risk and safeguarding victims and their children. Totalling 80 sessions in 12 months funded period.

The training plan was developed in partnership with the Specialist Domestic Abuse Service (SDAS) - Victim Support to ensure both organisation's training offers are coordinated and reduce the risk of duplication within the local partnership. This work includes training of 28 community champions in domestic abuse and awareness raising of the domestic abuse support services and associated referral pathways.

Cohesion

Veterans Football cohesion tournament

Following a number of criminal incidents against memorial gardens in Rochdale, the council supported a charitable organisation 'Get Together After Serving' (GTAS). The group wanted to organise a football cohesion tournament to include members from the BAME community, military veterans, Northwest Ambulance, Greater Manchester Police, the local prison and Rochdale AFC. The aim of this project was to break down barriers by bringing together a diverse range of communities through football as a symbol of unity to demonstrate a collective commitment to peace and building relationships across cultures, gender, age and professions.

Black History Month

As part of the annual celebration and commemoration of Black History Month, the council supported the charitable organisation, Caring & Sharing to deliver a series of cultural performances from local artists and groups to highlight pivotal contributions they have made to the Rochdale borough community.

A number of dignitaries such as the late Sir Tony Lloyd, Professor Erinma Bell MBE, founders of 'Support and Action for Womens Network' and the MAMA Health & Poverty Partnership led the way to celebrate African culture and Black history as well as raising money for charities dedicated to helping young people of Black or ethnic minority backgrounds overcome inequality.



Hate crime

Hate crime remains a priority area for the local partnership. With the support of the GMCA grant we have been able to support a local hate crime initiative. A collaboration of a number of local sports groups, young people and Greater Manchester Police came together to raise awareness of the importance of reporting hate crime and how to identify it.

A video was produced which encompassed the theme of "intersectionality" and was shown in all local sports and leisure centres during Hate Crime Awareness Week in February.

ASB

Foundation 92

The Community Safety Grant has been used to contribute to the commissioning of Foundation 92 for 2023/24.

Foundation 92 have developed a place based, person centred, community focused sports based mentoring offer, in a number of Greater Manchester boroughs, which adds

significant value, capacity and opportunity for young people who are most at risk of participating in serious violent offending/risk taking behaviour.

Working within the Borough of Rochdale, Foundation 92 has developed a positive, collaborative working relationship with Rochdale Community Safety Service through the Foundation's, Transport For Greater Manchester, transport infrastructure behaviour change, early intervention offer. This charity has also formed a key partnership with wider local partners and services such as GMP, RBC Youth Services, Youth Justice Service and other local VCSEs such as Your Trust.



Responding to the needs of the local community, Foundation 92 delivered this mentoring programme which from the outset engaged with young people who presented the following risk factors/person centred needs:

- Have been identified as being at risk of participating in serious violent offending through the demonstration of low to medium level risk taking behaviour.
- Have been identified as being at risk of exploitation, through the developing of relationships with young people have been identified as participating in serious violent offending.
- Have been identified as living with identified vulnerabilities which may lead to the young person becoming a victim of exploitation which may lead to serious violent offending taking place.

- Have been identified by referral partners as participating in low-level, risk-taking behaviour with the potential of such risk-taking behaviour escalating.

Foundation 92 was able to offer 40 young people who reside in Rochdale with the opportunity to participate in a bespoke, community-based mentoring offer.

Rugby League Summer Camp

A 6 week summer camp assisted with GMCA funding and run in partnership with Rochdale Hornets RLFC and Greater Manchester Police but led by Rochdale BC. **200 children** on the cusp of engaging in ASB were invited to attend.

Rochdale Hornets delivered Rugby Sessions to primary school aged children from 1st August to 24th August 2023 on a daily basis Monday-Thursday at Balderstone Park. The project was funded by Holiday Activity Fund which also provided lunch at the Kirkholt Million Pavilion building each day for approximately 12 children per day. Community Safety and Metrolink both delivered sessions based on Personal Safety and the impact of ASB upon our local communities including on our local transport network. The children particularly enjoyed the session with Metrolink where they got the chance to use the simulator which demonstrated the possible dangers of misusing the tram system.



**Salford
Community
Safety Partnership**

Salford

Salford CSP is a strong and mature partnership made up of the responsible authorities and other public, voluntary and private organisations that actively contribute to the work of the partnership.

The overarching aim of the CSP is to build safer, stronger, more resilient communities in Salford and reduce the fear of crime.

To achieve this aim, Salford focusses its collective efforts and resources on six priorities during the lifetime of the 2024-27 strategy. The priorities complement national and regional policy and strategy and reflect the most pressing community safety issues that have been identified through analysis of community safety related statistics and by listening to the views of those living and working in the city.

These are:

- Driving down crime.
- Reducing serious violent crime.
- Tackling ASB.
- Building resilient communities.
- Protecting vulnerable people.
- Reducing offending.

- Within these priority areas Salford has and continues to focus on:
- Volume crime within neighbourhoods.
- Serious and organised crime.
- Serious violent crime.
- Community cohesion and hate crime.
- Radicalisation and extremism.
- Community confidence.
- Domestic abuse.
- Substance misuse.
- Youth crime prevention (including knife crime).
- Young and adult re-offenders.

Tackling serious violence – The Fresh Start project

The Fresh Start project aims to provide early help for young substance users and their families and is commissioned by Salford CSP to deliver professional training via the 'Stressed Out Brain' project.

Fresh Start received **85 referrals for service in 2023/24, with 75 young people engaging with the service.** All young people were offered one to one specialist drug and alcohol support, which focused around understanding why young people use substances and supporting towards their goals.

Case study: **Early Break**

BD is a 15-year-old male with a history of controlling behaviour towards his mother and anger management issues. He was referred into Early Break for cannabis use by his case worker from the Youth Justice Service. He said that he was using cannabis every day so that he could sleep and for emotional regulation.

He had tried to stop using on several occasions before and said that it was impossible for him to abstain for more than three to four days. BD was also using a nicotine vape daily.

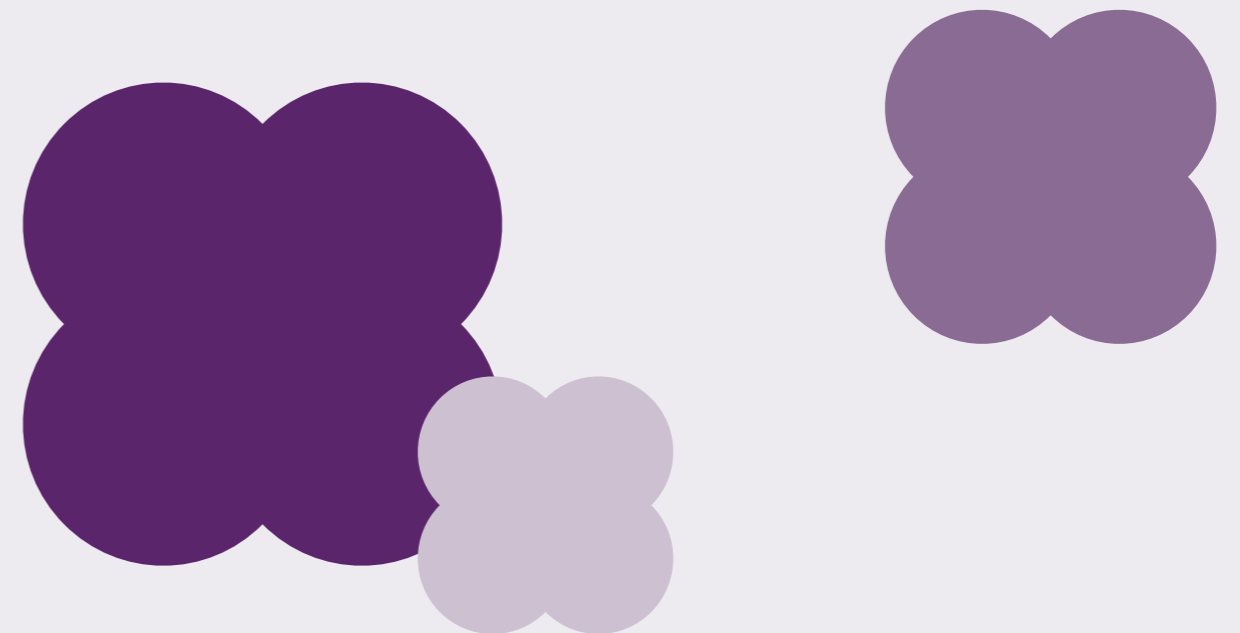
Not currently in education following a permanent exclusion, he said he had little to do in his spare time and no structure to his day. He was waiting to be placed in another educational provision and wanted to continue his bricklaying course but was not able to as it was not offered in his new placement.

BD wanted to stop using cannabis completely. He was supported through weekly face-to-face sessions in his home as he felt most comfortable and safe there. This included education sessions around the effects of cannabis

on emotional regulation, physical health, sleep, and mental health. With support, a reduction plan was developed that included clear goals and timescales by when he would stop smoking and remain abstinent.

Ongoing work supported BD to identify patterns and triggers that have resulted in anger and violence and explored how anger felt for him. We then planned for ways that he could remove himself from those situations and allow himself to calm down.

BD likes to stay physically active and this, together with the Youth Offending Team supporting boxing sessions he has been able to maintain his abstinence for over six weeks and reports having a calmer relationship with his mum.



Case study: **Escape room project to tackle ASB on transport network**

In March 2023, the neighbourhood management team in Little Hulton were faced with the rise of ASB linked to criminal damage on local transport, and this led to bus companies threatening to stop sending their buses on the well-established routes through the area.

It was reported that in 2023, one of the bus companies saw over £100,000 in window damages alone, from bricks that were thrown by local youths.

The loss of public transport could have had serious implications for the community, isolating many people who rely on the buses to get them to other areas of the city and beyond.

Action planning meetings were held with partners, GMP, TFGM, bus companies, schools, and youth colleagues in response to this serious issue and a plan of action was developed.



This included:

- Youth targeted outreach work around the hotspot areas with detached sessions on the streets of Little Hulton.
- Preventative offer for young people aged nine to 15 in the form of an escape room experience. The concept takes young people through a series of scenarios and highlights the possible consequences of damaging public transport to create behavioural change and a longer-term behaviour change.

TfGM said:

'We are really excited about this project. In Salford there are hotspots on the transport network where criminal damage is high, so we are looking forward to seeing how this escape room develops. This project ties in nicely with a virtual reality product we have produced that shows the consequences of throwing a brick at a bus, so I think it will be great to work with Salford Community Leisure and Minds on A Mission to see how we develop this across the hotspot areas.'

The escape room project is being rolled out across schools in the area over the next six months.

Holiday activities delivered by Salford Community Leisure

Funded by the Deputy Mayor's grants, Salford Community Leisure secured funding for the Quays, Ordsall, Claremont, Weaste and Seedley neighbourhood areas. The funding contributed towards the cost of delivery of holiday activities during half term periods, complementing other funding that was allocated to support other holiday periods.

The sessions were successful in engaging a number of young people from the neighbourhood and were instrumental in providing positive activities at the Oasis Academy and Clarendon Leisure Centre.

Over 200 young people attended these activities, and the project was invaluable in providing alternative positive activities to young people.

YP1 is 15 and from the Ordsall ward. She attended the provision in the summer holidays of 2023 with her younger sibling and was in danger of disengaging as a result of clashes with other young people and staff. To prevent this, and to connect her to future holiday activities, Salford Community Leisure staff engaged YP1 in a volunteering role under the Salford Youth Alliance banner, a former project which had successes in keeping young people engaged in positive activities when their engagement levels typically dipped.

With a bit of work preparation with her family, YP1 was able to engage as a volunteer leader whose responsibility was to support the staff, she had clashes with in the previous summer holiday provision, taking on a new appreciation of the experience from a different perspective.

YP1 was able to build positive relationships with other young leaders, which supported her to access other opportunities, and to offer support to other younger people on trips to Total Ninja and the Crystal Maze experience. This included helping with behaviour management and the delivery of food provision.

Throughout her volunteering journey, this young person has been able to see a pathway from her voluntary role into future paid work through the role models that she has been able to work alongside. Many of these role models followed a similar pathway in the past.

Friends of Green Grosvenor Park summer event 2023

The Friends of Green Grosvenor Park held a community event during the school summer holidays, providing a free/low-cost day out for local families.

The aim was to increase the feeling of community as the park is a focal point of the area, with families from all backgrounds mixing together and their children having fun on the park. A diverse range of communities and stall holders attended.

There was a marquee with a stage for local dance group performances, and a DJ for children to dance to after the performances. There were fair rides from the local fair provider, which is just across the road from Green Grosvenor Park, and a petting zoo for the children.

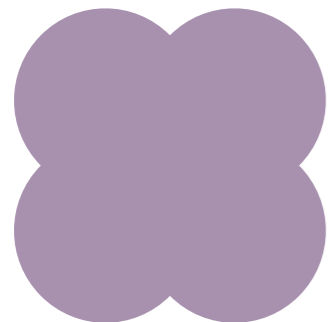
20 stalls with local businesses and community groups attended, including the health improvement team with vaccine information.

It was a successful day with around 400 people, including lots of families attending, and a group of volunteers litter-picked immediately after the event encouraging families to look after the park.



Priorities for 2024/25:

- **Delivery of first year objectives in 2024-27 Salford Community Safety Strategy.**
- **Deliver Serious Violence New Duty Strategy.**



ONESTOCKPORT Safety Partnership

Stockport

The One Stockport Safety Partnership (OSSP) is the CSP covering the Borough of Stockport. The current statutory responsibilities of the OSSP include:

- Engaging and consulting with the community about their priorities and progressing with achieving them.
- Setting up protocols and systems for sharing information.
- Analysing a wide range of data, including crime levels and patterns, to identify priorities.
- Setting out a partnership plan and monitoring progress with its delivery.
- Commissioning Domestic Violence Homicide reviews.
- Governance for overseeing the implementation of the Serious Violence Duty Action Plan.

Community Safety Plan

At the heart of our Partnership is the One Stockport Safety Partnership Plan 2022-2025, which outlines our ambitions for community safety across the Borough. Our Plan was refreshed following the launch of our shared One Stockport Borough Plan in 2021 and is a key component to supporting our shared ambitions for our Borough.

Our plan supports the Greater Manchester Mayor's Police and Crime Plan 2022-25, whilst reflecting the local context and challenges facing us in Stockport. The key strategic priorities for 24/25 remain the same but will be reviewed as part of the

development of our 2025-2028 plan and the refresh of the GM Police and Crime Plan which will commence in the autumn of 2024.

The three priorities in the plan are:

- Protecting Vulnerable People.
- Public Safety and Protection.
- Reducing Offending and Reoffending.

For each of the strategic priorities within the plan, it provides an annual action plan of key multi-agency activity and interventions to address the priority issues. Through our performance framework, we'll continue to keep track of our progress in delivering these priorities, identifying emerging issues and opportunities to make Stockport a safer place to live, work and visit.

General Overview of work that has been progressed on each of the priorities over the last year

Protecting Vulnerable People

We are looking to commission an assessment of local need to inform our approach to safe accommodation. The assessment will also inform the broader domestic abuse strategy which is due to be updated.

We are in the process of recruiting a MATAAC (Multi-Agency Tasking and Coordination) co-ordinator who will support us on the delivery of this new process aimed at identifying and tackling serial perpetrators of domestic abuse.

The multi-agency Aspire service offers a specialist response within children's services to children/young people at risk of experiencing exploitation. From 1st April 2024, the functions of the Aspire service have been separated and the exploitation/complex safeguarding team has joined a combined Youth Justice and Complex Safeguarding service, with a soft launch, whilst staffing and structures are established.

In March 2024, Stockport completed the Home Office Prevent Duty Local Authority Assurance Process, where Stockport was reviewed on our ability to deliver against the Prevent Duty benchmarks outlined in the Prevent Duty toolkit for local authorities. The assurance process is to illustrate what successful Prevent delivery looks like; identify good practices; proactively identify areas for improvement; and improve the quality of feedback to us as a local authority. It was recorded in the formal Home Office Outcome Letter that Stockport 'exceeded' the Prevent Duty Benchmark in 5/7 of the measures reviewed and 'met' the criteria in the remaining 2 benchmarks, highlighting clear progress from the last review.

We are considering how to progress the broader online safety/digital safeguarding agenda. We are reviewing the challenges of keeping children safe online through education. We have identified a tool that will enable us to offer direct advice and support to children, parents and professionals and will explore further.

We are working towards the aims of the National Drug Strategy with a focus on supporting people into treatment and improving outcomes. This includes specific provision arising from the supplemental substance misuse treatment and recovery grant funding in 23/24 and planning for 24/25. We have undertaken a drug and alcohol treatment and recovery needs assessment in 23/24 to help understand any gaps and inform future priorities.

We have been allocated two-year grant funding for Individual Placement and Support (IPS) in community drug and alcohol treatment. IPS is a 'work first' intervention designed to support people in drug and alcohol treatment into jobs regardless of their stage in the drug and alcohol recovery journey. IPS has already gone live with 3 specific IPS employment engagement workers now in post to support clients.

Quarterly contract monitoring arrangements are in place for the adult drug and alcohol service provider (Stockport Drug and Alcohol Service) and young people's service (Mosaic) alongside other operational meetings with providers. This helps ensure we are on track with performance, we develop actions to address any challenges, consider social value and look at other opportunities.

Public Safety and Protection

All elements of the Home Office Safer Streets programme, have been completed. The focus was on an enhanced programme of work on antisocial behaviour (ASB) in priority areas, which was supported by Manchester Metropolitan University's evaluation on aspects of the work, particularly youth disorder (Operation Barometer). Due to the Safer Streets funding ending, we are exploring other ways to extend the RTime detached youth work offer, which focuses on delivery in targeted areas of high ASB.

Bike enabled ASB continues to be a priority and a new operation is being set up to understand the problem and explore a local multi-agency response.

The local 'Serious Violence Strategic Needs Assessment' was completed under the jurisdiction of the Serious Violence Duty (SVD), informed by partners, and approved through appropriate channels. The implementation element of this assessment is detailed within the 'OSSP Serious Violence Plan' which was approved by the OSSP Board on 23rd April 2024.

GMFRS have updated the Area Action Plan with priority areas of activity for 24/25 and localised station area 'place-based plans' have been completed by the 5 Stockport Fire stations to address local risk.

Reducing adult offending and reoffending by tackling the underlying causes that increase the likelihood of offending and re-offending

Membership in the Stockport Reducing Reoffending Board has been gathered and will be progressed via the new Head of Probation Delivery Unit during 2024.

Availability of suitable accommodation remains challenging, particularly for those being released from prison. Stockport Probation has a statutory responsibility to refer individuals to the local authority who are homeless or at risk of becoming homeless. Probation works in partnership with Stockport accommodation partners/GM Probation Homelessness Prevention Team to secure suitable and stable accommodation for those with whom we work.

Stockport Probation's performance in employment service level measures exceeds the national target. We continue to work in partnership with Achieve to support people in all aspects of being job-ready and job searches. IT access is available at the Probation office for those subject to unpaid work to allow them to complete online learning to improve their skills and enhance their employment opportunities.

Reducing youth offending and reoffending

The annual Youth Justice Plan was completed and approved in 2023 and the new 2024 draft version needs to be with the National Youth Justice Board (YJB) by the end of June 2024. It will then go to the local Youth Justice Partnership Board (YJPB) and then through the council's democratic cycle for approval.

From April 2024, Youth Justice and Complex Safeguarding services have merged and now come under the same strategic management structure. This will allow the targeted adolescent delivery model to work to the principles of the GM model (and equivalent GM service models) and focus on the most complex and challenging adolescents in the borough. Implementation of the Adolescent Safeguarding Framework is also overseen by the newly merged service and is in line with the GM principles.

The focus for prevention and reoffending remains a key strategic focus for the Youth Justice Partnership Board. The Youth Justice Service provides interventions including:

Detached Youth Work targeting ASB in priority areas.

- School-based services and crime awareness.
- Community sports activities are coordinated across the borough.
- Serious Violence programmes and interventions for knife and weapon-related offences and prevention initiatives in line with the Violence Reduction Unit (VRU) principles.
- Prevention for children who have been arrested but not yet charged as a form of 'deferred prosecution.'
- Diversion for children 'arrested and charged' offering a pre-court 'Out of Court Disposal' to prevent further escalation through the Youth Justice system.
- Police custody services for children who have been arrested.
- Court services for children due to be sentenced.
- Community supervision for children on criminal orders.
- Supervision of children who are remanded or receive a custodial sentence through the youth secure estate.

- Resettlement services for children who are leaving custody to ensure effective transition back into community services, particularly in education.
- Complex Safeguarding for children 'Missing from Home' to ensure that the most complex adolescents at risk are supported.

Listing of the grants that have been received and what it has been spent on

Grant Type	Funds allocated to project
Community Safety Grant	£218,973.00
Hate Crime interventions and events	£5,000.00
Integrated offender management (IOM)	£12,000.00
OSSP Partnership Delivery Fund	£41,870.50
Water Safety Partnership	£3,000.00
Staff administration	£11,000.00
CCTV contribution	£45,446.00
Domestic Abuse Target Hardening	£21,732.00
Independent Domestic Abuse Advocates (IDVAs)	£80,000.00
Right Care, Right Person Stakeholder Event	£527.00.00
Voluntary And Community Sector Grant	£100,000.00
PIE and Autisk – Listen Youth Network	£22,900.00
Forward – LGBTQIA+ Network	£5,000.00
SREP – Race Equality Network	£5,000.00
Keira's Kingdom – Disability Network	£5,000.00
Make a Difference – Women and Girl's Network	£5,000.00
Boost – Active Communities activities for under-represented communities	£5,000.00
OWLS – support for survivors of domestic abuse	£15,000.00
Stockport Women's Centre	£15,000.00
Sector 3 Funding Officer	£22,50.00
Administration Allocation	£5,000.00
Hate Crime Grant	£10,000.00

Case study: Stockport Youth Alliance

Safety is critically important for children and young people living in Stockport, as it ensures their well-being, healthy development, and protection from harm.

In 2023 we commissioned PIE to develop a Youth Alliance called L!sten, so we can hear directly from our young people what we need to change and/or develop to ensure that we create safe places for them to explore, learn and grow without risk of injury or harm. We want Stockport to be a place where young people can be themselves and where they feel heard and valued.

In February 2024 we heard firsthand from our young people about the importance of safety, during our first-ever Youth Summit. 142 young people attended this event, representing 15

Stockport secondary schools and 2 colleges. Young people shared with us that feeling safe whilst using public transport was crucial for them, and they even questioned Rachael Harrison, our Stockport GMP Superintendent about where she sees the police force in three years and what the priorities will be.

Moving forward, the Youth Alliance (L!sten) is currently researching hate crime within Stockport and is making plans to host a multi-cultural event to break down barriers and promote cultural diversity.



Case study: **Stockport Women and Girls Network (SWAGN)**

Stockport Women and Girls Network (SWAGN) brings together local people from diverse communities across Stockport.

It aims to foster understanding and collaboration among organisations supporting women and girls in Stockport. The network has seen exponential growth in participation and engagement over a short space of time. SWAGN, in partnership with Make a Difference GM, hosts the International Women's Day Awards. These awards celebrate the women who are making a difference in their neighbourhoods.

SWAGN has also secured additional grants to support its initiatives. These grants have enabled the network to expand its programmes, raise awareness, and empower women and girls in Stockport. Funding of £7,000 set up a partnership with Domestic

Abuse Charity Owls (Ongoing Women's Local Support): they worked together, to address domestic abuse in ethnically diverse communities and tailored support to create a safer environment for women and girls in the community.

SWAGN aligns its efforts with Greater Manchester and the lead of the group is a member of the GM Women and Girls Equalities Panel ensuring that the local network aligns with GM-wide initiatives and elevating the voice of women and girls in Stockport. By promoting safety, empowerment, and community cohesion, the network contributes to the overall well-being of women and girls in Stockport.



Case study: **On The Edge – Knife Crime Awareness Sessions**

This programme is Stockport's partnership approach to dealing with knife and weapon-related crime within the Borough through awareness-raising sessions in schools. The sessions aim to provide knowledge about knife crime awareness and highlight the concerns nationally about the impact knives are having on young people.

The sessions are delivered by detached youth workers and GMP and are normally one hour long and are delivered to a whole year group. In the sessions, students are exposed to information and video footage of the impact of knife crime from different perspectives. They are then asked to reflect on what they have seen using their own experiences and take part in role-play exercises.

The programme has shown that by working collaboratively within communities and specifically within schools and educational settings we are better equipped to tackle this head on and create resilience, within communities.

Feedback from a session delivered at Stockport Grammar to year 8 students.

"The quality was excellent, and warnings were given by Dennis before each clip was shown and students were given the chance to leave the room if they needed to. Dennis along with Maureen (PCSO) gave a perfect delivery for our students, the session could not be improved. I'm sure we will be back in touch again for another booking to make another year group fully aware of the anti-knife crime workshop."

Case study: **Stockport Women's Centre**

The partnership has funded Stockport Women's Centre, who support local women in a 'women-only safe space addressing community safety issues such as domestic abuse, and mental health substance misuse. Services are available to all women, including women in contact with the criminal justice system or at risk of criminal justice involvement.

The centre aims to offer local women a one-stop shop approach in a safe, accessible space with a wide range of services. The support includes 1:1 support such as casework, counselling and psychotherapy, and art therapy. They facilitate domestic abuse groups as well as personal development groups and creative activities. Other support includes advocacy and daily drop-ins. Practical support includes providing clothing, food parcels, and hygiene products.

The centre also provides support to improve the wellbeing, and physical and mental health of women, enabling them to improve life chances for themselves and their families.

Over the past 12 months, over 1,500 women have been supported, the Centre has seen a 47% increase in referrals with 613 new women registering at the service and 157 women returning. The centre received over 12,500 calls with 72% coming from individual women. Feedback from women who have used the centre:

- *'The service was absolutely perfect. It's a wonderful service and I thank God it's there for people.'*
- *'The support, the information, the people have massively opened my eyes.'*

- *'The support and understanding of different systems, can be quite confusing so they provide good navigation.'*
- *'I truly believe the Centre saves lives.'*
- *'I have built up a support network, the women's centre has helped in such difficult times.'*
- *'This is an amazing service. I'm ashamed to say I had never heard of SWC before my GP suggested I contact you. Thank You for providing this service, I am so grateful for your help.'*



Case study: **Stockport Race Equality Partnership**

Stockport Race Equality Partnership (SREP) emphasises integration, cohesion, community development and support for ethnically diverse communities, it aims to address race inequality and develop the wealth of ethnically diverse communities in Stockport. It brings together a network of organisations supporting ethnically diverse communities across Stockport. The partnership continues to grow and receive funding from the lottery to enhance its support for ethnically diverse communities.

This funding will allow the network to continue to drive forward positive change. SREP also received funding from Migrant Help to create a specialised service for young asylum seekers in Stockport. Two new Youth Welfare Officer roles were established, along with the hiring of two team members. This initiative provides crucial support as young asylum seekers begin their new lives in the community.

SREP is a key member of the food network that actively addresses food poverty, Existing food banks sometimes fail to meet the needs of ethnically diverse residents, by providing a culturally diverse food bank SREP is ensuring equitable access to people facing food poverty.

The network aligns with the GM equalities panels and the lead attends the Race Equality Panel to ensure that the partnership is a leading voice in tackling inequalities and promotes the voice of EDC across Greater Manchester.

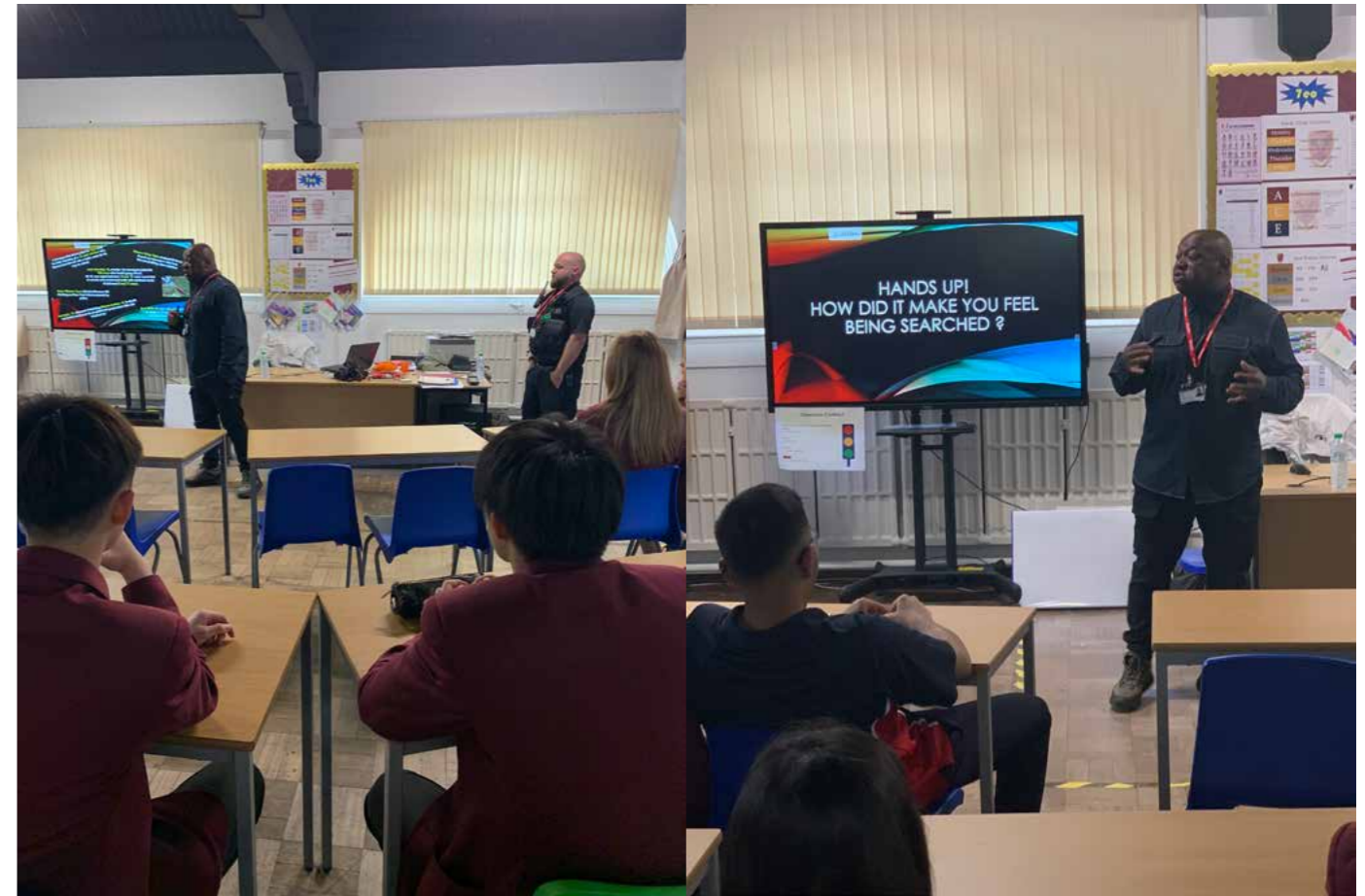
SREP continue to flourish and we are pleased to announce that they now have a dedicated community hub in the centre of Stockport to provide this support for communities across Stockport.



Delivery of the OSSP Plan 2022-2025, with activity relating to its three main themes:

- In September we carried out an in-depth review of the current strategic priorities in the OSSP Plan and refreshed them to align them with the GM Police and Crime Plan 2025-2028.
- In June 2024, Stockport received positive feedback on their completion of the Home Office Prevent Duty Benchmark Assessment and have received several recommendations of areas where we need to develop and undertake further work. These recommendations will then be embedded into the Stockport Prevent Partnership action plan.

- OSSP's Silver Group (formally the Partnership Delivery Group and OSSP Theme Leads group) will continue to oversee multi-agency tactical work and develop closer working relationships with GMP to improve our approach to tackling domestic burglary and car crime through a data-led approach. The Silver Group has been strengthened this year to ensure it is more agile, responsive, and focused on current priorities with officers able to deploy resources accordingly. The inaugural meeting of the reviewed model took place on April 24th, 2024.



- We will continue to react and step up our response to any increased incidents of anti-social behaviour using our partnership approach of Operation Barometer which links police, targeted youth services, schools, and our services. This is predominantly done through the Youth Disorder meetings, led through GMP and Youth Justice, focusing on police neighbourhood areas and youth ASB and Disorder. An evaluation of this approach formed part of the research undertaken by Manchester Metropolitan University, through Safer Streets funding, on the effectiveness and impact of the approach. It is anticipated that we will receive this report by June 2024.
- The Stockport 'Serious Violence Strategic Needs Assessment' was completed in December 2023. It was informed by partners and approved through appropriate channels. The implementation of this is detailed within the 'OSSP Serious Violence

- Plan' which is now complete and was approved by OSSP in April 2024. We will continue to implement priorities in the action plan in 2024/25.
- The 2024 Youth Justice Plan was scheduled to be with the National 'Youth Justice Board' by the end of June 2024, and then go through the council's democratic cycle for approval.
- The Adolescent Safeguarding Framework will continue to be implemented. From April 2024 however, Complex Safeguarding and Youth Justice have merged and come under one management structure, allowing the targeted adolescent delivery model to work to the principles of the GM model and focus on the most complex and challenging adolescents in the borough.



Tameside

The Community Safety Strategy 2022-25 sets out the shared priorities of the Tameside Community Safety Partnership (CSP).

In Tameside, the Community Safety Partnership is made up of representation from the Tameside MBC (TMBC), Greater Manchester Police (GMP) Greater Manchester Fire and Rescue Service (GMFRS), Health, Probation and Youth Justice, voluntary and community sector organisations and housing providers. The CSP meets monthly and is jointly chaired by the Council and GMP.

The five priorities are as follows:

Priority 1 – Building stronger communities

Priority 2 – Preventing and reducing violent crime, knife crime and domestic abuse

Priority 3 – Preventing and reducing crime and anti-social behaviour

Priority 4 – Preventing and reducing the harm caused by drugs and alcohol

Priority 5 – Protecting vulnerable people and those at risk of exploitation

Over the past 12 months the Community Safety Team have worked on an array of diverse projects and initiatives ranging

from Neighbourhood Watch to Knife Crime. The team have worked with a wide range of partners delivering and supporting community events and police operations.

2023/24 saw the launch of the first Neighbourhood Watch Parks for Tameside, the idea behind the initiative is to reduce anti-social behaviour and fly tipping in local parks and greenspaces and make Tameside parks and greenspaces more inviting.

In 2023, Community Safety funding programme 'Community Inspiration and Innovation Fund' was launched. The funding allowed Constituted Community Groups and Charities to apply for funding up to £2,000 to deliver projects around one or more of the 4 identified themes:

- Preventing and Reducing Youth Anti-Social Behaviour.
- Keeping People Safe.
- Supporting Poverty and Vulnerability.
- Strengthening Communities through Green Spaces.



Case study: **Blind Side**

Blind Side is a 20 minute monologue followed by a facilitated workshop and discussion on the topic of violence against women and girls.

- Summer is the only girl on her school football team, and with so much at stake at a crucial cup game, her coach has made her Captain. But her phone just won't stop pinging as she sits alone in her bedroom. Nasty texts and hurtful comments from those she thought were her friends.
- In this powerful monologue, Summer tells us a story as the clock ticks down to full time and her social media erupts. What has happened to lead her to this point? What decisions will Summer make, and what actions should she take to play on the team of her dreams?
- The sessions were delivered to over 450 young people and 35 police staff. In various settings such as a school, youth groups, police cadets.

Disclosures:

- In total, over the course of the tour there were 4 disclosures shared by young people to the Breaking Barriers team.
- Broad themes: unhealthy relationships, bullying, nasty language used in and out of school.
- All these disclosures were reported to teachers; the teacher's action was to follow up and then we all followed up via email check in to make sure it has been addressed.

Successes

- Overall, this tour has been a success with the impact not only has this had on young children; but the different groups we have reached including after school clubs, police cadets, LGBTQ+ groups and many others. This has been a first for this project and it's offered reassurance that this production can go to a variety of audiences safely and have positive impacts.
- During this tour, we did have a handful of situations where children did come forward who feel like they have been privy to unhealthy relationships; this was handled in the correct process and has proven why this tour is so important.
- Having looked at the Pre- and Post-evaluation forms we can see that all the children's knowledge of VAWG has increased, as well as the warning signs to look out for and who to turn to for help.
- Flyers were given out to young people with hotline numbers on. This is a positive and easy way to ensure that they know that even when the session is over, they still have people around them and numbers to call for support.

Some feedback from participants

"Thank you so much the Year 5 teachers and children found the performance very thought provoking."

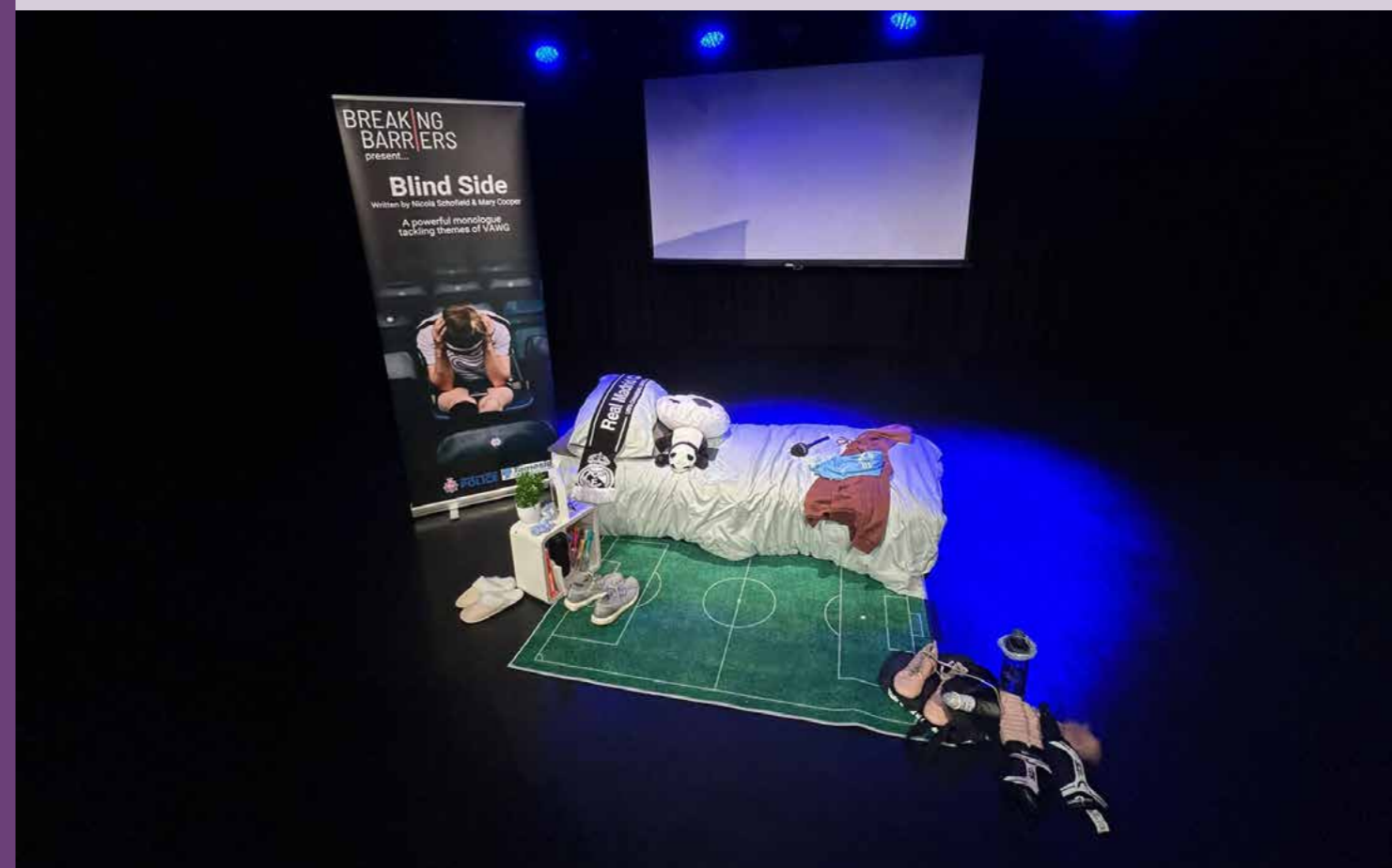
Denton West End School

"Thank you for coming into our LGBTQ+ group last week, young people enjoyed the opportunity to watch the workshop and engage in conversations about really important issues that they face, I will be checking in on a few who did raise concerns around their own life experiences and healthy relationships."

LGBTQ+ Youth Group

"Lizzie's performance was brilliant – brought tears to my eyes – and I particularly liked the way Ria teased answers from individual cadets in the post-performance Q&A session. Best wishes to you and the team for your future promotional performances and positive guidance to young people, I would like to put you in touch with all the other police cadets group in Greater Manchester."

David Tameside Police Cadet Leader



Case study: **Respect Me**

The key concepts include: families, respectful relationships (including friendships), being online and the media, being safe, and intimate and sexual relationships.

The aims of the sessions are to:

- Bring hope and self-worth to young people regardless of background or context. Encourage positive relationships that promote respect for self and others.
- Explore social influences and their impact on self-esteem and lifestyle choices.
- Promote healthy coping strategies for abusive behaviour and help build resilience.
- Equip and empower young people with tools to represent themselves well online and stay safe.
- Provide a safe and inclusive space to discuss tough topics, and the opportunity to access further support.
- Respect ME use personal stories, compelling cultural examples and detailed subject knowledge to relate to students on a personal level. Our inclusive lessons encourage students to voice opinions on delicate matters around sex, relationships and self-esteem in a safe and supportive environment.

The tour was delivered to 13 High Schools in Tameside across 19 days. Over 10,000 young people took part in the sessions.



Teacher Quotes

"The Message Trust have once again delivered engaging and insightful sessions as part of the "RESPECT ME Tour". Our students were still talking about the important issues days after the event!"

Mrs C Wilson Assistant Headteacher, Designated Safeguarding Lead Denton Community College

"What an absolutely fantastic session. Seeing our students come out of their shells and throw off their inhibitions and get involved was wonderful. It impacted both staff and students."

Lyndsey Leech, Director of Learning for Personal Values, Great Academy

"It's so important for us to highlight this very important part of the curriculum and it's a pleasure to partner with Respect Me to do so. We want students to have all they need to make informed choices about their surroundings and future. The sessions delivered by Respect Me were thoroughly engaging and interactive which allowed students to put themselves in the centre of each situation and take advice where they need to."

Martin Davies, Head of School, Rayner Stephens

"Sessions we're all so informative, engaging and enjoyable. Something to take away from each session for ALL involved. Staff and students left with thought provoking advice and guidance."

Chelsea Byrom, Teacher of Maths, Mossley Hollins

Pupil Feedback

"It inspired me to be a better person."

Year 8

"Thank you for doing the bullying lesson as I have been bullied (in a previous school) and you made me feel 10 times better."

Year 8

"I was taught the importance of healthy relationships."

Year 10

"Not to give in to peer pressure, no matter what."

Year 10

"Make sure you know who you're talking to online."

Year 10

"I've learnt not to fat shame myself."

Year 7



Tameside Council
January 29 · 🌐

The Respect ME tour has come to Tameside schools ❤️

Message Trust have returned to Tameside to deliver their Respect ME sessions to secondary schools in the borough to educate and inform young people about relationships and self-esteem (RSE).

Read more here 📄
<https://public.tameside.gov.uk/pressreleases/f1030pressreleasestory107.asp?story=5478&keyword=>

Case study: **Just One Favour**

Just One Favour was a commissioned project delivered by Odd Arts. A three-phase project to help tackle Child Criminal Exploitation.

Aims:

- Increase awareness of child criminal exploitation (including county lines and grooming).
- Increase skills and assertiveness to recognise and disarm or avoid exploitation.
- Increase awareness of how to access support and help for self and others.
- Reduce risk of exploitation and high-risk behaviours and relationships.

- Increase understanding for Tameside schools and local authority; in young people's personal.
- Experiences and journeys of CCE.

Phase One – Odd Arts delivered the interactive forum theatre performance and workshop Just One Favour using professional actors and specialist facilitators to explore key issues around exploitation and serious youth violence. We predominantly targeted year 9 pupils. 36 sessions were delivered, reaching 2,320 young people.

Phase Two – Working with six young people who were attending Elmbridge PRU after they had been excluded from mainstream education settings or were unable to cope within them, amongst them they had complex vulnerabilities and social challenges.

Seven sessions were held enabling us to work with young people at the greatest level of risk of exploitation to create an educational film.

The staff reported:

'Our cohort of students are vulnerable to CCE so the delivery of the intervention from Odd Arts has been crucial for our setting. It is delivered in an engaging but thought provoking way that is relevant to KS3. It is fresh and modern, using up to date terms and scenarios which sustains the attention of even our most difficult to engage students.'

The practitioners and actors are knowledgeable and create a safe and respectful forum where our young people feel able to ask the questions that they sometimes might struggle to ask with teachers and peers. Feedback from students is positive, with them

especially enjoying the workshop part of the interventions with the whole class exercises and games. They think the Odd Arts staff are 'safe' (cool in my language!)

Staff who took part in the sessions have said that Odd Arts are an invaluable way to enhance the curriculum, teaching topics that are vital for all secondary school students in the current social climate.'

Elmbridge Pupil Referral Unit
Chloe Vethamony
Teaching, Learning and Assessment Lead

All the young people we worked with have now re-entered mainstream education.

Young people who took part in the workshop completed a simple post questionnaire.

'It can happen so easily.'

'Get help as soon as you can don't leave it too late like Sophie.'

'Be wary of people asking favours.'

'The police recognise children as victims.'

84% of young people said their understanding of Child Criminal Exploitation had increased.

96% of the young people said they found the workshop interesting and engaging.

98% of young people said they know how to get support for people at risk of CCE.

Case study: **Just One Favour**

Phase 3 - To work with a parent group and show them the film that the young people created to discuss some of the themes that arose. This, we believe, would enable us to address the theme around young people saying family influence could be a big pull factor.

Odd Arts and a Tameside Community Safety officer attended a parent group which is run by Tameside's Complex Safeguarding Team that meets weekly. We ran a Child Criminal Exploitation training workshop and showed them the film that young people created in phase two.

When talking about social media the parents said:

"In 20 years our kids will be parents and will be better parents than us because they'll have lived through the social media issues. They will be so much more strict."

"Snapchat needs to be banned." In response another parent said "There will be something else if it's not Snapchat."

One father shared: "My 8-year-old sent a nude pic to a man over Snapchat because he threatened to kill her if she didn't". He admitted he had no idea about snapchat. "I only have Facebook and don't even use that."

"There needs to be a parent and primary school workshop. I lost my son by the time he was in year 6 to gangs. He has ADHA and neurodiversity issues. He took a Stanley-knife into primary school and I had to tell the police to help me. They did nothing. He's now 15 and awaiting prison."

Parents were vividly upset throughout the film as well as one very affected throughout the whole workshop. We checked in and she wanted to stay in the room but it was clearly very real for her and the whole group.

After they watched the film, feedback was:

"That was like watching my life. My husband died and I lost everything. I feel like scum all the time. People must look at me and think why she is not working. They have no idea. I used to be like them."

One female initially articulated that she felt annoyed with the film:

"I feel like it's the stereotype being fed again. The parents did a bad job, it's their fault. They could have prevented it. But that isn't true. Until the stereotype stops, we will always carry around this shame and blame ourselves. I had to fill out 16 missing person reports until someone got in touch with us."

We spent time giving time to the parent's grievances and making space for her to be heard. The group listened, and offered alternative viewpoints, and the parent was open and giving in the space following this.

The group said they would love to do more work with us and even make a film or performance based on their own experiences to help offer guidance to other parents.

Arts Award

Arts Awards continues to be invested into as the after-effects of the pandemic are still being felt across the borough. We know early intervention can be key, so delivering this work within our school settings is assisting with embedding the learning linked to these projects, with the additional intention of empowering participants and supporting each to raise their self-esteem, become more confident and move forward in a positive way.

Key Outcomes for the projects:

- Contributing to the "Standing Together" policing plan priority 3 "Strengthening communities and places" by building resilience and increasing feelings of safety and confidence in policing and community safety.
- Contributing to the "Standing Together" priority 2 "reducing harm and offending" by engaging with disadvantaged families at higher risk of offending/ re-offending.
- Invest in ways to bring communities together to improve community cohesion and deter crime.
- Link into the Greater Manchester Environmental Plan and Tameside MBC Green agenda.
- Arts Award DISCOVER achieved by each participant.

Through Arts Award, children and young people gain a nationally recognised award enabling them to progress into further education and employment. Participants not only gain art form knowledge and understanding but also develop leadership, creativity, and communication skills. Arts Award is a personal learning framework that accredits pupils' and students' individual development in the arts. Arts Award also provides measurable CPD opportunities for staff as well as enabling schools to make meaningful links with their local arts organisations, and vice versa.



Arts Award demonstrates commitment to a broad and balanced curriculum offer, as well as contributing to SMSC requirements as defined by Ofsted.

This year we created and introduced a new Community Safety Discover Arts Award logbook which allows any group to participate in Arts Awards. The new logbook can be used in any way that links to the priorities of the service, allowing for use with wider audiences and with full scope to work in a way that best suits the needs of the project and group. It also allows for other artistic mediums such as theatre, music etc. to be used.

We have reached 537 pupils this year with a full intake which we hope to deliver to a similar number over the next 12 months.

Below is a snapshot of feedback from some of the schools we have worked with:

Rachel Capel, St Pauls Primary School, Stalybridge said: *I thought that the whole project was very well organised, and it flowed seamlessly from beginning to end. Mark (our artist) was patient, encouraging and happy to share his knowledge and skills with the children. It was an amazing opportunity to be part of such a fantastic project. All the children have enjoyed the experience and the whole school now want to join in!*

Megan Matthews, Canon Burrows Primary School said: *Yes, they have learnt a lot about Staying Safe! Caroline brought the topic to life and we role-played crossing the road safely. She brought in a human sized soft turtle shell, which the children enjoyed wearing. This fed into our PSHE curriculum and due to our school being situated on a busy road, it helps the children to fully understand the importance of using the crossing properly.*

Kim Hodgson, Greenside Primary School said: *We wanted to work with the topic selected 'Staying Safe' as we felt as a school this was key learning for our children. The activities supported the learning excellently and embedded the information the children*

needed to know. All children were focused and enjoyed every aspect of the sessions. Their confidence, as well as their art skills grew with each lesson and by the end the progress was evident. Caroline was able to involve each and every child in the lesson, taking particular notice to individuals' strengths and talents. The whole experience has been one of positivity, not only for the children but all the staff at Greenside. It has been a joy seeing the children work hard each week and produce such excellent results.

Safe Squad

Safe Squad is developed and delivered by Tameside Youth Services and partners for year 6 pupils and is offered to all Tameside primary schools.

Neighbourhood Services and core partners identified a gap in the education of year 6 pupils. There is a themed approach developed by the partners to try and capture the identified elements of learning for all year 6 pupils leaving key Stage 2 education and moving up into Key Stage 3.

The three themes are:

- Digital Safety.
- Personal Safety.
- Community Safety.

Each of the three themes has clear learning outcomes attached to them:

Digital Safety – Cyber bullying, Child Sexual Exploitation and Grooming, Web Safety & Social Media Safety. Including data capture from young people.

Personal Safety – Self-respect, Antisocial behaviour, Racism, Discrimination and transition to new school safety, this also includes hate crime and its effects. We know that children learn and absorb more information when they are immersed in messages and can participate with live actors. We have continued to develop this, so that we have young people playing the key roles, rather than adults playing the roles of young people.

Community Safety – Fire hazard spotting, DRSAB training covering things such as the recovery position, how to get help and keep safe whilst helping others and bonfire night safety. New for this year is Water Safety messages, this will include dangers of cold water, hidden dangers and how to get help.

All three of the workshops are designed in such a way to enable young people to participate in an interactive and hands on approach. These themes contributed to Tameside Community Safety Partnership priorities.

This year a total of 59 Tameside Primary schools took part in Safe Squad. A grand total of 2,102 year 6 pupils attended the workshops and had an interactive experience. Each workshop lasted 40 minutes, so the children's session lasted two hours in total.

Some of the things they learnt were:

- Top tips on media safety. Such as only adding people who we know in real life.
- What is CSE? And what to do if something feels wrong. Who do we tell?
- Do's & don'ts with online gaming, are they my friend?
- Dangers around image sharing.
- What is anti-social behaviour?
- What is a hate crime?
- How to identify what bullying is? And where to get help.
- Independent travel, getting a bus to school.
- Top tips to being at home alone.
- How to keep our possessions safe.
- What makes a good friend?
- How to put someone into the recovery position.
- DRSAB – Danger, response, shout for help, airway, breathing.
- How to do CPR, chest compressions.
- Fire hazard spotting around the home.
- What to do if you are in a house fire.

Feedback;

St Pauls (Stalybridge) Primary said: *"All of the videos were age appropriate. Every session was engaging and informative. New vocabulary was explained appropriately. Information was modern and relevant. The issues/skills discussed and practised are essential for today's child. We are very grateful for the opportunity to participate in these workshops. Many thanks to all the staff involved."*

Milton St Johns Primary said: *"All of the workshops had a positive impact for the children to consider in real life situations. All leaders had good levels of knowledge and were engaging."*

Holy Trinity Primary said: *"Always a very important 'rite of passage' for our year 6 pupils. Thank you so much, you always get the kids on board and tackle difficult subjects."*

St Georges (Hyde) Primary said: *"Staff were professional and able to adapt sessions to individual requirements easily. Sessions were informative and topical to student lives."*

Wildbank Primary said: *"Such a brilliant morning. All staff were engaging and approachable. You were able to support the various needs and experiences in our class. Thank you."*

Micklehurst Primary said: *"Fantastic workshops, incredibly appropriate for year 6. Important information being shared and discussed– especially age restrictions linked to social media content/apps. Children were open– more so than in other sessions that we have shared with them. Thank you. A fantastic afternoon."*

Story Makers 'The Emergency Services'

Tameside StoryMakers is managed by Tameside Libraries in partnership with Tameside Community Safety Team. StoryMakers are weekly interactive, performance-based storytelling sessions targeted at preschool-aged children. A community safety theme is chosen and developed with a professional storyteller for up to 28 weeks and supplemented by an author and illustrator working with the families to create a bespoke themed picture book. This is then published and gifted to all participants and partner organisations and, is also, made available in all Tameside libraries and primary schools.

The project grows and grows each year which is why the project remains live. Delivery continued and first went online during covid lockdown when the project was described as a life saver by one of the parents.

StoryMakers has been showcased by the Local Government Association as an example of good practice – however the project has developed so much more since the case study was conducted a couple of years back. [Click here](#) for the story.

Story Makers – The Emergency Services was established to focus on the services and the roles the Police, Fire Service and Ambulance do in helping the community whilst improving relationships between families and the emergency services with a particular focus on the Police service. First contact with the police is important in shaping children and young people's attitudes, yet for a significant number of children and young people this experience is a negative one.

The project also focused on promoting good mental health and wellbeing for both children and their families. The sessions encouraged children and their families to become actively involved in a community project, strengthening community and social cohesion.

The project culminated in a published picture book called "999 Emergency" written by Susanne T Schroder and illustrated by Andy Rowland, the book explores the role of the emergency services and details how children can call 999 for help when needed through fun rhymes and illustrations. The book is a starting point for meaningful discussions using child friendly scenarios which can equip children with the confidence of knowing how they too can get help in an emergency. All families attending the sessions had the opportunity to attend workshops to help create the picture book. All families attending the sessions receive a free copy. Copies will also be gifted to all Tameside primary schools and libraries.

What we delivered:

- Over **2000** children have taken part in the Story Makers project, this year. Demand for the sessions this year was high. We introduced an additional session at Droylsden Library so we were able to accommodate more families at the sessions.
- Outreach work was carried out to introduce the project to additional early years settings – *Seventy-two early years settings across Tameside regularly attended the online sessions, 1450 children.*
- Harder to reach families were encouraged to attend the story telling sessions by working with other agencies within Tameside such as Young Parents Coordinator, Family Nurse Partnership Team, Family Hubs and Portage.
- Encouraged families to become actively involved in a community project and make social connections, strengthening community and social cohesion.
- Help raise school readiness levels in Tameside. The sessions were delivered to a very high standard and many early years settings have now included the sessions as part of their literacy hour and the weekly session is now embedded on their timetable.

- Creation of an original children's book focusing on the theme of the Emergency Services. A children's author and illustrator were commissioned to work and deliver three workshops with the children, their families and early years settings, in Tameside. At the workshops all attendees were encouraged and supported to be involved in the creation of the book, contributing ideas about story lines, characters, reasons to call 999, settings and illustrations.
- The book '999 Emergency' has been professionally printed and published with

each child attending the sessions receiving a free copy. In addition, the book will be gifted to other settings and organisations throughout Tameside, as well as being available to borrow from each library. The book will be featured as part of the Tameside Loves Reading campaign.

- A celebration event and book launch took place on Wednesday 29th May 2024. This allowed the families from different libraries to come together to celebrate as one large community. 250 people attended this event which was opened by Tameside's Mayor.





Trafford

The Trafford CSP is a mature partnership that brings together key partners across the borough to plan and work collaboratively to address crime and disorder. It is co-chaired by the Chief Superintendent Colette Rose and the council's Corporate Director for Place, Richard Roe.

Whilst all aspects of crime and disorder are important to the partnership, it agreed three priority areas to focus on in 2023/2024 and these were:

- Domestic abuse and VAWG.
- ASB.
- Youth violence reduction.

Some of this work would not have been possible without the grants provided by the Deputy Mayor. This has included a Community Safety Grant, a grant to support work and awareness raising around hate crime, VCFSE sector grants and funding for violence reduction.

Become United

One of the projects that the grant has supported was run by 'Become United' who were a first-time applicant for the VCFSE grant. They were supported with a grant of £4,475. The project was aimed at raising awareness of domestic abuse in minority communities and using languages other than English.

They ran a combination of face-to-face sessions and online sessions as well as producing written and digital materials in a variety of languages. The content of their materials had input from Trafford Domestic Abuse Service and our domestic abuse coordinator. Across five in-person sessions, they engaged with 50 participants and across two online sessions engaged with 25. Surveys conducted recorded a 75% increase in awareness around domestic abuse, including what constitutes domestic abuse, what the law says and how to access help and support.



Safer Homes

Trafford Council has worked with Trafford Domestic Abuse Service and the Housing Options Team to establish a 'Safer Homes' service, which provides additional security for victims of crime/domestic abuse where additional security is needed to enable someone to remain in their home. The council funded four officers to undertake a Level 4 Crime Prevention Qualification and used grant funding to contribute 50% towards the cost of security devices to be able to run the scheme, with the other 50% being contributed by HOST (Housing Options Service in Trafford).

The council set up an online referrals system and produced leaflets to publicise the scheme and since it was established has seen over 200 referrals. Referrals have predominantly been in relation to victims of domestic abuse, but they have also included vulnerable victims of crime, and repeat victims.

The use of video doorbells has proven to be an effective deterrent, but where incidents have occurred following installation, video evidence has been used in some legal cases.

One 77-year-old who had been a victim of domestic abuse by his step-daughter had benefitted from having his locks changed and a doorbell camera along with the council obtaining an injunction to keep the perpetrator away from his home. He said:

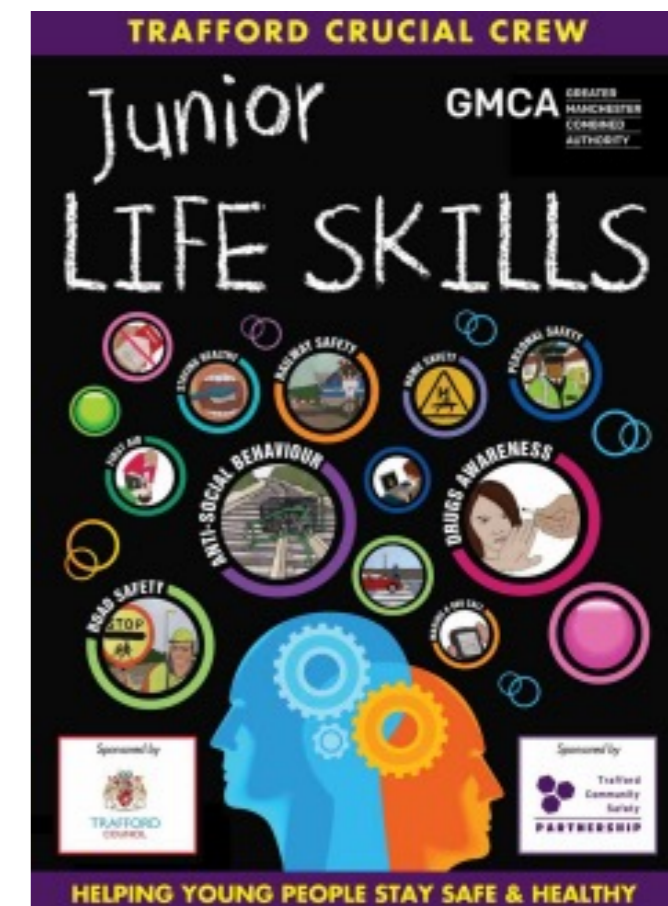
"I feel so much better now knowing that my locks are changed and that I have a video doorbell that alerts me to anyone who may be lurking outside and can capture any evidence. I'm not constantly on pins anymore. I hadn't realised just how much is there to help people like me in this situation."

Included within the scheme are personal alarms so that people can feel a little safer when they are out and about.

Community Safety Matters – Trafford Crucial Crew

Grant funding has been used for a second year to support the brilliant work of Trafford Crucial Crew who deliver sessions to children across Trafford to support all elements of their safety and wellbeing. Whilst we were keen to support their work because it fits with our existing priorities, it also supports our wider aims around online safety and water safety.

A workbook is created that forms the basis of the sessions and contains material on all aspects of community written in an age-appropriate way and containing valuable advice and information.



Sessions were delivered across 15 schools in Trafford to Year 6 groups and were supported by Greater Manchester Police.

Priorities for 2024/2025

Following the publication of our strategic needs assessment for serious violence, this issue remains as a key priority for the partnership along with domestic abuse and ASB.

Increasingly we are seeing risks relating to the influence of online material and following a workshop held with partners in June 2024, we see the need for more work to be done on this issue, particularly in light of the rate at which technology and artificial intelligence (AI) is developing. We have recently seen examples of scamming, where the interactions between the scammer and the victim were through AI and shows how sophisticated these schemes are becoming. We are concerned about this and how AI can be used to attempt to radicalise and influence people, and so has links to our work on 'Prevent' also.

Along with partners across Greater Manchester, we now have a refuge for male victims of domestic abuse, and we will be working to increase provision to ensure that safe accommodation is available for all who need it, and to remove barriers to access. We have developed our response to victims who experience domestic abuse later in life, and we will be looking to develop our accommodation offer for victims with additional health or mobility needs.

We are working closely with Salford Council who host Trafford's Public CCTV system and we have recently been upgrading our CCTV infrastructure. We will be moving to Phase 3 of that programme to review the locations of all our cameras and to ensure that we have sufficient coverage in the right places.



Wigan

The Wigan Borough CSP is chaired by Councillor Dane Anderton, Portfolio Holder for Police Crime and Civil Contingencies at Wigan Council, and follows four guiding principles, which are delivered through six sub-groups:

- 1 Enhancing community safety.
- 2 Prioritise early intervention and prevention.
- 3 Foster resilient communities.
- 4 Support vulnerable communities.

Building Resilient Communities Group

considers ASB, preventing serious violence, listening and supporting residents and victims, overseeing Channel and Prevent work, and working with rescue services on topics such as water safety.

Organised Crime Group uses local intelligence and partnership working to reduce organised crime in the borough, create problem profiles that reflect local issues, and prevent and reduce the exploitation of children and young people.

The Domestic Abuse Strategic Oversight Board

works to ensure that victims, families, and children feel safe, heard and assured, works to address the underlying culture behind domestic abuse, enforce action against perpetrators, and reduce high-risk cases.

The Youth Justice Board is continuing to develop a 'Child First' approach to youth justice, prevent and reduce ASB by children, reduce disproportionality in the youth justice system, improve understanding of the health and education needs of children in the youth justice system and improve the offer to victims of youth ASB and crime.

Multi-Agency Tasking and Licensing

actively responds to problems at licensed premises and ensures that residents feel safe on a night out.

Reducing Re-offending are working to create a joined-up probation service to reduce opportunities to re-offend and deliver an enhanced offer for young people moving into adult services.

The funding from the Deputy Mayor has meant that a broad range of work has been delivered against each of these priorities and some examples of this work are shown below:

Standish Community Forum

Standish Community Forum is a group of local people who are working to support Standish as a great place in which to live and work.

One of many activities supported through the forum is voluntary gardening work. A small group of volunteers work with community groups to enhance the appearance of the village. The companionship and friendship that the project creates helps residents to avoid becoming socially isolated and enhances their feeling of wellbeing. Residents involved with the work feel valued and proud of the area where they live.

Funding has been provided from our local CSP to replace equipment that was stolen and mend the locks.

Following the purchase of new equipment and supplies the group have also been able to support the repair and refurbishment of Queen Elizabeth II Jubilee Monument through the clean-up of graffiti and the immediate garden area. This is a safe place for contemplation and reflection for the people of Standish. It is also used by uniformed groups (scouts, guides etc) as a safe environment to enjoy outside activities away from busy roads.

The group will continue to develop the space to provide additional functions as needs dictate. The garden is upkept and maintained by volunteers from Standish Methodist Church so that the community will continue to enjoy this resource.



Case study: **Smart Body Sports**

In response to reports of large groups of young people gathering around the shops in Worsley Mesnes and Marus Bridge retail park, who were intimidating shoppers and, in some cases, damaging furniture and displays, the CSP used Deputy Mayor funding to work with Smart Body Sports to deliver outreach sessions for young people in Worsley Mesnes and Marus Bridge.

Between January and April 2024, sports coaches have engaged with shop owners and delivered sports sessions for young people on local playing fields and at Winstanley Warriors.

60 young people (60% males / 40% females) have returned on a regular basis, building positive relationships with coaches through discussion and activities, considering the impact of ASB.

More young people participating in positive activities on their door-step. A reduction in reports of ASB in the specific areas has been observed through local weekly partnership meetings.

Case study: **MYSENsability**

MYSENsability offer free, impartial information, advice and support to families of children and young people 0-25yrs who have Special Educational Needs or Disabilities (SEND).

The CSP have teamed up with MYSENsability to support a brand new and exciting project called the Chaos and Calm podcast. Planning is in place to broadcast once per month, the podcast is in its infancy and is imminently about to make its first production.

The Chaos and Calm podcast will host discussion about everything SEND. It will create a space for a positive podcast by SEND parents offering support and advice. They hope to:

- Raise awareness, holding open and honest conversations and understanding hate crime around SEND.

- Reducing feelings of isolation and loneliness. Supporting parents to be more resilient and advocates for themselves and their children.
- Provide advocacy and support for young people and young adults with SEND.
- Provide a platform for sharing lived experience and personal stories.
- Provide an opportunity for other local community groups and organisations to network and build better relationships across the neighbourhoods.

In addition to the parents' stories and journeys we will hear:

- Professionals talk about Autism, Dyspraxia, ADHD, Asperger's and other disabilities.
- How holistic therapies work and interact with the SEND / disability subject.

It's not all serious though and it's hoped

to provide a new community and a few laughs along the way!

In terms of sustainability, the podcast will form an integral part of the training and parent advocacy plan. The group are meeting with various local providers to discuss possible partnership working, a training offer and routes for commissioning the training programme and parent advocacy.

Off-road vehicles

Funding from the Deputy Mayor has contributed to our local partnership approach to tackle the problem of off-road vehicles and the disruption they cause to our local landscape, the ability for residents to use our greenspaces as intended and distress caused by noise.

The partnership has introduced an action plan that includes a series of activity under the banner of Operation Handbrake. Funding to support the purchase and assembly of signage in local areas is significantly helping to create the ability to serve notice and seize off-road vehicles that are being irresponsibly used across our green space.

This [link](#) provides the context as per recent press coverage and emphasises the partnership approach that has been undertaken between Wigan Council and GMP.



Hate Crime Awareness Week

Wigan CSP has taken a new approach to tackling hate crime this year encouraging community groups to apply directly for funding, which will be used to promote awareness of what hate crime is and how victims can be supported.



Groups could apply for £500 for a week of activities during Hate Crime Awareness Week, or £1,000 for a month of activities throughout February. The activities had to fulfil three objectives, encourage the reporting of hate crime, promote services that support victims of hate crime, and engage the wider community by increasing understanding of hate crime across a broad range of residents.

Activities included:

Everything Human Rights worked with young people to produce content (short video clips, poems and artwork) on their feelings about hate crime and their experiences of being a victim of hate crime. Bedford High School also reached out to Everything Human Rights to be

involved in the workshops and for Everything Human Rights to deliver assemblies to Years 7 to 10 on hate crime.

Fempowered Together produced short form content on Instagram sharing their experiences of hate crime as disabled women alongside a poster. This was done in partnership with DIAS, a domestic abuse support provider based in Wigan.

Aspull Wrestling Club hosted a session called the 'Power of Words' where young people learned the importance of language and how people speak to each other, encouraging positivity and empowerment. The young people then wrote on each other's skin to demonstrate what they had learned.

Leigh Youth Hub held three open access sessions and a home education session where young people in informal education discussed hate crime and where to access support. The session was also attended by GMP to help build trust and relationships.

Wigan Athletic Community Trust ran 'Help a Mate – NO HATE' a series of 15 workshops across Wigan Borough for young people attending Premier League Kicks sessions. The workshops were held at the side of the pitches and discussed what hate crime is, examples of witnessing it, and how to tackle it. A football tournament was held for 11 to 14-year-olds that featured a workshop on hate crime and included sessions on terminology used on purpose, or without knowing the impact of their words. The Trust also worked alongside TMP Arts College students to produce a video on hate crime that was shown at all Premier League Kicks sessions.

Over 1,500 people were engaged with face to face with workshops, or through the production of hate crime awareness material and over 11,000 people were engaged via social media.

The council also did a series of lunch and learn sessions to educate council officers that hate crime might not be as obvious as someone saying they have "been a victim of hate crime",

that they may need to read between the lines to understand what a resident is experiencing and how they can signpost for support.

This also included elected members on how hate crime may manifest in the communities they serve and the importance of reporting.

Wigan Council's licensing team have held a series of in-person workshops with local taxi drivers, to provide them with information and support should they become a victim of hate crime, but also tools to de-escalate a situation they may find themselves in before it gets out of hand.

Knife crime

Working with Wigan Warriors, TfGM and St Aidens Primary School in Winstanley, Wigan Council has supported a Police Appreciation Day. Every pupil from reception to Year 6 was able to join in, and they received inputs from the GMP museum, the crime scene investigators, and even got to pat the horses.

The older year groups had workshops relating to online safety and knife crime, and the day was finished off with rugby league legends visiting and a game of touch rugby. The Year 6 pupils entered a competition to design an anti-knife crime poster, with the winning designs being professionally printed and being displayed in community venues, GMP custody suites and at our local bus stations and bus stops. The Year 6 pupils are also being invited on the pitch at a community Wigan Warriors game, where the players will be warming up wearing t shirts of the winning designs.

It's intended that this will become an annual event, moving to a different school each year, and spreading the anti-knife crime message.

Section 4

Budgets – Grants and expenditure

In 2023/24, GMP and the Deputy Mayor received a core grant of £547.2m, which included a ring-fenced Police Uplift grant of £15.9m and pension grant of £6.6m. The Mayor approved an increase of £15 to the policing precept in January 2023 – taking the annual precept for a Band D property to £243.30 in 2023/24, which raised £194.9m in locally raised precept income. This provided a total resource for 2023/24 of £742.1m.

In November 2019, the government announced a plan to recruit an additional 20,000 police officers over three years. 2022/23 was the final year of the Police Uplift Programme, during which GMP exceeded its additional recruitment targets, and the total number of police officers at the end of March 2024 was 8,189 which is in excess of the agreed uplift target of 8,131 for 2023/24.

This also includes an upfront contribution to the costs of new officers such as training, equipment etc. The majority of these additional officers have been in frontline policing roles, where numbers have increased in each of the 10 districts. The budget was supported by £20m infrastructure funding for the new officers, which was included into the 2020/21 settlement. In each year, £5m has been drawn from the reserve to support the costs of delivery. 2024/25 will be the final year this funding is available to support new officers' infrastructure costs.

The precept increase supported improvements in:

- 999 and 101 answering times.
- Attendance times.
- Burglary attendance.
- Crime recording.
- Reductions in neighbourhood crime.

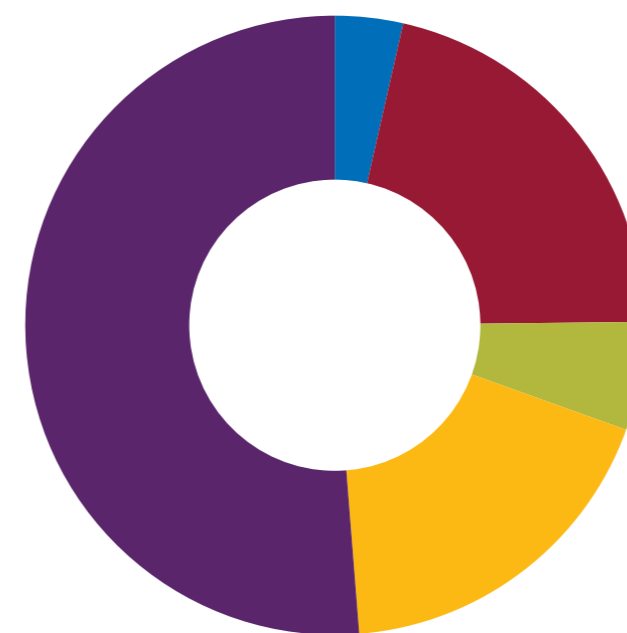
In 2023/24, the Deputy Mayor delegated a total of over £9m to CSPs to support their delivery of the Police and Crime Plan, collectively making communities safer and more resilient. Building on the work of previous years, the Deputy Mayor's funding means CSPs have been able to continue to work closely on both Greater Manchester and local priorities to support targeted work in neighbourhoods.

A summary of the types of the schemes and initiatives that the Voluntary and Community Sector grants have funded have been highlighted in section three of this report 'Investing in communities.'

Where the money came from and how it was spent in 2023/24

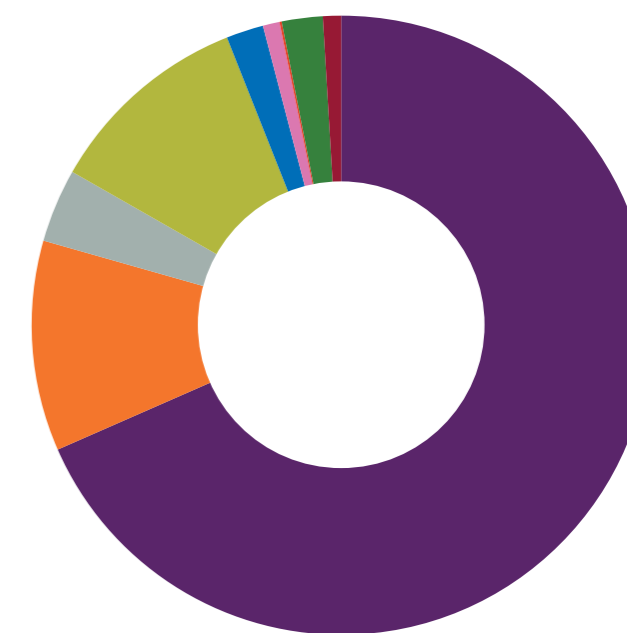
Police Fund Resources 2023/24	Police Fund Expenditure 2023/24
Transfer from Reserves (£37.9 million)	Employee Related (£730.4 million)
Other Government Grants (£227.2 million)	Pensions (£117.3 million)
Income & Sponsorship (£60.4 million)	Premises (£41.0 million)
Precept (£194.9 million)	Supplies & Services (£114.6million)
Police Grant (£547.2 million)	Agency Payments (£20.8 million)
	Transport Related (£9.3million)
	Support Services (£1.2 million)
	Capital Financing (22.8 million)
	Transfer to Reserves (£10.1million)

Where the money came from 2023/2024 (£millions)



- Transfer from Reserves
- Other Government Grants
- Income & Sponsorship
- Precepts
- Police Grant

Where the money was spent 2023/2024 (£millions)



- Employee Related
- Pensions
- Premises
- Supplies & Services
- Agency Payments
- Transport Related
- Support Services
- Capital Financing
- Transfer to Reserves

Section 5

Forward look

Development of a new Police and Crime Plan

Following his re-election in May 2024, the Mayor is required to publish a new Police and Crime Plan. The Plan must be published by 31 March 2025 and set out the strategic objectives for Greater Manchester in relation to policing, crime and community safety. A consultation and engagement process will be running in September to October 2024 to seek the views of Greater Manchester's residents, partners and stakeholders on the next Plan.

The Standing Together Plan 2021-25 has three key themes:

- Keeping people safe and supporting victims.
- Reducing harm and offending.
- Strengthening communities and places.

These themes will continue into the next Plan and we will use our knowledge, insights, research and engagement to shape future priorities. The Plan will continue to be a partnership plan and one which we will continue to work across Greater Manchester to deliver.

The Baird Inquiry

The Baird Inquiry was an independent Inquiry investigating the experience of people arrested and taken into police custody in Greater Manchester with a focus on women and girls. The Mayor of Greater Manchester commissioned Dame Vera Baird KC to undertake the Inquiry following a Sky News investigation in July 2023 that reported distressing incidents with regards to three

women who were arrested and detained by GMP. Since then, the Inquiry expanded to include 14 complainants in total, including three males, as well as anonymised contributions from trusted support organisations, and insights from focus groups, independent custody visitors and police officers/staff. The Baird Inquiry report was [published on 18 July 2024](#).

The Inquiry author, Dame Vera Baird KC, made a total of 40 recommendations. These recommendations are listed under the key themes of the report which are: arrest, custody, strip-search, domestic abuse handling, and complaints.

The Deputy Mayor will directly oversee the implementation of the recommendations through the establishment of a Mayoral Oversight Group, reporting to the Mayor.

In addition, the Deputy Mayor's holds regular governance and oversight meetings with GMP. Until further notice, implementation of the Baird recommendations will be a standing agenda item at each meeting, supported by a written progress report.

A detailed delivery plan will be agreed to plot and monitor work to ensure the recommendations of the Baird Inquiry are delivered in a timely manner.

Policing priorities

GMP will continue to strive for further improvements throughout 2024/25 in all areas of activity.

The key capital spending priority continues to be the Plan on a Page portfolio which includes information services transformation to improve contact with the public and

improve officer and staff productivity, fleet replacement including a number of specialist vehicles, and a revised estates strategy, which includes capital investment for the planned re-opening of the Longsight Custody Suite.

The investment also includes refresh of critical policing operational infrastructure such as body worn video and officer radio and taser replacement. The programme includes significant investment into Serious Crime and Forensics, Automatic Number Plate Recognition (ANPR) and additional freezer capacity within property stores, which continues to be a key risk for the force. We also expect to see an increase to custody staffing levels to meet current and projected future demand resulting from the significant frontline performance improvements that have been achieved in response to the HMICFRS inspection of custody suites, particularly in GMP's treatment of young and vulnerable people in custody and detention, and implementation of the Baird Inquiry recommendations.

We expect to see improvements in the digital policing programme. The decision to replace the force's Records Management System known as Police Works was taken in 2022. Work is now well underway to secure a replacement system. The investment requirement reflects the level of additional capacity required in terms of specialist internal and external resources to deliver this programme and supports an associated capital programme commitment to deliver a best-in-class solution that will deliver significant future efficiency and effectiveness benefits.

GMP have worked to understand their demand and will be investing in the crime, vulnerability, intelligence and forensic services modernisation and improvement programme to provide GMP with a sustainable, long term operating model across our forensics digital capability, which encompasses Digital Forensics Investigation

Unit (DFIU); Cyber – Serious Crime Division (SCD); Digital Media Investigators (DMI); CCTV – Forensic Services Branch; and Visual Evidence and Recovery and Analysis Unit (VERA) – Serious Crime Division (SCD). The emphasis is on introducing changes to existing internal processes and organisational structures, providing greater efficiencies, productivity and services that will capture future demand, as well as current. This will not only enhance GMP as an organisation, but importantly, will help to deliver an outstanding service to victims of crime.

We should start to see more police officers being placed into neighbourhood policing and response roles as new student officers come through training. The Casey review (a review into the standards of behaviour and internal culture of the Metropolitan Police Service) has placed a spotlight on the culture, ethics, and standards that the public expects of the police. This will remain a key priority for the year ahead.

Mental health

GMP are embarking on Right Care, Right Person (RCRP) which aims to ensure the most appropriate agency responds to those with mental health and wider welfare needs that are not best met with a policing response. This is a national approach (underpinned by a national partnership agreement) that all police forces are required to implement, and a number of police force areas have already done so. RCRP will enable police officers to have more time to fight, prevent and reduce crime and ASB. A key area is ensuring that we maximise the gain from avoiding this 'opportunity cost' across the 10 localities so that the people of Greater Manchester benefit from this change.

GMP have been working at both a strategic and tactical level with local authority officers, NHS trusts, mental health agencies and others to develop pathways and solutions. The Deputy Mayor has been convening a

Partnership Oversight and Learning Group to find the best way forward and GMP paused the initial 'go live' date to the autumn to provide more time for partner preparation.

Whilst GMP's RCRP approach includes physical health and social issues, mental health is by far the biggest of these areas. The Integrated Care Board agreed to bolster funding for a Mental Health Crisis line as a pathway for this area.

Calls relating to a mental health problem make up approximately 33% of GMP's concern for welfare demand and account for in the region of 51,000* calls per year.

RCRP will enable police officers to have more time to prevent, reduce and fight crime and ASB. It is crucial that this opportunity is maximised across the 10 localities so that people benefit from this change.

Learning from other force areas that have already implemented RCRP has shown us that the 'system' has been able to respond and that it has not always led to the level of partner demand that was anticipated – backed up by further GMP call analysis. For example, GMP receive around five calls an hour for mental health related issues that they would no longer respond to and 71% of these callers are already known to mental health services.

GMP take an average of 15,000 calls a year for social issues, for example, homelessness, poor living conditions and housing and benefits.

Demand related to physical health accounts for approximately 16,000 calls to GMP every year.

*based on RCRP project data 2023/24.

Trust and confidence in GMP

The deep dive work into confidence and trust in GMP has informed how we will seek to improve confidence. GMP will:

- Deliver a campaign to improve sign up and use of Bee in the Loop delivering an additional 100,000 registrations by the end of the year. This will also include the creation of a drum beat of local events and on-line priority setting PACT 'meetings' to enable communities to choose to become more engaged.
- Create and deliver campaigns to support Op Vulcan Futures firmly linking them to addressing lasting community problems including ASB.
- Develop a stakeholder engagement plan to provide trusted voices with more information to help them talk positively about GMP and community safety. This will include direct delivery of a monthly progress update.
- Continue to develop the Challenger brand through the Challenger partnership board, including the design and delivery of a new CCE campaign.

GMP workforce

The Diversity, Equality and Inclusion Strategy for GMP is currently being reviewed and will be launched in 2024. This will include new and updated objectives that focus on improvements for the workforce and operationally for the communities the force serves. One of these objectives will be that GMP are committed to a cycle of continuous improvements in all activity relating to the recruitment process and that the force is inclusive in its approach.

GMP aims to ensure that candidates receive an experience that meets their individual needs. GMP currently has the highest number of minority ethnic and female officers that it has ever had, however, it is recognised that further work needs to continue to close the gap to ensure representation reflects

our diverse communities. The Positive Action Team will be utilised to continue to improve recruitment of people from diverse backgrounds with numerous initiatives planned to reach out to communities that do not traditionally consider policing as a career.

Achieving Race Equality will continue to be a focus for the year ahead. This will include working with GMP to commission a new Achieving Race Equality report for 2024, ensuring that this is aligned to the new performance metrics and ambitions outlined in the national Police Race Action Plan.

We will continue to seek improvements in reducing disproportionality and ensuring that the representation of officers from diverse communities improves. We will also work with GMP to bring about a more consistent mechanism for engagement with communities with poor trust and confidence by extending the Community Innovation Hub model that has been trialled.

We will extend our focus on tackling race equality to include a focus on arrest and criminal justice outcomes working with police, youth justice and criminal justice partners.

During 2024/25, we will bring forward a framework for joint enterprise working with regional and national partners.

Child Centred Policing

Over the next 12 months, work will continue to develop on translating GMP's Child Centred Policing (CCP) Strategy into practice, with regard to the policing approaches to children and young people. The CCP custody pilot work has already delivered positive results, such as diverting children away from police custody and work has commenced to see how the learning and benefits from the pilot could be replicated across all GMP custody suites.

In addition, support will be given to develop young person-led Youth Voice Forums in every Greater Manchester area, to ensure

that the children and young people have a meaningful voice and influence in respect of important themes in their communities, such as policing and community safety, and the development of services.

With our partners, we will also develop and implement a new Greater Manchester protocol for Care Experienced Children and Young People, to provide a framework and ensure consistency of approach as we seek to reduce their unnecessary criminalisation.

Neighbourhood policing

Following the investment from the precept in 2023/24, GMP were able to introduce dedicated Neighbourhood Crime Teams and Prevention Hubs on each district, which continue to support the reduction of recorded neighbourhood crime and residential burglary.

Continued investment into this structure in 2024/25 will enable GMP to reduce neighbourhood crimes further and support people in the heart of our communities.

Initiatives such as Operation Vulcan and Operation AVRO have provided significant success at tackling specific community concerns and we want to see the commitment to that work continue. The Mayor has committed to working with GMP and our CSPs to scope the extension of the Operation Vulcan model to our 10 boroughs, as well as placing a focus on the transport hubs of Victoria and Piccadilly stations.

We will also look to extend the use and capability of the Bee In The Loop community messaging system, to provide an effective means to relaying crime and safety messaging to the public and to build trust within communities.

Tackling serious and organised crime – Programme Challenger

GMPs Chief Constable and the Mayor have both committed to rolling out a Clear, Hold, Build site in each of our 10 districts to enable a localised response to serious and organised crime. Clear, Hold, Build is an approach to tackling the issue locally that provides a framework for criminality to be cleared, the area to be held to ensure it does not return, and aspects of rebuild to be taken place, whether within the built environment or social environment to sustain the impact of the activity.

This approach has been used to great effect in Cheetham Hill and Piccadilly Gardens, under Operation Vulcan, to tackle entrenched serious and organised crime. Locations for the roll out of Clear, Hold, Build will be informed by GMPs Force Intelligence Bureau's Chronic Hotspot Location Profile.

A new three-year Greater Manchester serious and organised crime strategy will be launched in 2025/26, to provide the framework for partnership activity to tackle SOC.

Collaborative work across a range of partners to deliver immersive messaging via the GMFRS training and development centre will be ongoing over 2024/25. These will deliver over 10 sessions to children and young people at risk of exploitation, serious and organised crime, and involvement in serious violence during the summer holidays and beyond. Opportunities to broaden this to include GMFRS programmes and qualifications are being explored.

Hate crime

Partners have been refreshing the Greater Manchester Hate Crime Plan 2024-2028 with 20 actions across six priorities, including an additional focus on education, bringing communities together to tackle hate and communicate the consequences of hate. The plan will be launched at a partnership

event in October 2024 to join up with national hate crime awareness week and highlight our zero-tolerance approach to hate.

Tackling serious violence

Over the next 12 months, the VRU will continue to work with partners, communities, and young people to build on the success of the first five years of work. Delivery plans will be published for the implementation of the Greater Than Violence strategy, which will accelerate the work of the VRU and partners to prevent and respond to violence, including fast-streaming our work with schools and colleges and our commitment to make Greater Manchester a trauma-responsive city-region.

Gender-based violence

In 2024/25, Greater Manchester will continue to drive forward the GBV Strategy, working together to prevent and respond to GBV across a range of priorities. This will include the following new priorities aimed at scaling up our whole systems approach to tackling GBV in all its forms:

- Employers.
- Perpetrators.
- Sex workers.
- Children.
- Travel and transport.
- Men and boys.

Our 2024/26 delivery plan will build on the learning and progress made over the last year with clear deliverables and outcomes to measure how we are delivering against the aims of the Strategy.

The new GM Reducing Reoffending Reform Board

will be established which will continue to develop a framework which works collaboratively to protect, rehabilitate and divert across our city-region, ensuring that key priorities are met. It will have a focus and drive over the next 12 months on the following key themes:

- Early Intervention and Resolution
- Development of Out of Court Resolutions Framework.
- Custody Improvement Programme (testing/lived experience/frontline staff).
- GM Integrated Rehabilitative Services: Future commissioning.
- Problem-solving and diversion: Point of sentence and release.
- Greater Manchester Needs Assessment and Evaluation: Intelligent information sharing.
- Redesign of GMIRS and offender needs assessment.
- Local Criminal Justice Board re-structure, including the introduction of a new performance framework.
- New Victims Strategy Board and Strategic Needs Assessment.
- Delivery of Nightingale Programme to mitigate court demand pressures for victims of serious sexual violence.

TravelSafe Partnership Strategy for 2025-2027

The Greater Manchester TravelSafe Partnership Strategy for 2025-2027 is being reviewed and republished and will be coordinated and led by TravelSafe partners including TfGM. This includes promoting and encouraging ethical travel behaviours, including making public transport a hostile environment for gender-based violence and hate crime. Part of this delivery will see a Youth Restorative Justice pilot, which will be a victim-led programme to reduce the likelihood of youth reoffending on the transport network.

Increase TravelSafe Enforcement Officer provision

There will be an increase in Travel Safe Enforcement Officer (TSEO) provision to support the next phase of the Bee Network

alongside night bus safety. Alongside this there will be enhanced TSEO powers through conferred powers from GMP under the Community Safety Accreditation Scheme (CSAS). TSEOs will be vetted by GMP to ensure professional standards in enforcing and tackling ASB on the Bee Network.

GMP quality, standards and behaviour programme

The unprecedented upturn in results across all aspects of GMP's performance has largely been secured through a clear focus on fixing the basics: clearer planning, stronger leadership, performance management and the commitment of staff to do better.

However, it is recognised that to protect and further progress these advances – and to bring about long-term, lasting changes that increase victim satisfaction and public trust, and confidence - GMP must improve its quality-of-service.

In this too, it is taking a return to basics approach. As it moves into the next stage of its transformation, GMP will be developing an internal culture that puts public service as the fundamental heart of a better quality of police service: where fairness, empathy and transparency are its hallmarks, and everything it does is geared towards fighting, preventing and reducing crime; keeping people safe and caring for victims.

Underpinning the quality culture will be a focus on improvements in staff behaviour and adherence to high standards.

The Deputy Chief Constable is leading the development of a programme to establish, communicate, train and regulate norms and expectations that guide individuals and teams so that everyone takes responsibility for the quality of their work and strives for excellence. Each team produces its own charter, and this will be aggregated into an overall framework of cultural expectation for GMP.

